



CITY OF CLEVELAND
Mayor Frank G. Jackson



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City of Cleveland Provides General Updates on Coronavirus & Safety - **Update #201**

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on Sept. 29 extending the City's Proclamation of Civil Emergency through Oct. 31, 2020. As a reminder, Mayor Jackson's order was amended to state that the city will not issue permits for block parties/tailgating and tailgating on city property is prohibited. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

45 New Confirmed Coronavirus Cases Reported in Cleveland for Sunday and Monday

The Cleveland Department of Public Health (CDPH) has been notified of 45 more confirmed cases of coronavirus in city residents – 18 on Sunday, October 11 and 27 on Monday, October 12. This brings the total to 5,731 confirmed cases in the City of Cleveland and 148 fatalities. The new confirmed cases include males and females whose ages range from under 4 years old to their 80s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms.

As of today, there are 160,321 confirmed cases and 4,697 fatalities in the State of Ohio. There are more than 7.7 million confirmed cases and 214,917 deaths in the U.S.

Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

Applications for the Position of Patrol Officer are Now Open

The Cleveland Division of Police is accepting applications for the position of patrol officer. Apply

online by November 13 to be considered for the next academy. [Applications can be found here](#). If you have any questions please, contact the Public Safety Recruitment Team at (216) 623-5233.

Emergency Call Issues Resolved

Regarding the Emergency Call Works Cuyahoga County Outage – the Cleveland Division of Police is back online with no further issues. Callers were able to call 9-1-1 and (216) 621-1234 throughout the weekend. The Communications Control Section will continue to monitor.

Other Important Reminders

Registration Open for Sustainable Cleveland Virtual Summit

The Sustainable Cleveland 2020 Virtual Summit will take place next week on Wednesday, October 14 – Thursday, October 15. The Summit will bring together people from all walks of life to support sustainability efforts in the City of Cleveland. Over the past ten years, Mayor Frank G. Jackson's [Sustainable Cleveland](#) initiative has supported collaboration and action to make Cleveland a greener, cleaner place to live, work, and play for all. The Summit will celebrate the many people and organizations that have gotten us this far, and build off this foundation for even greater progress. The two-day event will include remarks from Mayor Jackson, a keynote presentation from [Dr. Julian Agyeman](#), Professor of Urban and Environmental Policy and Planning at Tufts University, recognition and awards, facilitated discussions on key priorities going forward, and much more. Learn more details about the event, check out the scheduled discussion topics and register to attend this event [here](#).

City of Cleveland Now Accepting Requests for the Tree Canopy Revitalization Program

The City of Cleveland announces its Tree Canopy Revitalization Program. As part of this program the City is now accepting requests from property owners for a free tree installation during the spring and fall planting seasons.

Property owners can complete an [online request form](#) to have a tree planted on their tree lawn, in front of occupied structures or sidewalk cut-outs typically found in commercial areas in front of businesses. Each location will be surveyed in person by a Field Operations Forester to ensure there are no conflicts with the surrounding infrastructure and that the site is suitable. Approved sites are then added to a list for a tree to be planted during the next available planting season. All requests are handled on a first-come, first-served basis.

The Tree Canopy Revitalization Program was created in support of Mayor Frank G. Jackson's tree planting initiative, in which he pledged up to \$1 million a year to replenish the city's tree canopy. To request a tree or to learn more, [click here](#).

City of Cleveland Announces Halloween Plans

The City of Cleveland strongly encourages residents not to participate in trick-or-treating this year as a result of the coronavirus pandemic. However, if residents choose to trick-or-treat or pass out candy, the permitted hours in the City of Cleveland are from 6-8 p.m. They are asked to adhere to the regulations outlined in the [Ohio Department of Health's "Celebrating Halloween" guidelines](#) which include the following:

- Always wear a face covering and stay 6 feet away from people who are not from your household, whether trick-or-treating, passing out treats or attending attractions or events.
- A costume mask is not a substitute for a cloth mask. A costume mask should not be used unless it is made of two or more layers of breathable fabric that covers the mouth and nose and doesn't leave gaps around the face.

- Do not wear a costume mask over a protective cloth mask because it can be dangerous if the costume mask makes it hard to breathe. Instead, consider using a Halloween-themed cloth mask.
- If you may have COVID-19 or may have been exposed to someone with COVID-19, you should not participate in in-person Halloween festivities and should not give out candy to trick-or-treaters.
- Carry hand sanitizer and use it often, especially after coming into contact with frequently touched surfaces and before eating candy.
- If taking your children trick-or-treating, limit the number of houses you visit and ask your children to stay as far from treat-givers as possible. For small children, consider holding the bag for them.
- Wipe off candy wrappers with sanitizing wipes when you arrive home. (NOTE: Never wipe unpackaged food with wipes.)

In an effort to provide children in Cleveland's neighborhoods with an alternative to traditional trick-or-treating, the City will be offering grab-and-go candy bags. This is in lieu of our annual Big City Boo event, which we must regretfully cancel this year. Participants seeking candy bags will be required to wear masks, maintain six feet of social distancing and follow posted guidelines and directional signage.

The candy bags will be at the 18 open City of Cleveland Neighborhood Resource and Recreation Centers (NRRCs) on October 30 from 6-7 p.m. or until all bags are given out. [All of the NRRCs](#) will supply candy bags with the exception of the following: Halloran, Stella Walsh, Sterling, Hamilton, Kovacic and Camp Forbes. Please note: candy bags will be given out on a first-come, first-serve basis.

Calls Regarding COVID-19 Complaints

With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect.

There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

Citations may be issued with fines for the following:

- Any business or person violating the mask or safe-seating order (which maintains social distancing of at least six feet between patrons) is subject to civil penalties in accordance with Ordinance No. 556-2020, specifically chapters 602 and 236.
- Any business in the City of Cleveland with an employee who becomes ill with the coronavirus is required to immediately disinfect and sanitize the premises. Following a

warning, they may be subject to a civil penalty of \$1,000 for the first offense and a civil penalty of \$3,000 for each subsequent violation.

Upcoming Cleveland Transformation Alliance Meetings

The Cleveland Transformation Alliance Committee (CTA) is currently hosting public meetings via Zoom or Microsoft Teams. For more information on these meetings, please visit <http://www.myCLEschool.org>. See details for upcoming meetings below:

Finance Committee: Thursday, October 22 at 8:30 a.m.

Via Microsoft Teams

[Join Microsoft Teams Meeting](#)

[+1 216-815-0098](#) United States, Cleveland (Toll)

Conference ID: 826 781 659#

Cleveland Transformation Alliance Board Meeting: Monday, October 26 at 5:30 p.m.

Via Zoom

[Join Zoom Meeting](#)

Meeting ID: 912 6590 2586

Passcode: 690222

One tap mobile

+13126266799,,91265902586#,,,,,0#,,690222# US (Chicago)

+16465588656,,91265902586#,,,,,0#,,690222# US (New York)

Dial by your location

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

+1 301 715 8592 US (Germantown)

+1 346 248 7799 US (Houston)

+1 669 900 9128 US (San Jose)

+1 253 215 8782 US (Tacoma)

Meeting ID: 912 6590 2586

Passcode: 690222

Find your local number: <https://zoom.us/j/91265902586>

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 136 total customers
- CWD has reconnected 2,218 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com or by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

City of Cleveland Utility Services Update

The City of Cleveland, Department of Public Utilities, in accordance with Mayor Frank Jackson's Declaration of Civil Emergency has continued with the policy suspending termination of service for non-payment. However, this policy is continually being monitored with great concern and awareness of the financial difficulties and other vulnerabilities many of our customers are facing due to the pandemic.

At an appropriate point in time, Cleveland Water's and Cleveland Public Power's suspension of service disconnections for non-payment will be ending and our regular process for collections and disconnection of delinquent accounts will resume.

If your account is currently past due, we want to ensure you are aware that disconnections will be resuming and offer our assistance.

Cleveland Water

We offer multiple ways to make fee-free payments:

- Online at my.clevelandwater.com
- By calling 216-446-6834 or 216-664-3130
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CWD Customer Service at 216-664-3130, Monday through Friday, 7:30 a.m. to 5:30 p.m.

Cleveland Public Power

We offer multiple ways to make fee-free payments:

- Online at cpp.org
- By calling 216-664-4600 or 216-420-8000
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CPP Customer Service at 216-664-4600, Monday through Friday, 7:30 a.m. to 5:30 p.m.

List: Cleveland COVID-19 Testing Sites

Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:

Neighborhood Family Practice

- W. 117 Community Health Center – 11709 Lorain Ave.
- By appointment only
- Tests are available regardless of one's ability to pay
- Call (216) 281-0872 for information or to schedule an appointment
- Results are back in one to three days

Care Alliance

- Central Clinic - 2916 Central Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call the COVID-19 Nurse Line at (216) 535-9100 and press 6

- Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- Results are back in 24 to 48 hours

The Centers

- East Office – 4400 Euclid Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/>

County, State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
 - [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

CodeRED

Sign up for CodeRED alerts to receive calls and emails with important info regarding the coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at (216) 664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

[Click here to view previous updates.](#)

For more information about COVID-19, visit the following:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.