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FOR IMMEDIATE RELEASE:
Sept. 28, 2020

City of Cleveland Provides General Updates on Coronavirus & Safety - **Update #190**

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on August 20 extending the City's Proclamation of Civil Emergency through Sept. 30, 2020. As a reminder, Mayor Jackson's order was amended to state that the city will not issue permits for block parties/tailgating and tailgating on city property is prohibited. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

11 New Confirmed Coronavirus Cases Reported in Cleveland

The Cleveland Department of Public Health (CDPH) has been notified of 11 more confirmed cases of coronavirus in city residents. This brings the total to 5,465 confirmed cases in the City of Cleveland and 148 fatalities. The new confirmed cases include males and females whose ages range from under 10 years old to their 50s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms.

As of today, there are 143,281 confirmed cases and 4,444 fatalities in the State of Ohio. There are more than 7.13 million confirmed cases and 204,905 deaths in the U.S.

Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

City of Cleveland Press Conference on Pre-Presidential Debate Preparedness

Mayor Frank G. Jackson today held a press conference to discuss the City of Cleveland's preparedness for the first 2020 presidential debate to be held at the Cleveland Clinic Main Campus on Sept. 29. The Mayor was joined by the following people:

- Public Safety Director Karrie D. Howard
- Chief of Police Calvin D. Williams

- Ohio National Guard Lt. Col. Audrey Fielding
- FBI Special Agent in Charge Eric Smith
- US Secret Service Special Agent in Charge Jonathan E. Schuck

The livestream is available for download and embedding on the City of Cleveland Facebook page at www.facebook.com/CityofCleveland

A post-debate press briefing will be held on Wednesday, Sept. 30 at noon via the City of Cleveland Facebook page. Media are asked to identify themselves, their media outlet and state their question in the comments section.

Reminder: Parking Restrictions and Road Closures Now in Effect

The Cleveland Division of Police began enforcing a parking ban at 6 a.m. on Monday, Sept. 28. The ban is in effect until 6 a.m. Wednesday, Sept. 30 for the following areas below.

- ***University/Cleveland Clinic Restrictions***
 - E. 89th Street from Carnegie Avenue to Cedar Avenue
 - E. 89th Street from 2176 E. 89th St. to Cedar Avenue
 - E.90th Street from 2205 E. 90th St. to Cedar Avenue
 - E. 93rd Street from 2223 E. 93rd St. to Cedar Avenue
 - E. 95th Street from 2225 E. 95th St. to Cedar Avenue
 - E. 97th Street from 2221 E. 97th St. to Cedar Avenue
 - E. 100th Street from 2197 E. 100th St. to Cedar Avenue
 - E. 101st Street from Wain Ct. to Cedar Avenue
 - E. 103rd Street from Wain Ct. to Cedar Avenue
 - Euclid Avenue from East Blvd. to E. 118th Street
 - Juniper from East Blvd. to E. 115th Street
 - Wade Oval East Blvd. to East 108th Street
 - Sterns Euclid Avenue to Cedar Avenue
 - Cedar Avenue from E. 89th Street to E. 105th Street
 - East Blvd from Jephtha to Euclid Avenue
 - Martin L. King Boulevard from Chester Avenue to Jephtha
 - Bellflower from East Blvd. to E. 115th Street
 - Circle from Adelbert Road to Cornell
 - Wade Park from Ansel to E. 118th Street
 - Dearing from Stokes to Sterns
 - East 101st Street from Chester Avenue to Ansel Avenue
 - Ansel Avenue from E. 101st to Hough Avenue

[Click here to view a map of the affected areas in the University Circle area.](#)

- ***Downtown Parking Ban***
 - ***There is an extension of a parking ban for areas downtown. [This ban was shared on the Cleveland Division of Police Facebook, Twitter and blog on Saturday, Sept. 26th](#)***
 - Lakeside Avenue south to Carnegie Avenue from E. 18th Street west to the Cuyahoga River

Instructions for Retrieving Towed Vehicle & How to Dispute a Parking Ticket

Residents who believe that a ticket was issued in error have a right to [contest the ticket](#) online.

Residents are allowed to contest one ticket at a time and must wait 24-48 hours after receiving a

ticket before attempting to submit a contest statement. Full instructions are available on the Parking Violations Bureau [website](#), which is linked to the Cleveland Municipal Court [website](#).

For more information, please contact the Parking Violations Bureau Customer Service Hotline at (216) 664-4744.

Residents who believe that their vehicle was towed by Cleveland Division of Police should contact the Cleveland Police Impound Unit at (216) 623-5079. If the car was towed, residents will be required to bring [documentation and payment](#) in order for the vehicle to be released. The Vehicle Impound Release and Parking Violations & Photo Violations Payment Center are located at 3040 Quigley Road (near Steelyard Commons).

Joint Information Center Activated

With the activation of the City of Cleveland's Emergency Operations Center, the City of Cleveland Joint Information Center (JIC) is available to assist media from noon to midnight on Sept. 28 and 29.

To send the JIC a media inquiry, email covid19media@clevelandohio.gov or call (216) 664-7348.

Prohibited Items Zone Expanded

The City of Cleveland Division of Police has expanded its prohibited items zone to include additional parts of University Circle. [Click here to view the map of the updated prohibited items zone.](#)

The regulations, passed last week by the Board of Control, go into effect on Sept. 28 at 12:01 a.m. and end at 6 a.m. on Sept. 30. The debate is scheduled for the evening of Sept. 29.

The following items prohibited in the public spaces – such as streets and sidewalks - of this area include:

- Lumber larger than 2” in width and ¼” thick, including supports for signs;
- Metal, plastic, or other hard material larger than ¾” thick and 1/8” in wall thickness including pipe and tubing;
- Any air rifle, air pistol, paintball gun, blasting caps, switchblade or automatic knife, knife having a blade two and one-half (2-1/2) inches in length or longer, cestus, billy, blackjack, sword, saber, hatchet, axe, slingshot, BB gun, pellet gun, wrist shot, blackjack, metal knuckles, nun chucks, mace, iron buckle, axe handle, shovel, or other instrumentality used to cause property or personal damage;
- Any dangerous ordinance, weapon, or firearm that is prohibited by the laws of the State of Ohio;
- Any explosives, explosive device, or incendiary device;
- Fireworks and rockets;
- Sound Amplification Equipment;
- Drones and other unmanned aircraft systems;
- Containers of bodily fluids;
- Aerosol cans;
- Mace, Pepper Spray or other chemical irritant;

- Umbrellas with metal tips;
- Any projectile launchers, such as water guns and water cannons;
- Rope, chain, cable, strapping, wire, string, line, tape, or any similar material, in greater than 6' lengths;
- Glass bottles, ornaments, light bulbs, ceramic vessels, and anything else frangible, regardless of whether the container holds any substance;
- Locks including, without limitation, padlocks, bicycle locking devices, chain locks, or similar devices, but not including: (i) an integral component of a conveyance or structure; (ii) locks when utilized by the owner of private real property to secure permanent or temporary fencing; or (iii) locks attached to a bicycle;
- Tents and other shelters, sleeping bags, sleeping pads, mattresses, cots, hammocks, bivy sacks, or stoves;
- Coolers or ice chests;
- Backpacks and bags exceeding the size of 18" x 13" x 7";
- Lasers;
- Non-plastic containers, bottles, cans, or thermoses;
- Ladders;
- Grappling hooks, sledgehammers, hammers, and crowbars;
- Canned goods

Call to Report Suspicious Behavior

The City of Cleveland recognizes citizens' First Amendment right to free speech and peaceful demonstration and will support those who choose to voice their opinions in a lawful manner. Violence and illegal activity will not be tolerated. Members of the public are invaluable partners to law enforcement. Report illegal and suspicious behavior by calling the Division of Police Real Time Crime Center at (216) 623-3377. Report emergencies by calling 9-1-1.

Law enforcement will work diligently and cooperatively to ensure the safety and security of all residents of and visitors to the City of Cleveland both in the event zone and throughout the city's neighborhoods on Sept. 29.

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration. Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 136 total customers
- CWD has reconnected 2,145 total customers

Cleveland Water customers can make payments and manage their account at mylevelandwater.com or by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Other Important Reminders

City of Cleveland to Receive Support from Ohio National Guard

The Cleveland Division of Police has a security plan in place for the presidential debate as is the case for all planned large scale events. In accordance with the security plan created specifically for this event, Mayor Frank G. Jackson reached out to Governor Mike DeWine to request the assistance of the Ohio National Guard. Governor DeWine granted approval of the deployment of the Ohio National Guard to ensure the safety of the residents of and visitors to the City of Cleveland during the course of the upcoming event.

Emergency Operations Center/Joint Information Center

To assist in coordinating City operations, Cleveland will activate its Emergency Operations Center (EOC) and Joint Information Center (JIC) beginning Sept. 29, 2020. All media inquiries at that time regarding the presidential debate should be directed to Covid19media@clevelandohio.gov or (216) 664-7348.

Save the Date for Mayor Jackson's Virtual State of the City Address

Please save the date for Mayor Frank G. Jackson's 2020 State of the City on Oct. 8. In adherence to safe social distancing guidelines, the event will be held virtually via social media and phone call. The Mayor is expected to touch on an array of topics ranging from the effects of the pandemic to public safety to various City projects and initiatives as well as his vision to continue to move Cleveland forward. Visit www.clevelandohio.gov/stateofthecity for more info or to register to participate by phone.

City of Cleveland to Host 2020 Sustainability Summit

Sustainable Cleveland has announced [Dr. Julian Agyeman](#), Professor of Urban and Environmental Policy and Planning at Tufts University, as its [2020 Virtual Summit](#) keynote speaker. He is the originator of the increasingly influential concept of just sustainabilities, the intentional integration of social justice and environmental sustainability.

Register to attend the virtual Sustainable Cleveland Summit, to be held October 14-15, at bit.ly/SC_Summit2020.

Calls Regarding COVID-19 Complaints

With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect.

There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

non-payment. However, this policy is continually being monitored with great concern and awareness of the financial difficulties and other vulnerabilities many of our customers are facing due to the pandemic.

At an appropriate point in time, Cleveland Water's and Cleveland Public Power's suspension of service disconnections for non-payment will be ending and our regular process for collections and disconnection of delinquent accounts will resume.

If your account is currently past due, we want to ensure you are aware that disconnections will be resuming and offer our assistance.

Cleveland Water

We offer multiple ways to make fee-free payments:

- Online at my.clevelandwater.com
- By calling 216-446-6834 or 216-664-3130
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CWD Customer Service at 216-664-3130, Monday through Friday, 7:30 a.m. to 5:30 p.m.

Cleveland Public Power

We offer multiple ways to make fee-free payments:

- Online at cpp.org
- By calling 216-664-4600 or 216-420-8000
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CPP Customer Service at 216-664-4600, Monday through Friday, 7:30 a.m. to 5:30 p.m.

List: Cleveland COVID-19 Testing Sites

Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:

Neighborhood Family Practice

- W. 117 Community Health Center – 11709 Lorain Ave.
- By appointment only
- Tests are available regardless of one's ability to pay
- Call (216) 281-0872 for information or to schedule an appointment
- Results are back in one to three days

Care Alliance

- Central Clinic - 2916 Central Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call the COVID-19 Nurse Line at (216) 535-9100 and press 6
- Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- Results are back in 24 to 48 hours

The Centers

- East Office – 4400 Euclid Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/>

County, State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
 - [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

CodeRED

Sign up for CodeRED alerts to receive calls and emails with important info regarding the coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at (216) 664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

[Click here to view previous updates.](#)

For more information about COVID-19, visit the following:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.