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Se Habla Español

Credit Card Fraud Alerts

Studies find that 1 in 10 Americans are victims of credit card fraud, 7% of have been victims of debit or ATM card fraud, and 5%, although they never lost their cards, had their cards used without authorization. There are many different methods in protecting oneself against credit card fraud, but several financial institutions have made available for their customers “real-time SMS alerts.”

These alerts can send an email or a text to the customer’s phone alerting the customer of any transaction on their credit card, or ATM card. If there is a store purchase, online purchase, or an ATM transaction a text or email will be sent to the customer in real time. Check with your financial intuition for this availability, and your phone provider for additional cost for this service. If you are a victim of credit card and ATM fraud contact the listings below to file a complaint, or review your reports:

For more information, please contact:

- The Federal Trade Commission (FTC) at (216) 263-3435 or at www.ftc.gov,
- Annual Credit Report www.annualcreditreport.com, or
- Equifax at 1 (888) 766-0008 or at their website www.equifax.com,
- Experian at 1 (888) 397-3742,
- Trans Union 1 (800) 680-7286,
- Federal Bureau of Investigation (FBI) at (216) 522-1400 or their website <http://cleveland.fbi.gov>,
- Cleveland Police Department at (216) 623-5000.