

Rates

The Bike Rack offers low cost individual passes, benefits listed below:

Individual Pass Holder Rates

Annual Registration Fee: \$20 to be issued a key card

Monthly Pass: \$25 per month

Daily Pass: \$5 per day

Benefits Included With an Individual Pass

24 Hour access to secure bicycle parking

Access to showers and lockers (During normal operating hours)

1/2 price towel service

Free basic adjustments to your bicycle

- Includes gear and brake adjustments
- Inflate tires to recommended pressure
- Tighten all loose bolts
- Same day service

10% off on bicycle repairs and retail items

TO OBTAIN A MONTHLY PASS TO THE BIKE RACK.....

- Sign up and pay during normal business hours
- Paying Cash, Visa or MasterCard. No checks accepted.
- Sign a Waiver of Liability before being issued your swipe key card
- Agree to The Bike Rack Passholder Code of Conduct.

Rentals

The Bike Rack is providing a simple bike rental service to everyone who lives, works and plays downtown. Rent one of our bikes and explore downtown on two wheels.

For those riders wanting a more traditional bike, the Raleigh Adult Cruiser with 7 speeds is also available.

Rental Rates

	Hour	1/2 day	Full Day
Biria E.B. Cruiser	\$5	\$15	\$25
Raleigh Adult Cruiser	\$5	\$15	\$25
Kids Bike	\$4	\$12	\$20

Hours of Operation

Summer Season (May thru September)

Monday – Friday: 6:30am to 7:00pm

Saturday – Sunday: 10:00am to 6:00pm

Winter Season (October thru April)

Monday – Friday: 6:30am to 6:30pm

Saturday – Sunday: Closed

Services

During hours of operation, the following services will be provided to bicycle commuters and downtown visitors:

Secure Bicycle Parking

Pass holders have 24-hour access to 50 secure, convenient, indoor bicycle parking spaces. Outdoor parking is free and available to everyone. The indoor parking area is monitored by a security camera system.

Lockers, Showers and Towel Services

To make your bicycle commute comfortable all pass holders have access to the individual shower and changing units. For an additional charge, towel service is available. A limited amount of soap, hair care and other personal hygiene products will be available for purchase. The shower and changing units are only available during normal business hours.

Bicycle Repair Shop

A full-service bicycle repair shop is located on site. An assortment of retail items are available or can be ordered through the shop

Bicycle Rentals

Bicycles are available for rent by the hour, half-day (4 hours) or full-day (8 hours).

Information Center

The Bike Rack is an information center for bicycling in Cleveland. Available materials include bicycle route maps, brochures discussing points-of-interest, event information as well as promotional materials highlighting



CITY OF CLEVELAND
Mayor Frank G. Jackson



THE BIKE RACK
DOWNTOWN CLEVELAND

Service Guide



Ride in Stride

2148 E. 4th Street
Cleveland, OH 44115
216.771.7120

www.clevelandbikerack.com

Department of Public Works
Division of Recreation



About the Bike Rack

The City of Cleveland and The Downtown Cleveland Alliance offer the region's first full service bicycle parking and commuter center. The Bike Rack demonstrates a collective effort to create a more bike friendly environment in downtown Cleveland, welcoming bicyclists with the convenience of secure bicycle parking and fulfilling everyday commuting needs with individual shower/changing facilities, lockers, and a full service bicycle repair shop.

The Bike Rack is located in the Gateway North Parking Facility at the corners of E. 4th and High St. in Downtown Cleveland, OH. Situated across the street from the Gateway Complex, the Bike Rack is within a ten minute walk of Cleveland's major entertainment and professional sports arenas.

Bike Rental Services Available



Biria Easy Boarding Cruiser has redefined comfort in the bicycle industry, equipped with a single speed and a coaster brake.



Raleigh Adult Cruiser with 7 speeds for those riders wanting a more traditional bike is also available.

Frequently Asked Questions

What is The Bike Rack?

The City of Cleveland and The Downtown Cleveland Alliance have partnered to offer the region's first full service bicycle parking and commuter center. A City of Cleveland recreational facility, The Bike Rack demonstrates a collective effort to create a more bike friendly environment in downtown Cleveland, welcoming bicyclists with the convenience of secure bicycle parking and fulfilling everyday commuting needs with individual shower/changing facilities, lockers, rentals and a bicycle repair shop. Housed in a LEED certified building,

How much will it cost to use The Bike Rack?

Just like any other public outdoor bike rack, there is no cost to utilize the outdoor bike rack on the plaza.

Should a cyclist desire to utilize the indoor parking area, the lockers and the shower/changing facilities, patrons are offered two options. The best value is to purchase a Monthly Pass for \$25. The monthly pass allows the holder to enter the facility 24 hours a day, 7 days a week to park your bicycle and pass holders will be able to access the showers and locker room during the hours when the facility is staffed by an attendant. There is an annual fee of \$20 to receive and maintain your access card.

A walk-in daily pass is also available for \$5 per day. A daily pass allows entrance into the secure parking area, access to the lockers and the use of the shower/changing facility during normal business hours only.

What type of locker room facilities will be available?

The secure locker room area will be accessible only during normal operating hours when the facility is staffed by an attendant.

The locker room area is unisex with individual shower/changing rooms and one is ADA-accessible.

Do I need to bring my own locks?

Yes. The Bike Rack cannot assume responsibility for personal items left unattended at the facility. As an added measure of safety and security, you should lock up all of your personal items. Locks available for rental.

Do I need a lock for the public day-use lockers in the parking area?

No. There are 32 coin-operated day-use lockers available inside the parking area. These lockers will be especially useful for patrons who wish to access The Bike Rack after hours when there is no attendant on duty. The day-use lockers are for short-term storage only and items will be removed after 24 hours.

Are there assigned racks and lockers at The Bike Rack?

No. All lockers and bike racks are available on a first-come, first-served basis.

What if I lose my access card?

There will be a \$10 charge to replace a lost access card.

How long can I leave my bicycle at The Bike Rack?

The Bike Rack is meant to be a bicycle parking facility, not a storage facility. The policy is that bikes are not to be left for a period of more than 24 hours.

Where I can find out more about bicycle commuting to work?

From information on the benefits of biking, to what you will or may need on a bicycle commute to bike maintenance, the "Bike to Work Commuter's Booklet" is a handy guide to all things related to bike commuting.

What is RTA's policy on bikes?

Rack-N-Roll is RTA's program to encourage the use of bicycles along with RTA buses and trains. 100 percent of RTA buses sport bike racks, and bikes are permitted on all RTA trains at all hours of operation, based on operator discretion.