



From: Office of the Mayor

Email: covid19media@clevelandohio.gov

Phone: (216) 664-2220

Blog: www.clecityhall.com

FOR IMMEDIATE RELEASE:

Sept. 15, 2020

City of Cleveland Provides General Updates on Coronavirus & Safety - **Update #181**

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Below are some important updates. Mayor Frank G. Jackson signed an order on August 20 extending the City's Proclamation of Civil Emergency through Sept. 30, 2020. [Click here to view the order.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities will remain operational.

16 New Confirmed Coronavirus Cases Reported in Cleveland

The Cleveland Department of Public Health (CDPH) has been notified of 16 more confirmed cases of coronavirus in city residents. **This brings the total to 5,277 confirmed cases in the City of Cleveland and 148 fatalities.** The new confirmed cases include males and females whose ages range from under 1 year old to their 70s. CDPH is working to identify their close contacts who would require testing or monitoring for COVID-19 symptoms. In addition, three cases were transferred as it was determined the individuals were not Cleveland residents.

As of today, there are 132,118 confirmed cases and 4,207 fatalities in the State of Ohio. There are more than 6.59 million confirmed cases and 195,414 deaths in the U.S.

Reminder: The City of Cleveland will disseminate Saturday and Sunday COVID-19 numbers on its Facebook and Twitter pages when they become available.

The City of Cleveland COVID-19 Dashboard displays the most recent preliminary data from the Ohio Department of Health about COVID-19 cases, hospitalizations, deaths and recoveries in Cleveland by selected demographics. [View the dashboard here.](#) For individuals' privacy, CDPH will not be releasing any additional demographic info related to COVID-19 cases aside from age range and gender.

Mayor Frank G. Jackson Announces Staffing Changes to Cleveland Department of Public Health

Mayor Frank G. Jackson today announced several significant staffing changes and reassignments to the Cleveland Department of Public Health (CDPH). The announcement follows the City's investigation into the department's operating structure and culture, including the re-opening of an Equal Employment Opportunity complaint, the loss of the HIV/STI grant, a review of the vacancies, hiring and attrition within CDPH, and employee morale and culture.

[View the full press release here.](#)

City of Cleveland Update on Hopkins Airport August Passengers

Cleveland Hopkins International Airport reports it served 315,149 passengers in August 2020. Compared to August 2019, passengers were down by 608,775 or -65.89%. However, August was up 16,143 passengers over July 2020. The increase in passengers reflects a 9% increase in flights in August over July.

[Click here to view regularly updated numbers](#) on airport travel on the Hopkins website.

Save the Date for Mayor Jackson's Virtual State of the City Address

Please save the date for Mayor Frank G. Jackson's 2020 State of the City on Oct. 8. In adherence to safe social distancing guidelines, the event will be held virtually via social media and phone call. The Mayor is expected to touch on an array of topics ranging from the effects of the pandemic to public safety to various City projects and initiatives as well as his vision to continue to move Cleveland forward. Stay tuned for more details.

Calls Regarding COVID-19 Complaints

With the passage by Cleveland City Council of an ordinance authorizing penalties for non-compliance with Mayor Jackson's mask mandate, enforcement is now in effect.

There are two numbers Clevelanders should call regarding non-compliance:

- **Business complaints:** CDPH hotline at (216) 857-7165
- **Individual or private residence complaints:** Cleveland Police non-emergency line at (216) 621-1234

Cleveland City Council recently approved the mandatory use of masks in public spaces as well as certain penalties for individuals and businesses that do not comply. On July 3, Mayor Jackson signed an amended order mandating the use of masks in public in the City of Cleveland to slow the spread of the highly contagious coronavirus. This includes mandatory use in bars, restaurants, shared office settings, rideshares and other shared spaces.

Citations may be issued with fines for the following:

- Any business or person violating the mask or safe-seating order (which maintains social distancing of at least six feet between patrons) is subject to civil penalties in accordance with Ordinance No. 556-2020, specifically chapters 602 and 236.
- Any business in the City of Cleveland with an employee who becomes ill with the coronavirus is required to immediately disinfect and sanitize the premises. Following a warning, they may be subject to a civil penalty of \$1,000 for the first offense and a civil penalty of \$3,000 for each subsequent violation.

Upcoming Cleveland Transformation Alliance Meetings

The Cleveland Transformation Alliance Committee (CTA) will be hosting several public meetings. The meetings will be held via Zoom or Microsoft Teams. For more information on these meetings, please visit <http://www.myCLEschool.org>. The details for the meetings are as follows:

Cleveland Transformation Alliance Board Meeting: Monday, September 21 at 5:30 p.m.

Meeting Via [Zoom](#)

Meeting ID: 976 4039 2726

Passcode: 690222

Join Via phone: +16465588656

Find your local number: <https://zoom.us/j/933333333>

Communications and Engagement Committee: Thursday, September 24 at 10:30 a.m.

Via Microsoft Teams

[Join Microsoft Teams Meeting](#)

+1 216-815-0098 United States, Cleveland (Toll)

Conference ID: 686 380 78#

City of Cleveland Utility Services Update

The City of Cleveland, Department of Public Utilities, in accordance with Mayor Frank Jackson's Declaration of Civil Emergency has continued with the policy suspending termination of service for non-payment. However, this policy is continually being monitored with great concern and awareness of the financial difficulties and other vulnerabilities many of our customers are facing due to the pandemic.

At an appropriate point in time, Cleveland Water's and Cleveland Public Power's suspension of service disconnections for non-payment will be ending and our regular process for collections and disconnection of delinquent accounts will resume.

If your account is currently past due, we want to ensure you are aware that disconnections will be resuming and offer our assistance.

Cleveland Water

We offer multiple ways to make fee-free payments:

- Online at my.clevelandwater.com
- By calling 216-446-6834 or 216-664-3130
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CWD Customer Service at 216-664-3130, Monday through Friday, 7:30 a.m. to 5:30 p.m.

Cleveland Public Power

We offer multiple ways to make fee-free payments:

- Online at cpp.org
- By calling 216-664-4600 or 216-420-8000
- Using the dropbox located at 1201 Lakeside Ave.

If you have any questions about your account status, please contact CPP Customer Service at 216-664-4600, Monday through Friday, 7:30 a.m. to 5:30 p.m.

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call (216) 664-3130 and Cleveland Public Power customers should call (216) 664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8 a.m.-5 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 136 total customers
- CWD has reconnected 2,074 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com or by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact. Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside Ave. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Other Important Reminders

Mayor Jackson Announces Restart CLE

Mayor Jackson has unveiled his strategic plan for the recovery of Cleveland's economy amid the coronavirus pandemic. As the city began this recovery planning process, it engaged experts from Cleveland State University and local medical institutions and made a deliberate choice to build from a health and medical perspective in order to protect those at risk from the coronavirus and then incorporate economic and social support to help the people and businesses who need assistance.

[View Mayor Jackson's full plan here.](#)

[View Mayor Jackson's Facebook Live announcement here.](#)

List: Cleveland COVID-19 Testing Sites

Testing for those with COVID-19 symptoms or who have been exposed to someone with COVID-19 is available at the local federally-qualified health centers (FQHCs) below:

Neighborhood Family Practice

- W. 117 Community Health Center – 11709 Lorain Ave.
- By appointment only
- Tests are available regardless of one's ability to pay
- Call (216) 281-0872 for information or to schedule an appointment
- Results are back in one to three days

Care Alliance

- Central Clinic - 2916 Central Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call the COVID-19 Nurse Line at (216) 535-9100 and press 6
- Testing done Mondays, Wednesdays, and Fridays from 11 a.m. to 4 p.m.
- Results are back in 24 to 48 hours

The Centers

- East Office – 4400 Euclid Ave.
- Drive-thru and walk-up testing, by appointment only
- Tests are free of charge to the patient
- Call (216) 325-WELL (9355) to talk with an access specialist, be triaged by a nurse, and schedule your telehealth visit with one of our providers for screening for a test
- Testing takes place on Wednesdays, following a Tuesday telehealth visit (required)

Check out ODH's website for a map of testing sites:

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/testing-ch-centers/>

County, State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
 - [View supportive documents and orders released from the governor's office](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

CodeRED

Sign up for CodeRED alerts to receive calls and emails with important info regarding the coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at (216) 664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

[Click here to view previous updates.](#)

For more information about COVID-19, visit the following:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.