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CITY OF CLEVELAND
Mayor Frank G. Jackson



FOR IMMEDIATE RELEASE:
March 31, 2020

Mayor Frank G. Jackson Extends Proclamation of Civil Emergency to April 30

City Provides General Updates on Coronavirus (COVID-19) Protocols -Update #22

CLEVELAND –Mayor Frank G. Jackson today extended the Proclamation of Civil Emergency during the COVID-19 pandemic. The Mayor will extend his order through the end of April. The mayor’s previous order was set to expire on March 31, 2020. The new order will extend the closure through April 30, 2020. [Click here to view the mayor’s declaration.](#)

“In accordance with state and federal guidelines and to help protect the health and safety of the citizens of Cleveland, I have extended the proclamation of civil emergency until April 30,” said Mayor Jackson. “The problems experienced as a result of this pandemic continue to endanger our citizens and we must carry on our work as a community to minimize its impact, severity and duration.”

The City continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Essential services such as Police, Fire, EMS, waste collection and Utilities are fully operational.

[View the most recent video message and week-in-review from Mayor Frank G. Jackson.](#)

10 New Cases of Coronavirus in Cleveland

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases.

The Cleveland Department of Public Health has been notified of 10 more confirmed test results for coronavirus in residents of the city. This brings the total to 120 confirmed cases. The new cases include males and females, whose ages range from their 20's to 80's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there have been more than 183,000 confirmed cases and 3,700 deaths related to COVID-19 in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed [cases by zip code throughout Cuyahoga County.](#)

Temporary Hospital Spaces

The City of Cleveland continues to follow the guidelines of the governor in regards to temporary hospitals. The City is unable to speculate regarding potential sites. The City will provide additional information as soon as it is available.

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513.

To date:

- CPP has reconnected 66 total customers
- CWD has reconnected 595 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

State & Federal Updates

- Governor Mike DeWine issued several new orders including moves to better track critical ventilator supplies and to ensure continuity of water service. He also announced he was extending the current work-from-home protocol for state employees to at least May 1, and that he is enlisting the support of JobsOhio to get the state's business climate back up and running once normalcy resumes. [View the governor's daily updates here.](#)
- **Economic Impact Payments:** The Treasury Department and the Internal Revenue Service announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically. [More information here.](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#)- March 20, 2020
- [Update # 12](#)-March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) –March 25, 2020
- [Update #17](#) –March 26,2020
- [Update #18](#) –March 27, 2020

- [Update#19](#) – March 28, 2020
- [Update # 20](#)- March 29, 2020
- [Update #21](#) –March 30, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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