FOR IMMEDIATE RELEASE:
Oct. 1, 2020

City of Cleveland Provides General Updates on Coronavirus & Safety - Update #193

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on Sept. 29 extending the City's Proclamation of Civil Emergency through Oct. 31, 2020. As a reminder, Mayor Jackson's order was amended to state that the city will not issue permits for block parties/tailgating and tailgating on city property is prohibited. Click here to view the order.

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

21 New Confirmed Coronavirus Cases Reported in Cleveland
The Cleveland Department of Public Health (CDPH) has been notified of 21 more confirmed cases of coronavirus in city residents. This brings the total to 5,509 confirmed cases in the City of Cleveland and 148 fatalities. The new confirmed cases include males and females whose ages range from under 20 years old to their 70s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms. One case was transferred from CDPH as the person was determined not to be a Cleveland resident.

As of today, there are 146,438 confirmed cases and 4,514 fatalities in the State of Ohio. There are more than 7.26 million confirmed cases and 207,465 deaths in the U.S.

Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. View the dashboard here. For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

City of Cleveland Now Accepting Requests for the Tree Canopy Revitalization Program
The City of Cleveland announces its Tree Canopy Revitalization Program. As part of this program the City is now accepting requests from property owners for a free tree installation during the spring and fall planting seasons.

Property owners can complete an [online request form](#) to have a tree planted on their tree lawn, in front of occupied structures or sidewalk cut-outs typically found in commercial areas in front of businesses. Each location will be surveyed in person by a Field Operations Forester to ensure there are no conflicts with the surrounding infrastructure and that the site is suitable. Approved sites are then added to a list for a tree to be planted during the next available planting season. All requests are handled on a first-come, first-served basis.

The Tree Canopy Revitalization Program was created in support of Mayor Frank G. Jackson's tree planting initiative, in which he pledged up to $1 million a year to replenish the city's tree canopy. To request a tree or to learn more, [click here](#).

The City of Cleveland Announces Resignation of CDPH Chief Epidemiologist
The City of Cleveland today announced that Katie Romig, Chief Epidemiologist in the Cleveland Department of Public Health (CDPH), has resigned effective today.

This announcement follows several significant staffing changes and reassignments to CDPH made by Mayor Frank G. Jackson as a result of the City's investigation into the department's operating structure and culture. This investigation included a thorough review of the re-opening of an Equal Employment Opportunity complaint, the loss of the HIV/STI grant, a review of the vacancies, hiring and attrition within CDPH and employee morale and culture. [View the full press release here.](#)

"The critical work of the City's epidemiologists has not and will not be interrupted," said Chief Tracy Martin-Thompson, whose office oversees CDPH since its restructuring. "We look forward to filling all of the open epidemiologist positions soon and continue to provide Clevelanders with the highest level of care."

Currently, CDPH has one full-time epidemiologist on staff and one Disease Surveillance Specialist. CDPH also has CDC Foundation Fellows who are epidemiologists. CDPH is working through the process to bring an additional epidemiologist on board.

City of Cleveland Update on Hopkins Airport
Cleveland Hopkins International Airport (CLE), like other airports worldwide, has had a dramatic drop in air service and travelers due to the COVID-19 pandemic. Concerns over health and safety as well as quarantines, coupled with many businesses cancelling travel and leisure travelers staying home have impacted flights.

We are currently averaging 5,354 in the past seven days, compared with the 314 passengers we reported on April 20, 2020. Click here to view regularly updated numbers on airport travel on the Hopkins website.

City of Cleveland Rental Assistance Program Update
The Rental Assistance Program is aimed at helping Clevelanders in need who have been affected by COVID-19. The program is administered by CHN Housing Partners and EDEN, funded by the City of Cleveland with $11.3 million and $6.8 million by Cuyahoga County.

When the online application went live July 1, the program had 1,400 referrals. July 15 marked the date the program became operational by CHN, at which time 1,900 applications had been

submitted. There are 731 applications pending submission by tenants, from the City of Cleveland. As of Sept. 29, 3,101 tenants have applied to the program from the City of Cleveland.

Ninety-two percent of applicants were from extremely low income households (up to 50% area median income). Below are the racial backgrounds of applicants:
- 70% Black or African American
- 15% White
- 7% Hispanic
- 8% Other or Chose not to respond

The first set of checks to landlords was mailed Friday, July 24. Applications are time-stamped, with priority given to those tenants with evictions in process. Tenants in need can apply online via *www.neorenthelp.org* and can also call **833-377-HELP** with any questions.

Department of Public Utilities Customer Reconnection Updates
While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration. Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:
- CPP has reconnected 136 total customers
- CWD has reconnected 2,150 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com or by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Other Important Reminders
Save the Date for Mayor Jackson's Virtual State of the City Address
Please save the date for Mayor Frank G. Jackson's 2020 State of the City on Oct. 8. In adherence to safe social distancing guidelines, the event will be held virtually via social media and phone call. The Mayor is expected to touch on an array of topics ranging from the effects of the pandemic to public safety to various City projects and initiatives as well as his vision to continue to move Cleveland forward. Visit www.clevelandohio.gov/stateofthecity for more info or to register to participate by phone.

City of Cleveland to Host 2020 Sustainability Summit
Sustainable Cleveland has announced Dr. Julian Agyeman, Professor of Urban and Environmental Policy and Planning at Tufts University, as its 2020 Virtual Summit keynote speaker. He is the originator of the increasingly influential concept of just sustainabilities, the intentional integration of social justice and environmental sustainability.

Register to attend the virtual Sustainable Cleveland Summit, to be held October 14-15, at bit.ly/SC_Summit2020.

Calls Regarding COVID-19 Complaints
With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect.
There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

Citations may be issued with fines for the following:

- Any business or person violating the mask or safe-seating order (which maintains social distancing of at least six feet between patrons) is subject to civil penalties in accordance with Ordinance No. 556-2020, specifically chapters 602 and 236.
- Any business in the City of Cleveland with an employee who becomes ill with the coronavirus is required to immediately disinfect and sanitize the premises. Following a warning, they may be subject to a civil penalty of $1,000 for the first offense and a civil penalty of $3,000 for each subsequent violation.

Upcoming Cleveland Transformation Alliance Meetings
The Cleveland Transformation Alliance Committee (CTA) is currently hosting public meetings via Zoom or Microsoft Teams. For more information on these meetings, please visit http://www.myCLEschool.org. See details for upcoming meetings below:

Cleveland Plan Progress Committee: Thursday, October 8 at 3:30 p.m.
Via Microsoft Teams
Join Microsoft Teams Meeting
+1 216-815-0098   United States, Cleveland (Toll)
Conference ID: 548 632 971#

Finance Committee: Thursday, October 22 at 8:30 a.m.
Via Microsoft Teams
Join Microsoft Teams Meeting
+1 216-815-0098   United States, Cleveland (Toll)
Conference ID: 826 781 659#

Cleveland Transformation Alliance Board Meeting: Monday, October 26 at 5:30 p.m.
Via Zoom
Join Zoom Meeting
Meeting ID: 912 6590 2586
Passcode: 690222
One tap mobile
+13126266799,,91265902586#,,,,,,0#,,690222# US (Chicago)
+16465588656,,91265902586#,,,,,,0#,,690222# US (New York)
Dial by your location

+1 312 626 6799 US (Chicago)
+1 646 558 8656 US (New York)
+1 301 715 8592 US (Germantown)
+1 346 248 7799 US (Houston)
+1 669 900 9128 US (San Jose)
+1 253 215 8782 US (Tacoma)
Meeting ID: 912 6590 2586
Passcode: 690222
Find your local number: https://zoom.us/u/adzn9eYhMz

City of Cleveland Utility Services Update

The City of Cleveland, Department of Public Utilities, in accordance with Mayor Frank Jackson's Declaration of Civil Emergency has continued with the policy suspending termination of service for non-payment. However, this policy is continually being monitored with great concern and awareness of the financial difficulties and other vulnerabilities many of our customers are facing due to the pandemic.

At an appropriate point in time, Cleveland Water's and Cleveland Public Power's suspension of service disconnections for non-payment will be ending and our regular process for collections and disconnection of delinquent accounts will resume.

If your account is currently past due, we want to ensure you are aware that disconnections will be resuming and offer our assistance.

Cleveland Water
We offer multiple ways to make fee-free payments:
- Online at my.clevelandwater.com
- By calling 216-446-6834 or 216-664-3130
- Using the dropbox located at 1201 Lakeside Ave.
If you have any questions about your account status, please contact CWD Customer Service at 216-664-3130, Monday through Friday, 7:30 a.m. to 5:30 p.m.

Cleveland Public Power
We offer multiple ways to make fee-free payments:
- Online at cpp.org
- By calling 216-664-4600 or 216-420-8000
- Using the dropbox located at 1201 Lakeside Ave.
If you have any questions about your account status, please contact CPP Customer Service at 216-664-4600, Monday through Friday, 7:30 a.m. to 5:30 p.m.

List: Cleveland COVID-19 Testing Sites
Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:
Neighborhood Family Practice
- o W. 117 Community Health Center – 11709 Lorain Ave.
- o By appointment only
- o Tests are available regardless of one's ability to pay
- o Call (216) 281-0872 for information or to schedule an appointment
- o Results are back in one to three days

Care Alliance
- o Central Clinic - 2916 Central Ave.
- o Drive-thru and walk-up testing, by appointment only
- o Tests are free of charge to the patient
- o Call the COVID-19 Nurse Line at (216) 535-9100 and press 6
- o Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- o Results are back in 24 to 48 hours

The Centers
- o East Office – 4400 Euclid Ave.
- o Drive-thru and walk-up testing, by appointment only
- o Tests are free of charge to the patient
- o Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- o Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:
https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/

County, State & Federal Updates and Reminders
- View the governor's daily updates here
  - o View supportive documents and orders released from the governor's office
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams**: IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments

CodeRED
Sign up for CodeRED alerts to receive calls and emails with important info regarding the coronavirus. To sign up online, visit https://bit.ly/CLECodeRED, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at (216) 664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland
Click here to view previous updates.

For more information about COVID-19, visit the following:
- www.cdc.gov/coronavirus
- https://coronavirus.ohio.gov/wps/portal/gov/covid-19/
- http://www.clevelandhealth.org/

About the City of Cleveland
The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.