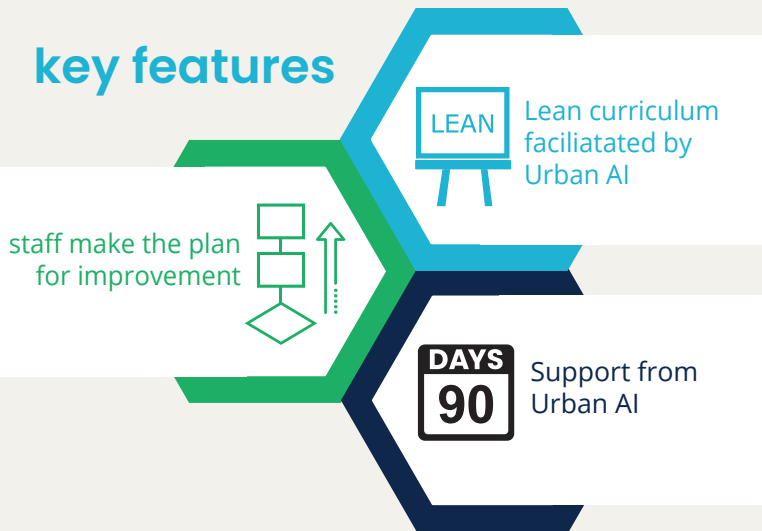




bootcamp

focusing on process improvement of a specific problem or developing a brand-new process, resulting in a customized process map, action plan and support to implement change

key features



what is Lean?

Lean is a method of process improvement used to make processes more efficient by reducing waste and increasing value to the customer

Steps in the improvement cycle:

- + Map process
- + Identify wastes
- + Streamline process
- + Implement change
- + Continuous improvement

purpose

- + Unstick difficult problems
- + Drive continuous improvement
- + Give staff the tools to identify gaps and solutions
- + Identify where support is needed

key steps

- 1 Intake:** Leadership and key staff have an orientation meeting with Urban AI
- 2 Bootcamp:** Full day session to map the current process, identify wastes, brainstorm solutions and create an action plan
- 3 Leadership Report Out:** One week after bootcamp leadership and bootcamp team will be presented with findings and an action plan for change
- 4 90 days of support:** Urban AI is committed to providing 90 days of support to implement the action plan

Support: Steering Committee who's job is to get stuck projects unstuck