



CITY OF CLEVELAND  
Mayor Frank G. Jackson



**From: Office of the Mayor**

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**FOR IMMEDIATE RELEASE:**

**Dec. 1, 2020**

## **City of Cleveland Provides General Coronavirus & Other Important Updates - **Update #236****

The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on November 18 extending the City's Proclamation of Civil Emergency through Dec. 31, 2020. Mayor Jackson's order was amended to include a Stay At Home Advisory. [Click here to view the order.](#) Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

### **218 New Confirmed Coronavirus Cases Reported in the City of Cleveland**

The Cleveland Department of Public Health (CDPH) has been notified of 218 more confirmed cases of coronavirus in city residents on December 1. This brings the total to 11,893 confirmed cases in the City of Cleveland and 157 fatalities. The new confirmed cases include males and females whose ages range from under 2 years old to their 90s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms. One case was transferred as it was determined the individual was not from Cleveland.

As of December 1, there are 406,780 confirmed cases and 6,111 confirmed fatalities in the State of Ohio. There are more than 13.66 million cases and 269,948 deaths in the U.S.

*Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.*

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

### **Cleveland Police Issues Snow Emergency Parking Ban**

Karrie D. Howard, Director of Public Safety for the City of Cleveland, has declared a Snow Emergency Parking Ban for the city of Cleveland effective at **8 p.m. on Tuesday, Dec. 1, 2020**. As a result, stopping, standing, and parking of vehicles will be restricted and prohibited on City streets with posted red and white signs **until 8 a.m. on Wednesday, Dec. 2, 2020 unless heavy snowfall continues and the ban is further needed.**

Parking is prohibited on designated Snow Emergency streets, which are identified as necessary for transportation, the movement of food and fuel supplies, medical care, fire, health and police protection and other vital facilities of the City. Significant snowfall can cause streets to become congested and un-passable.

Vehicles left parked in the roadway prevent snowplows from clearing streets, which can make driving down these streets impossible. This results in bottlenecks and gridlock which can hamper response by emergency vehicles.

For this reason, citizens are asked to avoid parking vehicles on all city streets to allow snow plows sufficient time to remove snow and ice from the roads.

### **City of Cleveland Works to Clear Snow throughout City's Neighborhoods, Waste Collection Will Be Delayed by One Day This Week Due to Snow**

The City of Cleveland continues snow removal operations as snowfall remains steady into the evening. The Department of Public Works is equipped with more than 50 snow plows and other snow removal vehicles and 34,000 tons of salt to clear 52 street routes throughout Cleveland.

During the day, the City pulled additional crews from Utilities, Park Maintenance and Urban Forestry and Traffic Engineering to supplement our usual fleet of snow removal vehicles. The priority has been to clear main streets first. This additional staffing allowed us to move into residential streets earlier in the day. At noon on December 1, crews turned their attention from main streets to side streets. Our crews will continue to work full shifts throughout the night and, if necessary, throughout Wednesday.

The Division of Streets is monitoring its Automated Vehicle Locator system, which allows the city to track its fleets and be more efficient in the systematic snow removal operations.

The City of Cleveland Department of Public Works WILL NOT collect waste on Tuesday, Dec. 1, 2020. Waste collection trucks are not able to reach side streets due to the severity of the storm. Waste collection will be delayed by one day for remainder of the week.

#### **Winter Weather Preparedness Tips:**

- **CodeRED:** Winter weather brings many challenges for our citizens and in order to stay informed of emergencies during this winter season, the City encourages everyone to sign up for CodeRED or to install the free app on the Apple or Google Play stores. It is simple and easy to access. Click on this [link](#) and follow the instructions to subscribe by email.
- **Don't Block the Box:** Ensure you can move all the way through an intersection before the traffic signal changes. Stopping in the middle of an intersection prohibits oncoming vehicles from passing through that intersection and can result in gridlock. In addition, blocking the box can prevent the passage of emergency vehicles such as police cars, fire trucks and ambulances. Be aware of traffic control officers who may be outside on the street directing traffic.
- **Check Emergency Supply Kits:** Do you have extra winter clothes, sufficient food and water, extra batteries, flashlights and a battery or hand-crank radio? What about medications, toys for the kids, pet food, and copies of important information such as numbers for your local utilities? While checking on your own supplies, take some time to check on your neighbors and the elderly. Ensure that all smoke alarms and carbon monoxide detectors in your home are working properly.

- **Take personal precautions and check on the vulnerable:** The cold weather may put a strain on your heart. Follow your doctor's advice about shoveling snow or other strenuous work. Many injuries result from falls on ice-covered surfaces. Keep steps and walkways clean and free of ice. Infants and the elderly are most at risk for cold-related illness. Keep in touch with elderly or at-risk neighbors or relatives, making sure they are safe and that their homes are adequately heated.
- **Dress appropriately in the cold:** Almost all cases of hypothermia and frostbite are preventable. If you must be outside, dress appropriately: wear loose fitting layers to provide overall body warmth, a hat, scarf, mittens and boots will provide additional protection from the elements. Cover your mouth with a scarf to protect your lungs. Keep dry and change wet clothing frequently to prevent a loss of body heat. If you suspect hypothermia or frostbite, call 911 immediately. If possible, protect the person from further exposure to the cold, remove any wet clothing and warm without rubbing the affected areas.
- **Pay attention to snow parking bans:** If snow accumulation exceeds 2 inches or more, a Snow Emergency Parking Ban may be enacted. The ban allows plows sufficient time to remove snow and ice and move through city streets at a good pace. When a snow ban goes into effect, stopping, standing, and parking of vehicles will be restricted and prohibited on City streets with posted red and white signs. Anyone who fails to comply will be ticketed and towed.
- **Bring pets/companion animals inside during winter weather:** Move other animals or livestock to sheltered areas with non-frozen drinking water. Don't forget or skip planning and preparing for your animals! For concerns about pets outside in extreme weather, please call **216-664-3069**.
- **Stay Connected:** Check on friends and neighbors, especially those who are seniors or have young children.
- **Power Outages:** If you're experiencing power outages call/ contact:
  - CPP: Call 216-664-3156 or visit [CPP.org](http://CPP.org).
  - The Illuminating Company: Call 888-LIGHTSS (888-544-4877) or visit [firstenergycorp.com/outages](http://firstenergycorp.com/outages)
    - [Click here to view the outage map.](#)
- **Cleveland Water Department Issues:** If customers experience a water service emergency, please call **216-664-3060**.

### **Public Works and Port Control Hiring Snow Removal Vehicle Operators**

The City of Cleveland Department of Public Works is hiring [Snow Removal Vehicle Operators](#).

This position is seasonal and will be used only during the snow removal season. Required qualifications include:

- High School Diploma or GED;
- Valid Commercial Drivers' License (CDL) Type B with Air Brake Endorsement; and
- Good driving record.

The City of Cleveland Department of Port Control is also hiring [Snow Removal Vehicle Operators](#).

This position is seasonal and will be used only during the snow removal season. Airport and departmental requirements include:

- Must successfully complete a Transportation Security Administration (TSA) 10 year fingerprint-based Criminal History Records Check and employment background check and Security Threat Assessment.
- Must be able to pass a pre-employment physical and drug test; and

- Must successfully complete all applicable regulatory airfield Ground Vehicle Operator and Winter Operations training/assessments and maintain corresponding airfield driving privileges.

For more information and to view more available City of Cleveland positions, [click here](#).

### **Public Comment Period for Pedestrian Safety Improvement Project**

The City of Cleveland is partnering with the Ohio Department of Transportation to implement pedestrian safety improvements at sixty-one locations across the city. The public comment period for the Pedestrian Safety Improvement Project is open now through December 30. The project is expected to begin in Spring 2021.

Questions? Contact the City's Project Engineer, Ron Mason, P.E., at (216) 664-3705 or via e-mail at [rmason@city.cleveland.oh.us](mailto:rmason@city.cleveland.oh.us).

[Click here to view the map and list of locations.](#)

### **Lonnie Burten Neighborhood Resource and Recreation Center to Close for Repairs**

On Wednesday, Dec. 2, 2020, the Division of Recreation will not open Lonnie Burten Neighborhood Resource and Recreation Center. This closure is due to safety repairs to the concrete/masonry over the entrance/exit doors of the facility. The facility will reopen on Thursday, Dec. 3, 2020, for regular operating hours of 11:30 a.m. to 8 pm.

### **Utility Assistance Available Through CARES Act Funding for Cuyahoga County Residents Impacted by COVID-19**

As part of the CARES Act financial package that Ohio Governor Mike Dewine's administration introduced in October, \$50 million from the Corona Relief Fund was allocated to 47 Community Action Agencies. The available funds will assist Ohioans who have fallen behind on their water, electric and sewer bills payments.

Cuyahoga County CARES funding is being made available through CHN Housing Partners to Cleveland Water, Cleveland Public Power and Water Pollution Control qualifying customers who acquired past due balances after March 1, 2020, and who are at or below 120 percent of median household income and have been affected by COVID-19, including through income loss.

The City of Cleveland and Cuyahoga County residents are encouraged to contact CHN Housing Partners and apply today while funds are available. The deadline to apply is December 31.

For more information on the CARES Act funding, visit [www.chnhousingpartners.org/utilityassistance](http://www.chnhousingpartners.org/utilityassistance).

For more information on the eligibility criteria or to apply online today, click [here](#).

### **Cleveland Public Utilities Disconnections Resume as of December 1**

Beginning on Dec. 1, 2020, the City of Cleveland Department of Public Utilities' (DPU) lifted the moratorium on shut-offs and reconnections. DPU has resumed the regular process for collections and disconnection of service for delinquent water and/or electric accounts.

The City of Cleveland suspended utility disconnections for non-payment on March 13 as part of [Mayor Jackson's Proclamation of Civil Emergency](#) to help customers during the coronavirus pandemic. The City's suspension was in advance of Governor DeWine and the [Ohio EPA's order on March 31](#) and has continued well beyond the state order, which ended on July 1, 2020.

The decision to resume disconnections has been done with great concern and awareness of the financial difficulties and other vulnerabilities many of our customers are facing due to the pandemic. Our goal has been to work with customers and offer resources to avoid disconnections.

Financial relief tools are in place to assist customers in need. In addition to our current affordability programs, we are offering extended payment plan options as well as coordinating with outside agencies to refer customers for additional services. We continue to diligently notify customers with past due accounts, so they receive plenty of notice in addition to the regular multi-notice procedures. It is always our goal to keep customers connected to utility service.

We encourage customers who need assistance to contact Cleveland Water at (216) 664-3130 or Cleveland Public Power at (216) 664-4600 to discuss their payment options as soon as possible. Cleveland Water customers can also make payments and manage their account at [myclevelandwater.com](http://myclevelandwater.com), and questions can be submitted via the inquiry form at [www.clevelandwater.com/ask-a-question](http://www.clevelandwater.com/ask-a-question). CPP customers can make payments and manage their account at [www.cpp.org](http://www.cpp.org). Inquiries and questions can be submitted via [www.cpp.org/Contact](http://www.cpp.org/Contact).

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate check.

The Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513.

### **City Now Accepting Applications for Cleveland Small Business Grant Emergency Working Capital Program – Specially Impacted Businesses**

The Emergency Working Capital program is designed to assist businesses whose operations are specifically impacted by COVID and have had to take exceptional measures to maintain operations throughout the pandemic. Businesses may receive a \$10,000 loan for working capital and operations costs and a \$10,000 grant to offset costs of PPE and other safety measures. Applicants must complete the Emergency Capital Working Fund [Loan Application](#) and the 1-page [supplemental questionnaire](#). Applications for this program should be submitted electronically to [economicdevelopment@clevelandohio.gov](mailto:economicdevelopment@clevelandohio.gov).

### **Other Important Reminders**

#### **City of Cleveland Now Accepting Requests for the Tree Canopy Revitalization Program**

The City of Cleveland announces its Tree Canopy Revitalization Program. As part of this program the City is now accepting requests from property owners for a free tree installation during the spring and fall planting seasons.

Property owners can complete an [online request form](#) to have a tree planted on their tree lawn, in front of occupied structures or sidewalk cut-outs typically found in commercial areas in front of businesses. Each location will be surveyed in person by a Field Operations Forester to ensure

there are no conflicts with the surrounding infrastructure and that the site is suitable. Approved sites are then added to a list for a tree to be planted during the next available planting season. All requests are handled on a first-come, first-served basis.

The Tree Canopy Revitalization Program was created in support of Mayor Frank G. Jackson's tree planting initiative, in which he pledged up to \$1 million a year to replenish the city's tree canopy. To request a tree or to learn more, [click here](#).

### **Calls Regarding COVID-19 Complaints**

With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect. There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

Citations may be issued with fines for the following:

- Any business or person violating the mask or safe-seating order (which maintains social distancing of at least six feet between patrons) is subject to civil penalties in accordance with Ordinance No. 556-2020, specifically chapters 602 and 236.
- Any business in the City of Cleveland with an employee who becomes ill with the coronavirus is required to immediately disinfect and sanitize the premises. Following a warning, they may be subject to a civil penalty of \$1,000 for the first offense and a civil penalty of \$3,000 for each subsequent violation.

### **Upcoming Cleveland Transformation Alliance Meetings**

The Cleveland Transformation Alliance Committee (CTA) is currently hosting public meetings via Zoom or Microsoft Teams. For more information on these meetings, please visit <http://www.myCLEschool.org>. See details for upcoming meetings below:

**Finance Committee** - Thursday, December 3 at 8:30 a.m.

Join Zoom Meeting

<https://zoom.us/j/91481906433?pwd=NDFRQ0tNdVBQVDBpRnMzUVZSSWVQQT09>

Meeting ID: 914 8190 6433 Passcode: 417608

One tap mobile

+13017158592,,91481906433#,,,,,0#,,417608# US (Germantown)

+13126266799,,91481906433#,,,,,0#,,417608# US (Chicago)

Dial by your location

+1 301 715 8592 US (Germantown)

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

Find your local number: <https://zoom.us/u/advB78xCx>

**Cleveland Transformation Alliance Board Meeting** - Monday, December 7 at 5:30 p.m.

<https://zoom.us/j/98094926783?pwd=MCtSYVFzbi9ENS9OaEVxREMyQ3UvZz09>

Meeting ID: 980 9492 6783 Passcode: 147729

One tap mobile

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+16465588656,,98094926783#,,,,,0#,,147729# US (New York)

Dial by your location

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

+1 301 715 8592 US (Germantown)

Find your local number: <https://zoom.us/u/aboPqbaN4W>

### **CodeRED**

Sign up for CodeRED alerts to receive calls and emails with important info regarding the coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at (216) 664-4383 for periodic phone call messaging.

### **Previous COVID-19 Updates from the City of Cleveland**

[Click here to view previous updates.](#)

**For more information about COVID-19, visit the following:**

- [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

### **About the City of Cleveland**

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at [www.clevelandohio.gov](http://www.clevelandohio.gov), Twitter at @cityofcleveland or Facebook at [www.facebook.com/cityofcleveland](http://www.facebook.com/cityofcleveland).