FLOWCHARTS
INVESTIGATION

Receives Investigation from Administrator

At Any Point During the Investigation Does The Complaint Fail Within The Criteria Below?

- No Jurisdiction
- Off-Duty Civil Conduct
- Uniform Traffic Ticket (UTT) / Parking Infraction Notice (PIN) Complaint Only?
- Unavoidable Workload Delay?
- Unidentified Officer(s) *Only After Attempts Have Been Exhausted to Identify Involved Officer(s)

Process for Administrative Dismissal or Transfer/Referenda

Send Notice of Investigation to Complainant, Officer(s) and Supervisor

Contact/Schedule Interview with Complainant and/or Witnesses

Evidence Gathering

Review All Reports Received

Create Investigation Plan

Evaluation of Relevant Evidence

Conducting Interviews

Send Type Orders

Form-1 Responses

Preparing The Investigative Summary Report

Submit The Completed Investigation To The Administrator (Administrative Review/Pending CFRB Hearing)

STOP

The completed investigation is now being reviewed by the Administrator and/or their designee

FLOWCHART LEGEND

Symbol Function

- Process Question
- Transition to Next Step
- Process Description
- End Point

CLICK HERE

Word to learn more about the Office of Professional Standards or receive more information on how to file an officer complaint/complaint on commendation?

CITY OF CLEVELAND
Mayor Frank G. Jackson