CITY OF CLEVELAND

Human Resources Policies and Procedures

Benefits Policies

CITY OF CLEVELAND HUMAN RESOURCES POLICIES AND PROCEDURES MANUAL

Section A - Benefits Policies and Procedures

Section A - "Benefits Policies"—These policies are an essential element to an employee's compensation. This section of the manual is intended to facilitate the administration, coordination and understanding of the City of Cleveland's Employee Benefits Program.

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CITY OF CLEVELAND

Human Resources Policies and Procedures Benefits Policies

AMERICANS WITH DISABILITIES ACT (ADA)

I. Americans with Disabilities Act, General Statement

- A. The City of Cleveland will provide reasonable accommodation to an otherwise qualified applicant or employee with a disability. "Qualified" is defined as possessing the requisite skills, education, and experience to be able to perform the essential functions of the job with or without reasonable accommodation.
- B. An employee may request accommodation to enable him/her to perform the essential functions of the employee's current position or to accommodate a disability to enable the employee to enjoy the benefits and privileges extended to all employees.

II. Accommodations Review Committee

- A. If an employee is unable to perform the essential functions of his/her position, the employee may submit a Request for Accommodation form to the appointing authority with supporting documentation. (See form A-1-1).
- B. The Request for Accommodation form along with supporting medical documentation will be considered by the City's Accommodation Review Committee.
- C. When the Accommodation Review Committee determines that an employee is qualified under ADA, it will direct the employee's affected department or division concerning the accommodation to be provided.
- D. If reassignment to an alternative position becomes a means of accommodation because the employee can no longer perform the essential functions of his or her current position, the City will:
 - 1. Meet with the employee to assess the employee's skill/education level;
 - 2. Place that employee on an alternative placement list, pending a job vacancy to become available within a reasonable time;
 - 3. Actively look for a position that meets the employee's skill/educational level and medical restrictions.
 - 4. Assess the availability of a suitable position consistent with Civil Service rules.

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- E. The City is not required to retain an employee's current rate of pay if that employee is placed in another position as an accommodation.
- F. If a suitable position is not identified within a reasonable period of time from the Alternative Placement recommendation date, the Review Committee will close that employee's request. For purposes of this policy, "reasonable period of time" is based upon the interactive process and that employee's particular circumstances.

This policy has been issued under the authority of:
Mycoled West
Signature
Director of Human Resources
Title
May 13, 2021
Date

A-1

American with Disabilities Act Intake Package (Page 1)

Dear Employee

In compliance with the Americans with Disabilities Act, the City of Cleveland has developed a process through which you can request accommodation to enable you to perform the essential functions of your current position and/or enjoy the benefits and privileges enjoyed by other employees.

The Accommodations Review Committee provides accommodations under the basis of the ADA. Please note the ADA defines DISABILITY with respect to an individual as:

- a. a physical or mental impairment that substantially limits one or more of the major life activities of such individual; or
- b. a record of such an impairment; or
- c. being regarded as having such impairment.

The determination of whether or not a person has a disability can involve both medical and legal issues.

<u>Furthermore, please note that the Americans with Disabilities Act does not require the City to retain your current rate of pay if you are placed in another position as an accommodation.</u>

Further, in order for the Committee to make an informed decision in a timely fashion, you MUST submit the following:

- ◆ Have your physician fill out the first two (2) pages of this package. Starting from Intake Filled out through question eight on the second page.
- Request from your physician any and all medical records pertaining to your disability as it relates to this request and attach it to the request.
- ◆ Completely fill out the Release of Medical Information.
- Once you have completed the above, make copies for yourself (optional) and bring the entire Intake Package back to the office of your Appointing Authority or designee.
- ◆ Appointing Authority or designee shall fill out Appointing Authority

 Acknowledgement, sign and forward the Intake Package to the, Department of Human Resources, 601 Lakeside Avenue, Room 121, Cleveland, Ohio 44114.

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Intake Package – Acknowledgement Form (Page 2)

Please remember that all information requested in this package must be complete; otherwise, it will not be presented to the Accommodations Review Committee.

I acknowledge that this accommodation that I have signed this Request for Accommodation	n process has been explained to me and
that I have signed this request for Acco	ommoducion voidinamy.
Employee Signature	Date

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Request for Disability Accommodation (Page 3)

Please Type or Print Legible and Fill out Completely

Social Security No
Division
ication
Work Related Injury?YesNo
Date of Claim
juesting?
e
r this request?
1-2

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Request for Disability Accommodation (Page 4)

2.	Please describe the diagnoses (nature and cause of disabilities) in regards to this request for accommodation.
3.	Describe how this disability limits the employee's ability to perform his/her essential functions of the job.
4.	Is the employee currently under therapy? Please explain:
5.	Is this condition considered PERMANENT? Please explain:
6.	Has the employee reached Maximum Medical Improvement (MMI)? Please explain:
7.	What modifications are recommended, if any, in order to facilitate performing the essential functions of the job?

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Request for Disability Accommodation (Page 5)

8.	Please use the space below to write any additional information pertaining to disability.

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Release of Medical Information (Page 6)

Please Print or Type

Employee's Name:	_				
Address:					
Phone:Social Security Number:					
I, provider to release any ai	, hereby do authorize the following care nd all medical records pertaining to my condition of _as it relates to my request for ADA				
accommodations:					
Provider's Name:					
Address:					
Fax					
Records are to be release	d to:				
	Department of Human Resources				
	601 Lakeside Avenue (Room 121)				
	Cleveland, Ohio 44114				
	(216) 664-3872				
Employee's Signature	Date				

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Appointing Authority Acknowledgement (Page 7)

To be completed by appointing authority (or designee) before the Committee can consider the request for accommodation.

1.	Indicate options that may provide an ac	ccommodation to this employee.
2.	Will other employees' duties be affected significantly by the accommodation req	
	explain:	
3.	Please use the space below to describe have.	any additional suggestions that you ma
Prir	nt Appointing Authority's Name	Title
App	ointing Authority Signature	Date
	A-1-2	

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BENEFIT COVERAGE

I. Health, Dental and Vision Care Coverage

- A. All eligible full-time employees may elect single or family medical, dental, and vision care.
- B. Information regarding each of the benefit providers for the City of Cleveland will be given to a new employee during orientation by the Department of Human Resources.
 - 1. The employee must register online through the City of Cleveland Self Service (ESS) at https://portal.adp.com. Instruction will be given to a new employee during orientation by the Department of Personnel and Human Resources. An email address is required as part of the registration process. An employee's failure to go online to complete the registration process in a timely manner may result in a delay of coverage.
 - 2. It is the personnel representative's responsibility to assist the employee in enrolling in coverage. The personnel representative must forward applicable documentation to the Department of Human Resources, Division of Employee Relations/Benefits, no later than seven calendar days after Orientation.
- C. Health, dental and vision care coverage, begins on the first day of the month following the employee's date of employment.
- D. If both the employee and the spouse are active full-time employees with the City of Cleveland one spouse must be a dependent on the other spouse's family insurance plan.
 - No employee and/or dependent may be covered by more than one City sponsored plan. This would be consistent with dual coverage which is not permissible for City of Cleveland Employees. Dual coverage is signified by City of Cleveland employees who share dependents on each of their benefit plans.
 - 2. A dependent of a City employee who is hired by the City must elect his or her own coverage or he/she can remain on their parent/guardians policy. He/she cannot have dual coverage.

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- E. The City will provide dependent coverage (i.e., spouse, child) to an employee as defined in each health care coverage certificate. In order for dependents to be covered, **the employee must provide proof of eligible dependents** as follows:
 - 1. Spouse copy of marriage certificate with seal and date of event.
 - 2. Natural Child or Stepchild copy of official birth certificate provided to the Department of Human Resources; also for newborns, a copy of a birth letter from the hospital within 30 days of birth until the official birth certificate is available. The birth certificate of the stepchild must show the name of the employee's spouse as one of the birth parents, and the marriage certificate must be one file.
 - a. NOTE: The Social Security number of each covered spouse and child is required for health care enrollment and must be entered in the City of Cleveland's Employee Self Service (ESS) portal. However, a copy of the child's Social Security card is no longer required, except as requested to resolve a discrepancy.
 - 3. Adoption/Placement for Adoption court adoption papers; placement documents from the court
 - 4. Legal Guardianship copy of guardianship documents from the courts.
 - 5. Support Order automatically added upon receipt of support order.
 - 6. Involuntary loss of alternate coverage COBRA election notice, HIPAA Certificate of Creditable Coverage, official notice from insurance administrator or letter on employer's stationary, stating names of persons to be covered and effective date of coverage loss.

If no benefit elections have been made, the employee will default to no coverage. If benefit elections have been made and we are waiting for documentation, the employee will be enrolled with single coverage. This election will remain in place until the next open enrollment, unless there is an additional status change.

F. Dependents With Disabilities

If the employee's child is disabled when insurance would terminate due to the child's age, insurance may be continued. The employee should consult the

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Department of Human Resources, Division of Employee Relations/Benefits within the 31 days prior to the child reaching age 23 to obtain and complete the necessary forms to continue coverage.

G. The employee's contribution to premium is deducted from an employee's paycheck on a bi-weekly basis for single or family coverage. The employee's contribution may be deducted on a pre-tax basis. If the employee elects this option, he or she must sign a form authorizing the deduction to be pre-tax. This form should be obtained from the employee's payroll representative.

H. Removing Dependents

- 1. In order to remove eligible dependents outside of annual Open Enrollment, the employee must provide proof as follows:
 - a. Alternate Coverage letter on employer's stationary or statement from the new insurance administrator agency. The documentation must show the effective date of coverage.
 - b. Annulment decree annulling the marriage
 - c. Divorce divorce decree; first and last pages with received for filing and effective dates
 - d. Legal Separation court separation papers with received for filing and effective dates
 - e. Death copy of the death certificate.
 - f. No Longer a Dependent Child a notarized letter from the adult dependent or new guardian of the child if he or she is a minor, stating the child is no longer a dependent of the employee.
 - g. HealthSpan and Overaged Dependent Children Only evidence that the dependent is no longer a resident of the State of Ohio.

In order to drop a dependent, the Department of Human Resources must receive the required documentation within 30 days of the qualifying status change event. The dependent will be eligible for COBRA continuation of coverage. It is the responsibility of the dependent or his or her representative to request COBRA continuation.

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II. Life Insurance

- A. All full-time employees are entitled to \$15,000 of life insurance coverage, unless otherwise specified in a collective bargaining agreement, after 90 days of service with the City.
- B. The employee must go online to the Health and Wellness Self Service Portal and designate a beneficiary for Life insurance.
- C. An employee may change his or her beneficiary at any time, by going online to the Health and Wellness Self Service Portal.
- D. Conversion of Life Insurance
 - 1. Employees separated from City employment have the option to convert their life insurance policy from a City paid premium to a personally paid premium, without a medical examination after approval by the life insurance company. This option must be exercised no later than 31 days from their last day of employment.
 - 2. A conversion form can be obtained from the employee's personnel representative from the Division of Employee Relations/Benefits in the Department of Human Resources. This form is also in the online document library of the City of Cleveland Self Service (ESS) at https://portal.adp.com. The conversion form must be completed and mailed to the insurance company by the employee.
- E. Waiver of Premium (Extended Life Insurance)
 - 1. In order to extend life insurance after an employee has been on unpaid leave of absence beyond six months, the employee is required to file for Waiver of Premium.
 - 2. Employees cannot file for Waiver of Premium until they have been on leave more than six months from the date the employee is unable to work due to a disability. Employees must file for Waiver of Premium within 12 months of the date of disability.
 - 3. Employees can obtain the Waiver of Premium form from their personnel representative or from the Division of Employee Relations/ Benefits in the Department of Human Resources.

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F. Employees have the right to elect additional life insurance at the time of hire. Details regarding enrollment are provided in the orientation packet.

III. Termination of Coverage

See Benefits Coverage Chart for information regarding termination of health, dental, vision and life insurance coverage.

IV. Consolidated Omnibus Reconciliation Act (C.O.B.R.A.)

- A. An employee who has separated from employment or terminated employment (for reasons other than gross misconduct on the employee's part) has the right to continue his or her health care coverage under C.O.B.R.A.
- B. If the dependent of an employee has lost health care coverage due to a qualifying event, he or she also has the right to continue health care coverage under C.O.B.R.A.
- C. See the C.O.B.R.A. Policy in the Benefits Section of this manual for further information regarding C.O.B.R.A.

This policy has been issued under the authority of:
Deboral, Southur
Signature
Director of Human Resources
Title
November 7, 2014
Date

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CITY OF CLEVELAND

Human Resources Policies and Procedures Benefits Policies

BENEFITS COVERAGE CHART

Employee Status	Hospitalization Coverage	Dental Coverage	Vision Coverage	Life Insurance	Longevity Accrual	Sick Time Accrual	Vacation Accrual
(Non-F.M.L.A.) Medical Leave (Non-Pay Status).	Through terminating month & three (3) following months, Unless exhausted by prior F.M.L.A. leave.	Through terminating month & three (3)	Through terminating month	Through terminating month & three (3) following months	No accrued time.	No accrued time.	No accrued time.
(Non-F.M.L.A.) Personal & Educational Leave.	Through end of month In which leave commenced. Employee may then elect C.O.B.R.A. coverage.		Through end of month In which leave commenced. Employee may then elect C.O.B.R.A. coverage.	Through end of the month In which leave commenced.	No accrual of time.	No accrued time.	No accrued time.
Military leave						_	
	Continued through leave.	Continued through leave.	Continued through leave.	Continued through leave.	Time accrued.	Time accrued.	Credit accrued.
Layoff	Through end of employee's last month and following month. Employee may then elect C.O.B.R.A. coverage.	Through end of employee's last month and following month. Employee may then elect C.O.B.R.A. coverage	Through end of employee's last month and following month. Employee may then elect C.O.B.R.A. coverage	Through end of employee's last month and following month.	No accrued time.	No accrued time.	No accrued credit.
Termination Resignation (Includes A.W.O.L. Resigned).	Through end of employee's last month. Employee may then elect C.O.B.R.A. coverage.	Through end of employee's last month. Employee may then elect C.O.B.R.A. coverage.	month. Employee	Through terminating month- with conversion 31 days beginning on date of termination.	No accrued time.	No accrued time.	No accrued credit.
Retirement.		the month termina-	tion was effective.	Through terminating month- with conversion 31 days beginning on date of termination.	No accrued time.	No accrued time.	No accrued credit.
F.M.L.A. leave (paternity/ maternity; medical and care)	Through the duration of F.M.L.A. leave.	Through the duration of F.M.L.A. leave.	Through the	Same as non- F.M.L.A. medical leave.	No accrued time.	No accrued time.	No accrued credit.

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CITY OF CLEVELAND

Human Resources Policies and Procedures Benefits Policies

BENEFITS FOR BENEFICIARIES OF DECEASED EMPLOYEES

I. Payout to the Estate of Deceased Employees

- A. When a current employee dies, his or her estate will receive the following payments as applicable:
 - 1. Any earned, unpaid salary and longevity
 - 2. Conversion of sick leave (on the basis of one-third of accumulated sick leave hours times the average of the highest three years of pay)
 - 3. Unused vacation (i.e., vacation carried over from the previous years)
 - 4. Pro-rated vacation for the current year
 - 5. Unused compensatory time
- B. The family can obtain the checks for the above entitlements, by coming to 601 Lakeside, Room 115. The survivor must present the following:
 - 1. Certified Death Certificate

Obtainable from the Bureau of Vital Statistics, City of Cleveland City Hall, 601 Lakeside Avenue, Room 122, Cleveland, Ohio 44114. (216) 664-2320. Also obtainable from the funeral director of choice.

2. Tax Release

Obtainable from the Cuyahoga County Court House, Probate Court Room 119, 1 Lakeside Avenue NW, Cleveland, Ohio 44113. (216) 443-8785.

3. Letter of appointment to the estate as Executor or Administrator.

Obtainable from the Probate Court. See above address. (216) 443-8764.

- 4. Letter of appointment from the estate as Trustee.
- C. The survivor must show picture identification before these items will be released. **A-3**

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D. The beneficiaries of any employee who qualified for basic and/or voluntary life insurance (all those not exempt by ordinance) should contact the Employee Relations/Benefits Division of the Department of Human Resources for assistance in filing an insurance claim form.

II. Survivor Benefits (O.P.E.R.S.)

- A. The dependent(s) of a member of O.P.E.R.S. will be eligible to receive monthly survivor benefits if, at the time of death, the member has met at least one of the following qualifications:
 - 1. Has at least 18 full months of Ohio service credit with three months of it within the two and one-half years immediately before death
 - 2. Was receiving a disability allowance at the time of death, or
 - 3. Was eligible for retirement but did not retire and continued to work.
 - 4. If, at death, the member did not meet any of these requirements, the beneficiary can receive a refund of the money paid into the Retirement System.
- B. The survivor may contact O.P.E.R.S. for further explanation at 1-800-222-7377.
- C. The family may contact the City's current employee assistance program for grief counseling.
- D. If the employee participated in the Deferred Compensation Program, the family may call 1-877-OHIO-457.
- E. If the employee had accounts at the Greater Cleveland Community Credit Union, the family may call (216) 664-2217.
- F. Health benefits may continue for the deceased employee's family through C.O.B.R.A.
- G. If the employee participated in the flexible spending accounts benefit plan, the family may contact the Department of Human Resources/Employee Benefits.

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- H. If the employee was a member of a union, the family may contact the applicable union for any available benefits.
- I. The Department of Human Resources, Employee Relations/Benefits Division should be contacted by the divisional personnel officer to confirm the employee's participation in any employment benefits programs. A letter shall be forwarded by the Department/Division personnel office to the survivor that contains the following information:
 - Confirmation of any employment benefit programs in which the employee participated (corresponding contact numbers should be included as well)
 - 2. If applicable, confirmation of the employee's union affiliation and the contact number for that union.
 - 3. Brief explanation of options relative to continuing health/dental care coverage through COBRA or OPERS.
 - 4. Any other information that would help the survivor close business with the City of Cleveland.

This policy has been issued under the authority of:
Truly Hurchensin
1 12
Signature [']
Director of Personnel & HR
Title
March 17, 2008
Date

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A-3

CONSOLIDATED OMNIBUS RECONCILIATION ACT (C.O.B.R.A.)

I. Consolidated Omnibus Reconciliation Act (C.O.B.R.A.)

- A. The federal law titled Consolidate Omnibus Reconciliation Act of 1986 (C.O.B.R.A.) requires the City of Cleveland to offer eligible employees and their families the opportunity to continue health care coverage in certain instances where coverage under the employee's current health care plan would otherwise end.
- B. For questions regarding C.O.B.R.A. benefits, contact the Department of Human Resources, Division of Employee Relations/Benefits.

II. Eligibility

- A. The employee may choose this continuation coverage if his or her group health care coverage is lost as a result of any of the following qualifying events:
 - 1. A reduction in hours of employment.
 - 2. The termination of employment (for reasons other than gross misconduct on the employee's part). For purposes of this policy "gross misconduct" is defined as conduct that resulted in an employee's involuntary termination and
 - a. Exceeded the degree of misconduct that is addressed through increasingly severe increments of progressive discipline and/or
 - b. Can be described as reckless or willful or wanton and/or
 - c. Had severe consequences to a member of the public, a coworker or the City of Cleveland.
- B. The spouse of an employee covered by group health care may choose continuation coverage for himself or herself if the group health care coverage is lost as a result of any of the following qualifying events:
 - 1. The death of a spouse.
 - 2. The termination of a spouse's employment (for reasons other than gross misconduct on the spouse's part).

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- 3. Divorce or legal separation from a spouse (employee must provide proof of divorce or legal separation)
- C. The dependent child of an employee covered by group health care may choose continuation coverage if the group health care coverage is lost as a result of any of the following qualifying events:
 - 1. The death of a parent.
 - 2. The termination of parent's employment (for reasons other than gross misconduct on the parent's part).
 - 3. The parent's divorce or legal separation (employee must provide proof of divorce or legal separation)
 - 4. The dependent child ceases to be a dependent child under group health care coverage.

III. Application Process

- A. If one of the qualifying events stated above occurs, the employee must be notified that he or she is eligible for continuation coverage. The payroll representative must then complete the Qualifying Event Notification Form and forward this form to the Department of Human Resources, Division of Employee Relations/Benefits.
- B. The Department of Human Resources, Division of Employee Relations/Benefits will send the completed form to a third party administrator for processing.
- C. The third party administrator will notify the employee of his or her eligibility status.

This policy has been issued under the authority of
Trudy Hurchenson
Signature Signature
Director of Personnel & HR
Title
May 21, 2009
Date

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A-4

EMPLOYEE IDENTIFICATION

It is the policy of the City that all employees are issued an official City of Cleveland I.D. card. All employees must carry their City issued identification card, visibly, at all times while on duty. An initial I.D. card will be issued by the Department of Human Resources upon employment. (Also see Employee Orientation Policy) New employees will have their ID badge photo taken on a day to be determined by the Department of Human Resources.

Employees must sign the statement acknowledging that they received this policy (A-5-1). This statement must be on file with the issuing division and the Department of Human Resources.

There are three (3) types of ID badges:

1. City Hall Employees (Full-Time, Permanent)

- a) City Hall employees will be issued a "Proximity" badge for following areas:
 - 1. Front Entrance
 - 2. Rear Entrance
 - 3. Loading Dock
 - 4. Convention Center

2. Non-City Hall Employees (Full-Time, Permanent)

- a) These employees will be issued a "PVC" ID badge for the following area:
 - 1. Front Entrance
 - 2. Rear Entrance
 - 3. Convention Center

3. Non Full Time Employees (Part-Time, City Volunteers, Seasonal, Interns)

- a) These personnel will be issued a "PVC" ID badge for the following area:
 - 1. Front Entrance
 - 2. Rear Entrance

The following Departments will issue their own Identification badge:

- 1. Department of Public Safety
- 2. Department of Port Control
- 3. Department of Public Utilities
- 4. Department of Public Health

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Lost, damaged and stolen identification badge must be replaced at the employee's expense. A proximity I.D. badge is a \$30.00 fee and PVC I.D. badge is a \$15.00 fee. Employees who I. D. badge is lost or stolen must complete a Police Report with Department Safety, Division of Police. I.D. badge are the official property of the City of Cleveland and must be returned to the City upon separation of employment.

This policy has been issued under the authority of:				
Deboral, Southur				
Signature É				
Director of Human Resources				
Title				
August 31, 2015				

Date

A-5

EMPLOYEE IDENTIFICATION POLICY ACKNOWLEDGEMENT

I,	, have read the City of Cleveland			
Employee Identification policy (A-5). By signing this statement, I agree to visibly we				
the appropriate City o	f Cleveland employee ID at all times while at work. I will not			
wear it or use it for ar	ny purpose other than the stated intent. Failure to adhere to the			
policy shall lead to pro	ogressive discipline and possible termination. Upon separation			
from the City of Cleveland, I will surrender the badge.				
Employee Signature:				
Employee ID #:				
Date:				

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CITY OF CLEVELAND

Human Resources Policies and Procedures Benefits Policies

EMPLOYEE ORIENTATION

I. Employee Orientation

- A. It is the responsibility of the Department of Human Resources and the divisional personnel staff to ensure that every new City employee completes orientation. The purpose of orientation is to inform new employees of the City's policies and procedures and to familiarize them with City benefit plans.
- B. Upon appointment of a new employee, the Department of Human Resources will notify the divisional staff of the date of the Department of Human Resources orientation. A new employee is required to attend the first scheduled orientation presented by the Department of Human Resources on or following the day of hire. It is the responsibility of the divisional personnel staff to contact the new employee with this information. No employee shall perform any work or attend any orientation prior to the employee's hire date. However, airport employees may receive orientation to security procedures prior to the first day of work.
- C. The Department of Human Resources' orientation will include a required training class in C.P.R. A checklist of topics to be discussed at the Department of Human Resources' orientation follows this section. (See Form A-6-1)
 - 1. Also, a copy of the State of Ohio Whistleblower Policy and acknowledgement form are attached (See Form A-6-4)

II. Divisional Orientation

- A. The divisional personnel staff is responsible for administration of the divisional orientation when a new or transferred employee begins work. The divisional personnel staff are responsible for:
 - 1. Enrolling the employee in health, dental and life insurance plans. (See related Benefit Policies and Procedures for explicit instructions.)
 - 2. Ensuring that the employee completes income tax forms, O.P.E.R.S. forms, I-9 forms and a residency affidavit.
 - 3. Informing the employee of the divisional practices and procedures.
- B. A checklist of the topics to be discussed at the divisional orientation follows this section. (See Form A-6-2) Divisional personnel staff must forward insurance enrollment forms, tax forms, etc. to the Department of Human Resources within five days of the divisional orientation.

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This policy has been issued under the authority of:

Signature

Director of Human Resources

Title

November 7, 2014

Date

A-6

Department of Human Resources Orientation Checklist

() Medic		al Insurance	
	1. 2. 3.	Health Care Options (Dental, Vision, etc.) Cobra Continuation Coverage Open Enrollment	
()	Dental Insurance		
()	Life In	surance	
	b) Ad c) Wa	oup Life Insurance Program ditional Voluntary Life Insurance aiver of Premium nversion	
()	Cafeteria Plan – Pre-Tax Contribution for Medical Insurance		
()	Medicare Deduction		
()	Retirement (O.P.E.R.S.) General Overview		
	1. 2. 3. 4.	Additional Credit-Purchasing Time Restoring Refunded O.P.E.R.S. Credit Combining Credit from other retirement systems Purchasing Military Credit	
()	Holidays		
	1. 2.	Vacation – How It Is Calculated Prior Service Credit – Service in Other Entities	
()	Paid Sick Leave – How It Is Earned		
()	Leaves of Absences		
	1. 2. 3. 4. 5. 6.	Medical Leave Personal Military Educational Family Medical Leave Act (F.M.L.A.) Funeral Leave	

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Employee Assistance Program

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A-6-1

- () Investment Options
 - 1. Civil Service Credit Union
 - 2. U.S. Savings Bonds
 - 3. Ohio Deferred Compensation Program
- () Voluntary Deductions
 - 1. United Way
 - 2. United Negro College Fund/Community Shares.
 - 3. Harvest for Hunger
- () On-Site Training Programs
- () Civil Service Residency Requirement
- () Civil Service Testing Requirement
- () Recognition & Incentive Programs
- () Flexible Spending Accounts
 - 1.) Medical Reimbursement Accounts
 - 2.) Dependent Care Accounts

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Divisional Orientation Checklist (Not All Items are Applicable to All Employees)

- () Work Assignment
 - 1. Classification and Job Description
 - 2. Supervisor
 - 3. Work Location
 - 4. Assigned Work Hours/Lunch/Breaks
 - 5. Overtime/Compensatory Time
 - 6. Division Organization (Chain of Command)
 - 7. Union Affiliation (if applicable)
 - 8. Whether or not classification is deemed safety-sensitive
- () Workplace Policies (as applicable)
 - 1. Timekeeping Procedures
 - 2. Attendance Policy
 - 3. Absence From Work
 - a. Reporting Off Procedures
 - b. Return-to-Work Medical Examination
 - c. Family Members for Leave Purposes
 - d. Funeral Leave
 - 4. Safety/Security Policies
 - 5. Pay Day/Direct Deposit
 - 6. Dress Code: Uniformed and Non-Uniformed Employees
 - 7. City Cars/Pagers/Cellular Telephones
 - 8. Computer Usage
 - 9. Required Licenses for Operation of City Vehicles
 - 10. Parking Infraction Tickets
 - 11. Motor Vehicle Accident Policy
 - 12. Employee Accident Control (Injury Pay and Transitional Work Programs)
 - 13. Workplace Smoking Policy
 - 14. Workplace Violence Policy
 - 15. Drug-Free Workplace Policy
 - 16. DOT Drug and Alcohol Testing
 - 17. Reasonable Suspicion Drug and Alcohol Testing
 - 18. HIV/AIDS Policy
 - Sexual Harassment
 - 20. Equal Employment Opportunity Policy
 - 21. Gifts and Gratuities

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- () General Personnel Policies Within the Division
 - 1. Civil Service Commission Testing Requirements
 - 2. Probationary Period (Union Positions, Regular, and Temporary Appointments)
 - 3. Performance Evaluation During Probationary Period
 - 4. Pay Increases, Wage Adjustments, Step Schedule
 - 5. Promotion
 - 6. Transfer
 - 7. Personnel Files
 - 8. Outside Employment
 - 9. Civil Service Residency Requirement
- () Benefits
 - 1. Benefit Enrollment
 - 2. O.P.E.R.S. Enrollment
 - 3. Holidays
 - 4. Vacation
 - 5. Credit Union
 - 6. Longevity
 - 7. Employee Assistance Program
 - 8. Parking
 - 9. Jury/Witness Duty
 - 10. Leaves of Absence
 - 11. COBRA
 - 12. Americans with Disabilities Act
- () Distribution of Written Policies and Procedures Unique to the Division
 - 1. Building Evacuation & Fire Safety Plan

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Acknowledgement of receipt of Auditor of State Fraud-reporting system information

Pursuant of Ohio Revised Code 117.103(B)(1), a public office shall provide information about the Ohio fraud-reporting system and the means of reporting fraud to each new employee upon employment with the public office. Each new employee has thirty (30) days after beginning employment to confirm receipt of this information.

By signing below, you are acknowledging the City of Cleveland provided you information about the fraud-reporting system as described by Section 117.103(A) of the Revised Code, and that you read and understand the information provided. You are also acknowledging you have received and read the information regarding Section 124.341 of the Revised Code and the protections you are provided as a classified or unclassified employee if you use the before-mentioned fraud-reporting system.

I, have read information pregarding the fraud-reporting system operated by the further state that the undersigned signature acknown	
Print Name, Title and Department	
Please Sign Name	 Date

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Whistleblower Protection (3721.24)

- (A) No person or government entity shall retaliate against an employee or another individual used by the person or government entity to perform any work or services who, in good faith, makes or causes to be made a report of suspected abuse, neglect, or exploitation of a resident or misappropriation of the property of a resident; indicates an intention to make such a report; provides information during an investigation of suspected abuse, neglect, exploitation, or misappropriation conducted by the director of health; or participates in a hearing conducted under section 3721.23 of the Revised Code or in any other administrative or judicial proceedings pertaining to the suspected abuse, neglect, exploitation, or misappropriation. For purposes of this division, retaliatory actions include discharging, demoting, or transferring the employee or other person, preparing a negative work performance evaluation of the employee or other person, reducing the benefits, pay, or work privileges of the employee or other person, and any other action intended to retaliate against the employee or other person.
- (B)(1) No person or government entity shall retaliate against a resident who reports or causes to be reported suspected abuse, neglect, exploitation, or misappropriation; indicates an intention to make such a report; provides information during an investigation of alleged abuse, neglect, exploitation, or misappropriation conducted by the director; or participates in a hearing under section 3721.23 of the Revised Code or in any other administrative or judicial proceeding pertaining to the suspected abuse, neglect, exploitation, or misappropriation; or on whose behalf any other person or government entity takes any of those actions.
- (2) No person or government entity shall retaliate against a resident whose family member, guardian, sponsor, or personal representative reports or causes to be reported suspected abuse, neglect, exploitation, or misappropriation; indicates an intention to make such a report; provides information during an investigation of alleged abuse, neglect, exploitation, or misappropriation conducted by the director; or participates in a hearing under section 3721.23 of the Revised Code or in any other administrative or judicial proceeding pertaining to the suspected abuse, neglect, exploitation, or misappropriation; or on whose behalf any other person or government entity takes any of those actions.
- (3) For purposes of divisions (B)(1) and (2) of this section, retaliatory actions include abuse, verbal threats or other harsh language, change of room assignment, withholding of services, failure to provide care in a timely manner, and any other action intended to retaliate against the resident.
 - (C) Any person has a cause of action against a person or government entity for harm resulting from violation of division (A) or (B) of this section.

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If it finds that a violation has occurred, the court may award damages and order injunctive relief. The court may award court costs and reasonable attorney's fees to the prevailing party.

Effective: September 29, 2017

Amended by the 132nd General Assembly

Legislation: House Bill 49

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Whistleblower Protection (124.341) <u>Violation or misuse</u>

(A) If an employee in the classified or unclassified civil service becomes aware in the course of employment of a violation of state or federal statutes, rules, or regulations or the misuse of public resources, and the employee's supervisor or appointing authority has authority to correct the violation or misuse, the employee may file a written report identifying the violation or misuse with the supervisor or appointing authority. In addition to or instead of filing a written report with the supervisor or appointing authority, the employee may file a written report with the office of internal audit created under section 126.45 of the Revised Code or file a complaint with the auditor of state's fraud-reporting system under section 117.103 of the Revised Code.

If the employee reasonably believes that a violation or misuse of public resources is a criminal offense, the employee, in addition to or instead of filing a written report or complaint with the supervisor, appointing authority, the office of internal audit, or the auditor of state's fraud-reporting system, may report it to a prosecuting attorney, director of law, village solicitor, or similar chief legal officer of a municipal corporation, to a peace officer, as defined in section 2935.01 of the Revised Code, or, if the violation or misuse of public resources is within the jurisdiction of the inspector general, to the inspector general in accordance with section 121.46 of the Revised Code. In addition to that report, if the employee reasonably believes the violation or misuse is also a violation of Chapter 102., section 2921.42, or section 2921.43 of the Revised Code, the employee may report it to the appropriate ethics commission.

- (B) Except as otherwise provided in division (C) of this section, no officer or employee in the classified or unclassified civil service shall take any disciplinary action against an employee in the classified or unclassified civil service for making any report or filing a complaint as authorized by division (A) of this section, including, without limitation, doing any of the following:
- (1) Removing or suspending the employee from employment;
- (2) Withholding from the employee salary increases or employee benefits to which the employee is otherwise entitled;
- (3) Transferring or reassigning the employee;
- (4) Denying the employee promotion that otherwise would have been received;

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- (5) Reducing the employee in pay or position.
- (C) An employee in the classified or unclassified civil service shall make a reasonable effort to determine the accuracy of any information reported under division (A) of this section. The employee is subject to disciplinary action, including suspension or removal, as determined by the employee's appointing authority, for purposely, knowingly, or recklessly reporting false information under division (A) of this section.
- (D) If an appointing authority takes any disciplinary or retaliatory action against a classified or unclassified employee as a result of the employee's having filed a report or complaint under division (A) of this section, the employee's sole and exclusive remedy, notwithstanding any other provision of law, is to file an appeal with the state personnel board of review within thirty days after receiving actual notice of the appointing authority's action. If the employee files such an appeal, the board shall immediately notify the employee's appointing authority and shall hear the appeal. The board may affirm or disaffirm the action of the appointing authority or may issue any other order as is appropriate. The order of the board is appealable in accordance with Chapter 119. of the Revised Code.
- (E) As used in this section:
- (1) "Purposely," "knowingly," and "recklessly" have the same meanings as in section 2901.22 of the Revised Code.
- (2) "Appropriate ethics commission" has the same meaning as in section 102.01 of the Revised Code.
- (3) "Inspector general" means the inspector general appointed under section 121.48 of the Revised Code.

Effective: September 29, 2013

Amended by the 130th General Assembly

Legislation: House Bill 59

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Receipt of the Whistleblower Protection Policy

	_ hereby acknowledge that I have received from the nting authority) a copy of the Ohio Whistleblower ion 3721.24, and the Violation of misuse, Chapter Revised Code.
Name	Date
Last 4 of Social Security Number	Date of Birth

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HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA)

I. Introduction

City employees are eligible for benefits under the Health Insurance Portability and Accountability Act (HIPPA), signed into law on August 21, 1996. The law provides for portability and continuity of health insurance coverage.

II. HIPAA Protections - Groups:

HIPPA includes protections for coverage under group health plans that:

- A. Limit exclusions for preexisting conditions. The law defines a preexisting condition as one for which medical advice, diagnosis, care, or treatment was recommended or received during the six month period prior to an individual's enrollment date. Group health plans and issuers may not exclude an individual's preexisting medical condition from coverage for more than 12 months (18 months for late enrollees) after an individual's enrollment date.
- B. Prohibit discrimination against employee and dependents based on their health status.
- C. Allow a special opportunity to enroll in a new plan to individuals in certain circumstances (separation, divorce, death, termination of employment, reduction in hours, marriage, birth, adoption or placement for adoption).

III. Eligibility: Creditable Coverage under HIPAA

The City of Cleveland provides creditable coverage, such as coverage under a group health plan (including COBRA continuation coverage), HMO, individual health insurance policies, and Medicaid or Medicare.

IV. Additional Information

For additional information or questions regarding HIPAA, contact the Department of Human Resources, Division of Employee Relations/Benefits.

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This policy has been issued under the authority	of:
Trudy Hurshenson	
Signature ^f	
Director of Personnel & HR	
Title	_
March 17, 2008	
Date	_

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HOLIDAYS

I. Holidays

- A. All eligible employees, unless otherwise specified by collective bargaining agreements will be entitled to ten paid holidays as follows:
 - New Year's Day (January 1)
 - Dr. Martin Luther King Jr. Day (Third Monday in January)
 - Presidents' Day (Third Monday in February)
 - Good Friday (Friday before Easter)
 - Memorial Day (Fourth Monday in May)
 - Juneteenth Day (June 19)
 - Independence Day (July 4)
 - Labor Day (First Monday in September)
 - Thanksgiving Day (Fourth Thursday in November)
 - Christmas Day (December 25)
- B. To be entitled to holiday pay, an employee must work his or her last scheduled work day before and first scheduled work day after the holiday unless on an approved vacation or personal day, FMLA leave, compensatory day off, funeral leave, paid administrative leave, military leave or on a full or partial sick day where the employee has presented a certificate from a licensed physician (or medical provider) immediately upon return to work.
- C. If the above holidays fall on a Sunday, the following Monday shall be observed as the holiday. If the above holidays fall on a Saturday, the preceding Friday shall be observed as the holiday.

II. Personal Holidays

- A. Eligible full-time employees are entitled to two personal holidays in each calendar year.
- B. Requests to use personal holidays will be granted contingent upon operational needs. Employees must submit a request for consideration at least 48 hours in advance. Personal holidays cannot be used during the first 90 days of an initial probationary period.
- C. Personal holidays will not be paid out upon an employee's separation from employment, unless otherwise specified by collective bargaining agreements.
- D. Personal holidays cannot be carried over into the next year unless specified by collective bargaining agreements.

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This policy has been issued under the authority of:

Signature

Chief of Human Resources

Title

May 16, 2023

Date

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JURY/WITNESS DUTY

I. Jury Duty

- A. An employee who is called for the purpose of serving on a jury or for court attendance, when such duty is performed during an employee's normal working hours shall be paid for the period of jury service as follows:
 - 1. The employee must present verification to their supervisor of the notice to serve on jury duty, prior to their appearance date(s).
 - 2. If an employee is required to appear in court for reasons outside of the scope of his/her employment other than for jury duty, he/she will be granted vacation time, personal time, an unpaid excused absence, or a combination, provided that documentation is provided either in the form of a subpoena or a letter from a participating attorney and provided that the request for an unpaid excused absence or vacation time is made to and approved by the appropriate appointing authority in advance. The employee will notify the appointing authority within 24 hours of receiving the summons or subpoena.
 - 3. When such duty is performed during employee's normal working hours, the employee must submit the pay received for jury duty (the check from the court authority) to his or her payroll representative in order to be paid for time served on jury duty. Failure to submit pay received will result in being docked for the affected days.
 - 4. If an employee is released from jury duty during the course of their normal work day, the employee will receive their regular rate of pay not premium pay. An employee out on an approved jury duty is required to immediately report to work after the court appearance is completed (e.g. an employee who works 8:00 a.m. 5:00 p.m. and is released from jury duty at 1:00 p.m. is required to immediately report to work). If there will be less than one hour left in the employee's regularly scheduled work day upon returning to work, the employee is not required to report to their worksite.
- B. The employee's collective bargaining agreement may more specifically describe the policy as it is applied to bargaining unit employee.
- C. An appointing authority may assign an employee to an alternate shift or schedule to facilitate the employee's fulfillment of a jury obligation subject to

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the provision of the applicable collective bargaining agreement and operational needs.

II. Witness Duty

- D. An employee who is called to appear as a witness or expert witness, when such duty is performed during an employee's normal working hours shall be paid for the period of witness service as follows:
 - 1. The employee must present verification to their supervisor of the notice to serve on witness duty, prior to their appearance date(s).
 - 2. If called as a witness, the employee's testimony must be within the scope of employment for the City of Cleveland.
 - 3. If an employee is released from witness duty during the course of their normal work day, the employee will receive their regular rate of pay. An employee out on an approved witness duty is required to immediately report to work after the court appearance is completed (e.g. an employee who works 8:00 a.m. 5:00 p.m. and is released from witness duty at 1:00 p.m. is required to immediately report to work). If there will be less than one hour left in the employee's regularly scheduled work day upon returning to work, the employee is not required to report to their worksite.
- E. Collective bargaining agreements and/or divisional policies may more specifically outline application for departments and divisions.
- F. An appointing authority may assign an employee to an alternate shift or schedule to facilitate the employee's fulfillment of a witness obligation subject to the provision of the applicable collective bargaining agreement and operational needs.

This policy has been issued under the authority of:

Signature

Director of Human Resources

Title

August 8, 2011

Date

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Leave of Absence

I. Introduction

- A. At an employee's request and with the approval of the applicable appointing authority, an eligible employee may take a leave of absence from employment with the City.
- B. The following types of leave of absence are available to an eligible City employee:
 - Administrative Leave
 - Educational Leave
 - Family & Medical Leave Act
 - Unpaid Medical Leave
 - Union Leave (see applicable collective bargaining agreement)
 - Funeral Leave
 - Military Leave
 - Personal Leave (see City Policy regarding Holidays)
 - Sick Leave with pay
 - Vacation Leave (see City Policy regarding Vacations)
 - Jury/Witness Duty
 - Paid Parental Leave (see City Policy: New Section Policies regarding Paid Parental)
- C. The time period granted for an unpaid leave of absence (other than military leave) shall not be credited to the employee for purposes of calculation of seniority, longevity or vacation.
- D. The City may impose disciplinary action, up to and including termination, to an employee who does not use a leave of absence for the purpose for which it was granted.
- E. An employee's failure to timely comply with any or all of the procedures or requirements for leaves of absence, including, but not limited to, the failure to obtain the necessary forms to return to work (when applicable) or the failure to timely request an extension of leave of absence, may result in the employee being disciplined for being absent-without-leave or absent without leave resigned (see Civil Service Rule 8.45). An employee's failure under this provision may also subject an individual to discipline, up to and including termination.

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II. Administrative Leave

A. Paid Administrative Leave

At the discretion of the appointing authority, an employee may be placed on administrative leave with pay to assure an employee reasonable due process or other administrative rights and protections.

B. Unpaid Administrative Leave

At the discretion of the appointing authority, an employee may request and be granted unpaid administrative leave for good cause shown.

III. Educational Leave

Appointing authorities may grant employees unpaid educational leaves of absence to employees with no active discipline. Criteria for applying for the leave are completion of the probationary period, no current (within two (2) years) discipline, and the operational requirements of the City.

IV. Family Medical Leave Act (FMLA)

Introduction

The Family Medical Leave Act (FMLA) entitles eligible employees of covered employers to take unpaid, job-protected leave for specified family and medical reasons with continuation of group health insurance coverage under the same terms and conditions as if the employee had not taken leave.

For additional information pertaining to the rights and responsibilities of employees, please see the notices attached to this Policy. In the event that this Policy is found to be inconsistent with the rights stated in the attached DOLWH1420 and DPLWH1422 notices, the rights identified in the notices will supersede this Policy.

Definitions:

- A. Son: Male child younger than 18 years of age
- B. Daughter: Female child younger than 18 years of age

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C. <u>Parent:</u> Biological parent of an employee or an individual who stood in "loco parentis" to an employee when the employee was a son or daughter.

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- D. <u>Note:</u> FMLA Regulation § 825.113 requires a "son" or "daughter" to be 18 years or younger or, if over 18 years must be incapable of self-care due to a physical or mental disability.
- E. <u>Note:</u> Amendments to FMLA do not change the definition of son or daughter, except with respect to service persons that are required to be 18 years of age.
- F. Exigency: Emergency or urgent matter needing immediate attention.
- G. <u>Active Duty/Contingent Operations:</u> A call or order under the provision of law referred to in the US Code, Section 101 (a) 13 (b) of Title 10 covering military assignments during a war or national emergency.
- H. <u>Serious Health Condition:</u> Illness, injury, impairment or physical or mental condition that involves in-patient care and/or continuing treatment by a health care provider.
- I. <u>Covered Service member:</u> A current member of the Armed Forces, including a member of the National Guard or Reserves, who is undergoing medical treatment, recuperation or therapy, is otherwise in outpatient status, or is otherwise on the temporary disability retired list, for a serious injury or illness; or a covered veteran who is undergoing medical treatment, recuperation, or therapy for a serious injury or illness. Covered veteran means an individual who was a member of the Armed Forces (including a member of the National Guard or Reserves), and was discharged or released under conditions other than dishonorable at any time during the five-year period prior to the first date the eligible employee takes FMLA leave to care for the covered veteran.
- <u>J Relative identification:</u> Refers to proper and legitimate documentation necessary to confirm the relationship with a relative who is a brother, sister, aunt, uncle, and grandparents who are service members.
- k. Next of Kin of a covered service member: Nearest blood relative other than the covered service member's spouse, parent, son, or daughter, in the following order of priority:
 - 1. Blood relatives who have been granted legal custody of the covered service member by court decree or statutory provisions
 - 2. Brothers and sisters
 - 3. Grandparents
 - 4. Aunts and uncles and first cousins, unless the covered service member has specifically designated in writing

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another blood relative as his or her nearest blood relative for purposes of military caregiver leave under the FMLA

- <u>L. Loco Parentis:</u> An individual who has had day-to-day responsibility to care for and financially support a child or who had such responsibility for the employee when the employee was a child.
- M. Clarification of Documentation: Refers to contact with the healthcare provider to understand the handwriting on the medical certification or the meaning of a response.
- N. <u>Authentication of documentation:</u> Refers to contact with the healthcare provider with a copy of the certification and a request for verification that the information contained on the certification form was completed by the healthcare provider who signed the document.
- O. <u>Health Care Provider</u>: A Doctor of Medicine or osteopathy who is authorized to practice medicine or surgery (as appropriate) by the State in which the doctor practices; or any other person determined by the Secretary to be capable of providing health care services.

The Family & Medical Leave Act (FMLA) as amended provides "eligible" employees with unpaid leave for the following reasons:

- 1. Serious Health Condition
- 2. Qualifying Military Exigency
- 3. Service member Family Leave
- Serious Health Condition: The Family and Medical Leave Act (FMLA) as amended provides eligible employees of covered employers with up to 12 weeks of leave with or without pay in a 12-month period for the employee's own serious health condition, for the birth, adoption or foster care placement of a child with the employee and to care for a child, spouse or parent who has a serious health condition. This leave may run concurrently with paid leave or unpaid medical leave.
- Qualifying Exigency: The FMLA Expansion Law (2008) provides "eligible employees" with up to 12 weeks of leave without pay in a 12-month period. A qualifying exigency arises when the spouse, son, daughter, or parent of an employee is on active duty or has been notified of an impending call or order to active duty in the Armed Forces in support of a contingency operation. Examples of a "qualifying exigency" leave are:

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- 1. To arrange for child care
- 2. To see a child off or welcome child home
- 3. To attend pre-deployment briefings
- 4. To attend family support meetings
- 5. To attend reintegration briefings
 - Service Member Family Leave: The FMLA Expansion Law (2008) provides an "eligible employee" who is the spouse, son, daughter, parent or next of kin of a covered service member with a total of 26 workweeks of leave during a 12-month period* to care for the service member. *This limitation on leave does not apply to other FMLA qualifying conditions.
- A. An employee's job and benefits are protected during FMLA leave.
 - A. Eligibility for FMLA Leave--An employee must be employed by the City of Cleveland (City) for at least 12 months and have worked at least 1250 hours during the 12-month period immediately preceding the commencement of the leave.
 - 1. For purposes of the 12-month requirement, "employed" means on the active payroll. Time spent on worker's compensation leave, sick leave, and vacation is to be counted for purposes of determining if an employee satisfies the 12-month requirement.
 - 2. For purposes of the 1250 hours requirement, the Fair Labor Standards Act (FLSA) measure for "hours worked" is used (i.e. time when the employee must be on duty on the work premises primarily for the employer's benefit).

B. Length of Leave

1. The Family and Medical Leave Act (FMLA) as amended provides eligible employees of covered employers with up to 12 weeks of leave with or without pay in a 12-month period for the employee's own serious health condition, for the birth, adoption or foster care placement of a child with the employee, to care for a child, spouse or parent who has a serious health condition, or for a qualifying military exigency. This leave may run concurrently with paid leave or unpaid medical leave.

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- 2. The FMLA Expansion Law (2008) provides an "eligible employee" who is the spouse, son, daughter, parent or next of kin of a **covered** service member with a total of 26 workweeks of leave during a 12-month period to care for the service member.
- 3. Spouses who are both employed by the City
 - a. The aggregate number of workweeks of FMLA leave to which a husband and wife are collectively entitled for the birth of their child, for care of their newborn child, or for placement of a child with them for purposes of adoption or foster care, is limited to a combined total of 12 work weeks. The 12 week limitation applies only for the birth of a child, care for newborn, or placement of a child for adoption or foster care.
 - b. The aggregate number of workweeks of leave that can be taken by a husband and wife who work for the same employer is 26 weeks in a single 12-month period for service member family leave or a combination of exigency and service member family leave,
- 4. The City currently uses the rolling 12-month period that looks back at the previous 12 months to determine an employee's eligibility for FMLA leave.
- C. Permissible Grounds for FMLA Leave
 - 1. Qualifying Events
 - a. Birth of a son or daughter or care of the newborn child
 - b. Placement of a son or daughter with the employee for purpose of adoption or foster care
 - c. Needed care of a spouse, child or parent of the employee (but not an in-law or any other relative) with a serious health condition.
 - d. The employee's own serious health condition that makes the employee unable to perform the functions of the employee's position. Serious health condition" means an illness, injury, impairment, or physical or mental condition that involves:
 - i. In-patient care (i.e., an overnight stay) in a hospital, hospice, or residential medical care facility;

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- ii. Absence plus treatment (continuing treatment which includes period of incapacity for more than three (3) consecutive calendar days and either involves two (2) or more treatments or treatment on one occasion which results in a regimen of continuing treatment.
- iii. Chronic serious health condition (incapacity which requires periodic visits for treatment or which may be episodic in nature) (e.g. epilepsy, diabetes, cystic fibrosis, etc.)
- iv. Long-term condition (incapacity which is permanent or longterm and which requires continuing supervision of a health care provider) (e.g., Alzheimer's disease, severe stroke, terminal stages of a disease, etc.)
- v. Prevention (e.g., chemotherapy, radiation, dialysis, etc.) Pregnancy (includes complications).
- e. Qualifying Exigency Leave as defined above.
- f. Service Member Family Leave as defined above.
- g. Qualifying illness under the expanded eligibility requirements found in the Families First Coronavirus Response Act. (see insert attached).
- D. Procedure for Taking FMLA Leave due to the serious health condition of the employee
 - 1. When an employee provides the City with oral or written notice of the need for leave, the City must send the employee the completed Notice of Eligibility and Rights & Responsibilities form WH-381 and the DOL Form WH-380E. The completed WH-381 Form must be sent to the employee within five business days of oral or written notice of the need to take leave by the employee.
 - 2. The employee's medical provider must complete DOL Form WH-380-E Certification of Health Care Provider for Employee's Serious Health Condition. The employee must return the completed DOL Form WH-380-E within 15 calendar days of the receipt of the Form WH-381.
 - 3. If the documentation provided by the employee is insufficient or incomplete, the City will contact the employee in writing to request additional information. The employee will have seven days to cure any deficiencies.
 - 4. The authorized representative of the City may contact the employee's health care provider for authentication and clarification so long as the

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employee has first been offered the opportunity to cure incomplete documentation.

- 5. The City will respond to the employee with Form WH-382 Designation Notice within five business days of receipt of the Form WH-381.
- 6. An employee must exhaust all paid sick leave prior to taking unpaid FMLA leave.
- 8. With approval from the appointing authority, an employee may use vacation, personal leave or compensatory time in order to be compensated during an FMLA leave. Use of vacation, personal leave or compensatory time will not be approved if the employee is already on unpaid status.
- 9. It is possible that FMLA will run concurrent with any workers' compensation absence. A work related injury may also be considered a serious health condition under FMLA should it meet the requirements outlined by the FMLA regulations and for this reason may run concurrent.
- E. Procedure for Taking FMLA Leave Due to the Serious Health Condition of a Family Member
 - 1. When an employee provides the City with oral or written notice of the need for leave, the City must send the employee the completed Notice of Eligibility and Rights & Responsibilities form WH-381 and the DOL Form WH-380-F. The completed WH-381 Form must be sent to the employee within five business days of oral or written notice of the need to take leave by the employee.
 - 2. An employee and the employee's family member's health care provider must complete DOL Form WH-380-F Certification of Health Care Provider for Family Member's Serious Health Condition. The employee must return the completed form WH-380-F within 15 calendar days of the receipt of the Form WH-381.
 - 3. If the documentation provided by the employee is insufficient or incomplete, the City will contact the employee in writing to request additional information. The employee will have seven days to cure the deficiency.
 - 4. The City will respond to the employee with Form WH-382 Designation Notice within five business days.

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- 5. If the employee's request for FMLA leave is approved, the employee must complete a Leave of Absence Request form (A-10-1).
- 6. An employee must exhaust all paid sick leave prior to taking unpaid leave.
- 7. With approval from the appointing authority, an employee may use vacation, personal leave or compensatory time in order to be compensated during this leave. Use of vacation, personal time or compensatory time will not be approved if the employee is already on unpaid status.
- F. Procedure for Taking FMLA Leave Due to Military Exigency
 - When an employee provides the City with oral or written notice of the need for leave, the City must send the employee the completed Notice of Eligibility and Rights & Responsibilities form WH-381 and the DOL Form WH-384. The completed WH 381 Form must be sent to the employee within five business days of oral or written notice of the need for leave by the employee.
 - 2. The employee must complete DOL Form WH-384 Certification of Qualifying Exigency for Military Family Leave. The employee must provide the completed Form WH-384 within 15 calendar days of the receipt of the WH-381 Form.
 - 3. If the documentation provided by the employee is insufficient or incomplete, the City will contact the employee in writing to request additional information. The employee will have seven days to cure the deficiency.
 - 4. The City may require active-duty orders when leave is requested.
 - 5. The City will respond to the employee with Form WH-382 Designation Notice within five business days.
 - 6. With the approval of the appointing authority, an employee may use vacation, personal leave or compensatory time in order to be compensated during this leave. Use of vacation or personal time will not be approved if the employee is already on unpaid FMLA status.
 - 7. If the employee's request for FMLA leave is approved, the employee must complete a Leave of Absence Request form (A-10-2).
- G. Procedure for Taking FMLA Leave Due to the Serious Injury or Illness of a Covered Service Member Incurred in the Line of Duty, or covered veteran.

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- When an employee provides the City with oral or written notice of the need for leave, the City must send the employee the completed Notice of Eligibility and Rights & Responsibilities form WH-381 and the DOL Form WH-385/385-V. The completed WH-381 Form must be sent to the employee within five business days of the oral or written notice of the need for leave by the employee.
- 2. The employee and/or the covered service member and the United Sates Department of Defense (DOD) Health Care Provider or Health Care Provider as defined on form WH-385/385-V shall complete and submit Form WH-385/385-V Certification for Serious Injury or Illness of Covered Service member for Military Family Leave. The employee must provide a completed Form-385/385-V within 15 calendar days of the receipt of the WH-381 form.
- 3. If the documentation provided by the employee is insufficient or incomplete, the City will contact the employee in writing to request additional information. The employee will have seven days to cure the deficiency.
- 4. The authorized representative of the City may contact the service member's health care provider for authentication and clarification of the certification.
- 5. The City will respond to the employee with Form WH-382 Designation Notice within five business days.
- 6. An employee must exhaust all paid sick leave prior to taking unpaid leave.
- 7. With approval from the appointing authority, an employee may use vacation, personal leave or compensatory time in order to be compensated during this leave. Use of vacation, personal time or compensatory time will not be approved if the employee is already on unpaid status.
- 8. If the employee's request for FMLA leave is approved, the employee must complete a Leave of Absence Request form (A-10-2).

H. Guidelines For Notice of FMLA Leave

1. Foreseeable Leave

Notice for foreseeable FMLA leave for the birth or care of a newborn child, for the placement of a child with an employee for purposes of adoption or foster care, for planned medical treatment for the serious health condition of a spouse, child or parent of the employee, or for planned medical

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treatment of an employee's own serious health condition must be given according to the following guidelines.

- a. For FMLA leave for the birth of the employee's child, for care of the newborn child, and for placement of a child with the employee for purposes of adoption or foster care, an employee is required to give the City at least 30 days' notice of the intention to take FMLA leave.
- b. An employee is required to give at least 30 days' notice for planned medical treatment in connection with the serious health condition of a spouse, child or parent of the employee or the employee's own serious health condition.
- c. An employee shall make reasonable effort to schedule planned medical treatment in connection with the serious health condition of a spouse, child or parent of the employee or the employee's own serious health condition, so as not to unduly disrupt the City's operations.
- d. Leave may be delayed or denied when the employee fails to follow the City's notice provisions.
- e. If the employee fails to provide 30 days' notice when required with no reasonable excuse, the City may delay the leave for up to 30 days.
- f. Employees who fail to follow notice requirements are subject to disciplinary action, up to and including termination.

2. Unforeseeable Leave

- a. If an employee needs to take FMLA leave due to unforeseen circumstances, the employee shall provide the City with as much notice of the need for FMLA leave as is practicable.
- b. An employee should give notice within one or two working days of becoming aware of the need for leave.
- c. If leave was foreseeable but foreseeable by less than 30 days, and the employee fails to provide notice as soon as practicable, leave may be delayed by the amount of time the notice was late.
- d. Employees who fail to follow notice requirements are subject to disciplinary action, up to and including termination.

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- I. Intermittent leave and reduced schedule leave:
 - 1. Intermittent leave or reduced schedule leave is available for FMLA leave taken in connection with:
 - a. the employee's own serious health condition;
 - b. for needed care of an employee's spouse, child or parent with a serious health condition;
 - c. for a qualifying military exigency;
 - d. for service member family leave.
 - 2. Intermittent leave or reduced schedule leave is not available for FMLA leave taken in connection with the birth of an employee's child, care of an employee's newborn child, or placement of a child with an employee for purposes of adoption or foster care.
 - 3. Employee needing intermittent leave or reduced schedule leave must make a reasonable effort to schedule their leave so as not to disrupt the operations of the division and department in which the employee is employed.
 - 4. The City possesses the right to temporarily transfer an employee requesting intermittent leave or reduced schedule leave that is foreseeable based on planned medical treatment to an available alternative position for which the employee is qualified.
- J. Verification of Leave Status:
 - 1. The City's authorized representative may request additional information when information provided with a request for leave is insufficient.
 - 2. The authorized representative of the City may contact a health care provider for clarification or authentication of a certification that appears to be sufficient.
 - 3. Second opinion. The City may require the employee to submit to an examination by a medical provider of the City's choice in order to obtain a second medical opinion for a FMLA leave requested for an employee's serious health condition. A second medical opinion may not be requested for leave taken for care of a spouse, child or parent of the employee with a serious health condition or for service member family leave. The City shall be responsible for paying for all medical expenses associated with the second opinion.

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The health care provider designated by the City will not be employed by the City on a regular basis.

4. Third opinion Disagreement between the second opinion obtained by the City and the original medical opinion provided on Forms 380, may result in a request by either the City or the employee for a third, final, and binding medical opinion based on an examination of the employee by a third medical provider. The City shall be responsible for paying all medical expenses associated with the third opinion. The City and the employee must jointly select the third medical provider.

5. Annual Certification

The City may require an employee taking FMLA leave to obtain annual medical certification of:

- a. The employee's serious medical condition.
- b. The serious medical condition of a spouse, child or parent.
- 6. <u>Recertification</u> The City may require recertification for leave due to an employee's serious health condition no more often than every 30 days and only in connection with an absence by the employee unless one of the following applies:
 - a. If the medical certification indicates that the minimum duration of the condition is more than 30 days, the City may require recertification when the minimum duration expires.
 - b. The City may request recertification in fewer than 30 days if:
 - i. the employee requests an extension of leave;
 - ii. circumstances described by the previous certification have changed significantly; or
 - iii. the City receives information that casts doubt on the employee's stated reason for the absence.
- 7. The City may not seek recertification or second or third opinions regarding covered service member leave.
- K. Non-accrual of seniority and employment benefits. An employee shall not accrue seniority or employment benefits during any period of unpaid FMLA leave subject to the provisions of an applicable collective bargaining agreement. An employee shall not be entitled to any right, benefit, or position of employment other than any right, benefit, or position of employment to which the employee would have been entitled had the employee not taken unpaid FMLA leave.

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- L. Return to Work examination. The City may require an employee taking FMLA leave to satisfactorily complete a return to work examination prior to being permitted to return to work. The return to work examination may consist of a simple statement from the employee's physician that the employee is able to return to work, or it may be a return to work examination conducted in regard to the condition that caused the employee's need for leave.
- M. Maintenance of health and dental benefits.
 - An employee taking unpaid FMLA leave will continue to receive health and dental benefits under any City of Cleveland health or group dental plan under the same terms and conditions as would have existed if the employee had not taken FMLA leave.
 - 2. The City may recover its cost of maintaining health and dental benefits for an employee during any period of unpaid FMLA leave if the employee fails to return to work after the employee's FMLA leave expires.
- N. <u>Restoration to Position</u> When the employee is able to return to duty, the employee will be restored to the same or similar position held prior prior to the leave.

V. Unpaid Medical Leave.

- A. Subject to the terms of an applicable collective bargaining agreement an employee may request an unpaid medical leave of absence for a period not to exceed six months. An employee may request additional periods of leave or other exceptions to this policy as accommodations for a disability. This leave of absence may run concurrently with FMLA.
 - 1. An employee must exhaust all available sick leave to be eligible for unpaid medical leave.
 - 2. An employee must submit a request for unpaid medical leave of absence prior to exhaustion of paid sick leave. Failure to submit timely request for unpaid medical leave of absence may result in the employee being deemed absent without leave.
 - 3. An employee may also qualify for an unpaid medical leave through the ADA process, as a reasonable accommodation. For further information on the ADA process, please see the Section A-1, the Americans with Disabilities Act (A.D.A.) Policy.

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- B. <u>Eligibility for Unpaid Medical Leave</u>
 An employee shall not be eligible for unpaid medical leave unless it is approved in advance, unless advance approval is not reasonably possible.
- C. Procedure for Taking Unpaid Medical Leave.
 - 1. An employee must submit the Request for Medical Leave of Absence form, signed and dated, at least ten calendar days prior to expiration of any available FMLA leave or ten calendar days prior to the date on which an employee wants unpaid medical leave to begin, whichever is later. In the event that an unforeseeable emergency prevents an employee with complying with the ten day notice requirement, the employee shall provide the City with the completed request form within three calendar days of the date on which the unpaid medical leave began.
 - 2. A request for unpaid medical leave shall be accompanied by appropriate written medical documentation explaining the reason for the request in detail. The City reserves the right to require an employee requesting unpaid medical leave to provide the City with more documentation than is required in connection with a request for medical leave under the FMLA.
 - 3. The City reserves the right to grant an unpaid medical leave that is shorter in duration than is requested by an employee and require the employee to request an extension of the authorized extended medical leave in writing prior at least ten calendar days prior to the end of approved leave if the employee wants to extend the authorized leave.
 - 4. The City reserves the right to require an employee on an unpaid medical leave to provide the City with periodic written updates on the employee's medical status and the employee's intention to return to work.
 - 5. The City may require an employee taking unpaid medical leave to satisfactorily complete a return to work examination prior to being permitted to return to work. The return to work examination may consist of a simple statement from the employee's physician that the employee is able to return to work or it may be a return to work examination conducted according to City of Cleveland procedures.

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VI. Funeral Leave.

A. Introduction.

An employee may take a leave of absence for the funeral of an immediate family member to be charged against accumulated sick leave in the event of death of a member of the employee's immediate family. The terms of an employee's Funeral Leave may be subject to the provisions of the applicable collective bargaining agreement.

B. Eligibility for Funeral Leave.

For purposes of the City's funeral leave and sick leave policies only, an employee's "immediate family" includes the employee's spouse, domestic partner, mother, father, mother-in-law, father-in-law, child, grandparent, grandchild, brother, sister, or an individual who stood in loco parentis to the employee.

- C. Maximum Duration of Funeral Leave.
 - 1. Five working days if the funeral is within the State of Ohio.
 - 2. Seven working days if the funeral is outside the State of Ohio.
- D. Procedure for Taking Funeral Leave.
 - 1. Submit the Request for Sick Leave Funeral Leave Form, signed and dated, along with all other documentation identified on the form.
 - 2. Attend the funeral and provide the City with a copy of the Funeral Director's Notice.

VII. Military Leave.

A. Introduction.

An employee may take a leave of absence for active or reserve duty in the armed forces of the United States. The terms of an employee's military leave are subject to the provisions of the applicable collective bargaining agreement. The City of Cleveland military leave policy is intended to comply fully with the Uniformed Services Employment and Re-employment Act. (USERRA)

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B. Eligibility for Military Leave.

An employee requesting military leave shall submit valid proof of a call to active duty in the armed forces of the United States or valid proof of the dates on which reserve duty in the armed forces of the United States is to take place.

- C. Procedure for Taking Military Leave.
 - 1. Submit the Non FMLA Leave of Absence Request Form (A-10-1), signed and dated, along with all other documentation identified on the form.

2. <u>Military Leave – Non-National Crisis</u>

- a. An employee who is a member of any reserve component of the armed forces of the United States is entitled to a leave of absence for military service (non national crisis) in field training or active duty periods
- b. Subject to the provisions of the applicable bargaining agreement, the City will pay the difference in compensation between the employee's total military pay and the employee's City pay if the employee's military pay is less than the employee's City pay. Proof of military pay is required before payment is made, subject to the provisions of the applicable collective bargaining agreement.
- c. For purposes of hospitalization, life insurance, vacation, sick leave and longevity pay, a person on military leave of absence shall be deemed to be in the service of the City.
- d. Compensation and benefit coverage may vary according to applicable collective bargaining agreement.

3. Military Leave - National Crisis

- a. The employee is designated as being on a leave of absence.
- b. The employee engaged in active duty shall receive the difference between his or her total military pay and City pay. Proof of military pay is required before payment is made.
- c. Subject to the provisions of the applicable bargaining agreement, the city will pay the difference in compensation between the employee's total military pay and the employee's City pay if the employee's military pay is less than the employee's City pay. Proof of military pay is required before payment is made.

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d. For purposes of hospitalization, life insurance, vacation, sick leave and longevity pay, a person on military leave of absence shall be deemed to be in the service of the City.

4. Reemployment Following Military Leave

- a. Upon release from military service, the employee must apply to the appointing authority for reinstatement. The release or discharge from military service must be under "satisfactory" or "honorable" conditions.
 - i. If the period of active duty was 30 days or less, the employee must report to work on the first work day following the completion of military service.
 - ii. If the period of military service was greater than 30 days but less than 181 days, the employee must submit an application for reemployment no later than 14 days following completion of the period of military service.
 - iii. If the period of military service was greater than 180 days, the employee must submit an application for reemployment within 90 day following completion of the military service.
 - iv. If the employee remains hospitalized after discharge for a condition incurred in or aggravated by performance of military service, the employee shall apply for reemployment after the period necessary to recover from the injury or illness. Such period of recovery may not exceed two years.
- b. If the employee makes a request for reinstatement within the specified time period, with a satisfactory or honorable service record, and is physically qualified to perform the duties of the position, the employee must be reinstated to his or her previous position without loss of seniority. Salary upon reinstatement will be what the employee would be earning had there been no break in service. Any automatic promotions or advancements that the employee would have shall be granted to the employee upon reinstatement.
- c. The employee OPERS retirement credit shall be computed as if the employee had remained continuously at work.
- d. If the employee's position no longer exists when the employee applies for reinstatement, the employee will be placed in a position for which he or she is qualified which has like seniority, status and pay. If the employee, due to a

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service-connected disability, is unable to return to his of her former position, the employee may seek accommodation through the City's Accommodations Review Committee.

e. A reemployed employee may not be discharged without cause for one year after reinstatement. Reservists whose active duty was 90 days or less may not be discharged without just cause for six months.

VIII. Sick Leave With Pay

A. Introduction.

A full-time employee may take sick leave with pay for specified health conditions.

- B. Eligibility for Sick Leave.
 - 1. A probationary employee accumulates sick time during his or her probationary period, but cannot take sick leave until the employee has completed 90 days of service.
 - 2. Sick leave is available to all other full-time employees subject to the terms of the applicable collective bargaining agreement.
 - 3. An eligible employee may take paid sick leave for one of the following health conditions if the employee is unable to work because of the condition:
 - a. Actual illness of the employee.
 - b. Pregnancy of the employee.
 - c. Actual work-related or non-work-related injury of the employee.
 - d. Medically ordered confinement due to employee's exposure to a contagious disease.
 - e. Medical, dental or optical examination or treatment of the employee or member of employee's immediate family.
 - f. Actual illness or injury of a member of the employee's immediate family.
 - 4. For purposes of the City's funeral leave and sick leave policies only, an employee's "immediate family" includes the employee's spouse, domestic partner, mother, father, mother-in-law, father-in-law,

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child, grandparent, grandchild, brother, sister, or an individual who stood in loco parentis to the employee.

- 5. An employee who uses sick leave for something other than one of the permissible grounds listed above shall be subject to disciplinary action, up to and including termination.
- 6. An employee is not permitted to use sick leave intermittently with unpaid time in order to prolong sick leave.
- C. Procedure for Taking Sick Leave.
 - 1. In cases where the use of sick leave is foreseeable, the employee must submit the sick leave request form (A-10-1), signed and dated in advance to the appointing authority or designee.
 - 2. In cases where use of sick leave is not foreseen, the employee must submit the sick leave request form immediately upon the employee's return from leave.
 - 3. Sick leave used in connection with a serious health condition shall be, where applicable, charged to an eligible employee's 12-week allotment of FMLA leave.

D. Sick Leave Accrual

- 1. Every eligible employee accumulates sick time at the rate of up to 10 hours per month for actual months during which he or she is on the payroll.
- 2. There is no limit to the total number of sick time hours that can be accumulated.
- E. Sick leave use in excess of three working days.
 - 1. The appointing authority or designee may request medical documentation for an employee's continuous absence that exceeds three days. All documentation is subject to review.
- F. Sick leave use in excess of five working days.
 - 1. An employee who is absent for a period of five days or more may be required to undergo a return-to-work examination if such examination is job-related and consistent with business necessity, as required by the ADA. Such an employee will be notified

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examination. Failure to follow the back-to-work procedure may result in the employee being deemed absent without leave.

- 2. Employees returning from an approved Bureau of Worker's Compensation absences or from an approved continuous Family and Medical Leave Act absences (for the employee) are not required to attend a return-to-work examination unless management determines the employee cannot successfully perform the essential functions of the job.
- 3. For non-bargaining unit employees, no paid sick leave will be granted unless the division authority designated by the City is notified of the absence no later than one hour prior to the employee's scheduled start time on the day of the absence.
- 4. Notice of absence for bargaining unit employees is established by the applicable collective bargaining agreement.

IX. Vacation Leave.

For information regarding the City's vacation policy and the procedure for taking vacation leave, see the vacation policy in the New Policy Section.

X. Paid Parental Leave.

For information regarding the City's Paid Parental Leave (PPL) Policy and the procedure for taking paid parental leave, see the PPL policy in the New Policy Section.

This policy has been issued under the authority of:

Signature
Director of Human Resources
Title
May 13, 2021
Date

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CITY OF CLEVELAND

REQUEST FOR MEDICAL LEAVE OF ABSENCE FORM -- EMPLOYEE ONLY

The current Request for Medical Leave of Absence Form can be found on the City's HUB.

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Your Employee Rights Under the Family and Medical Leave Act

What is FMLA leave?

The Family and Medical Leave Act (FMLA) is a federal law that provides eligible employees with **job-protected leave** for qualifying family and medical reasons. The U.S. Department of Labor's Wage and Hour Division (WHD) enforces the FMLA for most employees.

Eligible employees can take **up to 12 workweeks** of FMLA leave in a 12-month period for:

- The birth, adoption or foster placement of a child with you,
- Your serious mental or physical health condition that makes you unable to work,
- To care for your spouse, child or parent with a serious mental or physical health condition, and
- Certain qualifying reasons related to the foreign deployment of your spouse, child or parent who is a military servicemember.

An eligible employee who is the spouse, child, parent or next of kin of a covered servicemember with a serious injury or illness **may take up to 26 workweeks** of FMLA leave in a single 12-month period to care for the

You have the right to use FMLA leave in **one block of time**. When it is medically necessary or otherwise permitted, you may take FMLA leave **intermittently in separate blocks of time**, **or on a reduced schedule** by working less hours each day or week. Read Fact Sheet #28M(c) for more information.

FMLA leave is <u>not paid leave</u>, but you may choose, or be required by your employer, to use any employer-provided paid leave if your employer's paid leave policy covers the reason for which you need FMLA leave.

Am I eligible to take FMLA leave?

You are an **eligible employee** if <u>all</u> of the following apply:

- · You work for a covered employer,
- You have worked for your employer at least 12 months,
- You have at least 1,250 hours of service for your employer during the 12 months before your leave, and
- Your employer has at least 50 employees within 75 miles of your work location.

Airline flight crew employees have different "hours of service" requirements.

You work for a **covered employer** if <u>one</u> of the following applies:

- You work for a private employer that had at least 50 employees during at least 20 workweeks in the current or previous calendar year,
- You work for an elementary or public or private secondary school, or
- You work for a public agency, such as a local, state or federal government agency. Most federal employees are covered by Title II of the FMLA, administered by the Office of Personnel Management.

How do I request FMLA leave?

Generally, to request FMLA leave you must:

- Follow your employer's normal policies for requesting leave,
- Give notice at least 30 days before your need for FMLA leave, or
 If advance notice is not possible, give notice as soon as possible.
- If advance notice is not possible, give notice as soon as possible.

You do <u>not</u> have to share a medical diagnosis but must provide enough information to your employer so they can determine whether the leave qualifies for FMLA protection. You <u>must</u> also inform your employer if FMLA leave was previously taken or approved for the same reason when requesting additional leave.

Your **employer** <u>may</u> request certification from a health care provider to verify medical leave and may request certification of a qualifying exigency.

The FMLA does not affect any federal or state law prohibiting discrimination or supersede any state or local law or collective bargaining agreement that provides greater family or medical leave rights.

State employees may be subject to certain limitations in pursuit of direct lawsuits regarding leave for their own serious health conditions. Most federal and certain congressional employees are also covered by the law but are subject to the jurisdiction of the U.S. Office of Personnel Management or Congress.

What does my employer need to do?

If you are eligible for FMLA leave, your **employer** must:

- Allow you to take job-protected time off work for a qualifying reason,
- Continue your group health plan coverage while you are on leave on the same basis as if you had not taken leave, and
- Allow you to return to the same job, or a virtually identical job with the same pay, benefits and other working conditions, including shift and location, at the end of your leave.

Your **employer** <u>cannot</u> **interfere with your FMLA rights** or threaten or punish you for exercising your rights under the law. For example, your employer cannot retaliate against you for requesting FMLA leave or cooperating with a WHD investigation.

After becoming aware that your need for leave is for a reason that may qualify under the FMLA, your **employer <u>must</u> confirm whether you are eligible** or not eligible for FMLA leave. If your employer determines that you are eligible, your **employer <u>must</u> notify you in writing**:

- About your FMLA rights and responsibilities, and
- How much of your requested leave, if any, will be FMLA-protected leave.

Where can I find more information?

Call 1-866-487-9243 or visit dol.gov/fmla to learn more

If you believe your rights under the FMLA have been violated, you may file a complaint with WHD or file a private lawsuit against your employer in court. **Scan the QR code to learn about our WHD complaint process**.



WAGE AND HOUR DIVISION UNITED STATES DEPARTMENT OF LABOR



WH1420 REV 04/23

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REQUEST FOR VACATION LEAVE

The current Vacation Policy can be located under the New Policy Section of Human Resources (HR) Policies and Procedures.

The current Vacation Request Form can be found on the City's HUB.

*Upon review of all HR Policies and Procedures a newly user-friendly manual will be generated and distributed.

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SICK TIME ♦ FUNERAL LEAVE

AME				_ DATE OF REQUE	EST:
			SIC	CDAYS	
	DATE(S) OF TIME OFF Month Day Year		F	WORK HOURS FOR PARTIAL DAYS ONLY (Early departure and/or delayed arrival)	NO. OF HOURS
	-			OURS REQUESTED:	
	IOIAL	VACA	IION H	OURS REMAINING:	
		F	UNER	AL LEAVE	
	DATE(S) OF TIME OFF Month Day Year		F	WORK HOURS FOR PARTIAL DAYS ONLY (Early departure and/or delayed arrival)	NO. OF HOURS
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	TOTAL	PERS	ONAL H	IOURS REMAINING:	
				Supervisor/N	Manager Signature
ployee Signature				•	3 3

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LONGEVITY

I. Introduction

Longevity pay is an annual payment based on an employee's continuous service with the City.

A. Longevity Schedule

5-9 years of service completed:	\$300.00
10-14 years of service completed:	\$475.00
15-19 years of service completed:	\$575.00
20-24 years of service completed:	\$700.00
25 years + of service completed:	\$800.00

B. Bargaining unit employees should refer to the applicable collective bargaining agreement.

II. Eligibility

- A. To be eligible to receive longevity pay, an employee must have completed the indicated years of service on or before March 1st of the year in which eligibility is achieved and the employee must have been an active employee at some time between January 2nd and March 1st of that year.
- B. The following employees are <u>not</u> entitled to Longevity Pay:
 - 1. Elected Officials
 - 2. Board and Commission Members
 - 3. Employees who have a collective bargaining agreement that specifies they are ineligible
 - 4. Part-time Employees

III. Payroll Procedure

- A. A separate payroll and separate warrants will be issued in payment of longevity, and payments will be made no later than March 31st of each year.
- B. Payroll representatives will receive and verify documents from the Division of Accounts that will indicate the amount due to eligible employees.

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C. Each payroll representative shall maintain for audit purposes a record of the employees entitled to longevity and the date of their hire with the City.

IV. Calculation of Longevity Pay:

- A. Longevity pay shall be based upon an employee's uninterrupted length of continuous service with the City. If an employee is discharged or resigns at any time and is later rehired, he or she shall be considered a new employee in respect to longevity. An employee's longevity shall be broken (or terminated) when an employee:
 - 1. Resigns
 - 2. Is discharged for just cause
 - 3. Is laid off for a period of more than 24 consecutive months.
- B. An authorized leave of absence will not break an employee's service with the City; however, the time spent on such leave shall not be credited to an employee's years of service. Military leave time will be included in the computation.
- C. Prior service credit is not to be included in calculating longevity for an employee.

This policy has been issued under the authority of:
Signature
Director of Personnel & HR
Title
November 17, 2008
Date

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CITY OF CLEVELAND Human Resources Policies and Procedures

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OHIO PUBLIC EMPLOYEES RETIREMENT SYSTEM (O.P.E.R.S.)

I. Ohio Public Employees Retirement System (O.P.E.R.S.)

- A. Under Ohio law, a public employee retirement system has been established to provide a pension for retired public employees.
- B. This policy provides a summary of O.P.E.R.S. eligibility requirements and enrollment procedures. Complete guidelines can be found under separate cover in the O.P.E.R.S. Member Handbook, published by the State of Ohio.
- C. Both employees and employers make contributions to O.P.E.R.S. at rates established by the state legislature.
- D. All questions regarding O.P.E.R.S. should be referred to the Department of Human Resources, Division of Employee Relations/Benefits.

II. O.P.E.RS. Enrollment

- A. It is the responsibility of the appropriate department or division personnel representative to ensure that each new employee, full-time or part-time, fills out an O.P.E.R.S. enrollment form.
- B. This form should then be mailed by the department or division personnel representative directly to O.P.E.R.S. at the following address:

Ohio Public Employees Retirement System 277 East Town Street Columbus, OH 43215-4642

IV. Re-Employment Under O.P.E.R.S.

Section A

- A. The policy of the City of Cleveland is to rehire retired persons based only on departmental needs. For more complete information, please refer to the post retirement reemployment policy listed in this section.
- B. All re-employed O.P.E.R. S. retirees must begin contributions to O.P.E.R.S. on the first day of re-employment.

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- C. All re-employed O P.E.R.S. retirees must elect one of two benefit options:
 - 1. The employee may elect to receive compensation from the City, receive his or her retirement allowance and make contributions toward a money purchase annuity.
 - 2. The employee may elect to receive compensation from the City, have his or her retirement allowance suspended during the reemployment period and make contributions toward a formula benefit.
- D. All re-employed O.P.E.R.S. retirees must complete an SR-6 form which is available in the Department of Human Resources, Division of Employee Relations/Benefits. It is the responsibility of the department/division payroll representative to ensure that the SR-6 form is completed.
- E. All re-employed retirees from another Ohio retirement system must file a Personal History Record with the Department of Human Resources, Division of Employee Relations/Benefits.
- F. Health Care Coverage
 - 1. The City must provide health care coverage for an O.P.E.R.S. retiree who is re-employed.
 - 2. The City's health care coverage is primary. O.P.E.R.S. health care coverage shall not be provided during a retiree's suspension or forfeiture of a retirement allowance.

This policy has been issued under the authority of: Trucky Hutchensin
Signature
Director of Personnel & HR
Title
March 17, 2008
Date

A-12

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OPEN ENROLLMENT

I. Open Enrollment

- A. All eligible employees will have the opportunity to change health care providers during an open enrollment period the first quarter of each calendar year. The new health coverage will be effective on April 1st of that year.
- B. The City's benefit year for all health, dental, and vision care coverage, is April 1st to March 31st of the following year.

II. Procedure

- A. The open enrollment procedure for eligible employees is as follows:
 - 1. The Department of Human Resources, Division of Employee Relations/Benefits, will inform all departmental/ divisional payroll representatives of the open enrollment period.
 - 2. Departmental/divisional payroll representatives should post this notice of enrollment period in the department/division.
 - 3. Health care carriers will provide employees with information about health care coverage options.
 - 4. Departmental/divisional payroll representatives will have the necessary forms to change an employee's health care coverage.
 - Employees must return all forms to their departmental/divisional payroll representative by the specified deadline. After the deadline, employees will not be permitted to change medical insurance coverage.
 - 6. The employee <u>must provide proof of eligible dependents</u> during enrollment:

Spouse-copy of marriage certificate

Natural Child-copy of birth certificate. (Please note: newborns must be added within 30 days of birth).

Adopted child-copy of legal document formalizing adoption

Person under employee's care/Guardianship-copy of legal document formalizing guardianship.

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This policy has been issued under the authority of Trucky Hutchensin
Signature Signat
Director of Personnel & HR
Title
March 17, 2008
Date

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Post-Retirement Reemployment

I. Statement of Policy:

It shall be the policy of the City of Cleveland to allow reemployment of individuals who have retired from the City of Cleveland under certain conditions. Reemployment is intended to be on a part-time basis for a limited duration subject to collective bargaining agreements and Civil Service Rules. Also returning employees may enter into a contractual relationship with the City of Cleveland if that agreement meets all the legal requirements set forth by the Director of Law and established contracting policies.

The option to reemploy a retired employee is available to fill only existing vacancies. Newly created positions are not to be filled by retired returning employees.

II. Post Retirement Reemployment Recommendation:—Same Position

A. Review of Recommendation

- 1. Prior to reemployment of an individual who previously retired from employment with the City of Cleveland, a recommendation will be submitted by the appointing authority of the department where the individual is being considered for reemployment.
- 2. The recommendation will be made to the Chief responsible for the department or cluster where reemployment is being considered.
- 3. The Recommendation will include:
 - a. The name of the former employee
 - b. The classification most recently held by the retired employee
 - c. The recommended classification to be held by the retired employee
 - d. The rationale for reemployment of the retired employee.
 - e. Whether the position is full- or part-time.
 - f. If the reemployment is to be full-time, the rationale for the full-time reemployment.
 - g. Expected duration of re-employment
 - 4. As appropriate, the appointing authority will consult with the Director of Human Resources to explore alternative means to fill the vacancy.

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- B. Approval of Recommendation
 - 1. The Chief of the cluster or affected department will have the responsibility for obtaining approval from the Mayor or the Mayor's designee. The recommendation should be submitted with supporting documentation including an alternative method for accomplishing the duties in the event the request is not approved.
 - 2. The Mayor or the Mayor's designee will have final approval on the request for reemployment.

III. Post Retirement Reemployment Recommendation—Different Position:

- A. Consideration for reemployment of an individual in retirement status, in a position different that the position previously served, requires a recommendation from the appointing authority of the department where the individual is being considered for reemployment.
- B. The recommendation will be made to the Chief in charge of the department or cluster in which the reemployment is requested. The recommendation will include
 - 1. The name of the retired employee
 - 2. The classification most recently held by the retired employee
 - 3. The rationale for reemployment of the retired employee
 - 4. Whether the position is to be full- or part-time
 - 5. If the position is to be full-time, the rationale for the full-time employment
 - 6. The expected duration of the re-employment.
- C. The cluster Chief must approve the request. The Mayor or the Mayor's designee will have the final approval.

IV. Rate of Pay

Subject to applicable collective bargaining agreements.

V. Policy Application

Application of this policy is intended to be prospective.

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This policy has been issued under the authority of
Trudy Hurchenson
Signature Signature
Director of Personnel & HR
Title
March 17, 2008
Date

RETIREMENT ELIGIBILITY AND BENEFITS

I. Retirement Eligibility and Benefits

The City of Cleveland retirement plan is provided by the Ohio Public Employees Retirement System (O.P.E.R.S.) and the State Police and Fire Disability Pension Fund. All regulations governing retirement benefits are promulgated by these systems. Detailed information is published under separate cover by the State of Ohio. This policy represents a general summary and guidelines regarding the State of Ohio retirement programs and regulations.

Ohio Public Employee Retirement System 277 East Town St.
Columbus, Ohio 43215-4642
1-800-222-PERS (7377)
www.opers.org

II. Retirement Eligibility and Benefits Description

- A. Eligible employees should be assisted by the departmental/divisional payroll representative within their department/division in completing their retirement forms.
- B. Retirees, including re-employed retirees (see A-14), are entitled to final payments by separation voucher for the following if applicable:
 - a. Any unused vacation (i.e., vacation carried over from previous years).
 - b. Pro-rated vacation.
 - c. Sick leave conversion (one-third of the accumulated hours to be paid at the average hourly rate of the three highest years of earnings).
 - i. Exception If an employee has been approved for full time Reemployment as stipulated in the Post-Retirement Reemployment Policy the employee may request in writing to have their sick time carried over into their new reemployment status as long as they receive prior approval from the Director of Human Resources for the validation of balances, policy and collective bargaining agreements and the Director of Finance for the determination of the fiscal impact.
 - d. Earned compensatory time if applicable.
- C. In order to receive the above entitlement, the retired employee must submit a signed letter to the appointing authority stating the date of retirement.

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This letter must be attached to vouchers and a copy is retained by the division. Attachments to the vouchers must include appropriate documentation.

III. Disability Retirement

- A. City of Cleveland employees who are unable to perform the essential job duties of his or her position on a permanent basis due to a disabling illness, injury or medical condition, may be eligible for disability retirement through O.P.E.R.S. Employees must contact O.P.E.R.S. to initiate the disability retirement process.
- B. Eligibility for Disability Retirement
 - a. Disability retirement is applicable if any employee is considered to be mentally or physically incapacitated for the performance of his or her duty. Disability retirees are entitled to be paid final payments by separation voucher in the same manner as other City employees.

This policy has been issued under the authority of:
Deboral, Southur
Signature
Director of Human Resources
Title
December 12, 2013
Date

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UNEMPLOYMENT COMPENSATION

I. Unemployment Compensation

- A. Public employees in the State of Ohio are covered by the Ohio unemployment statute.
- B. Under the law, employees who have been separated from City employment and meet the eligibility requirements set by the Ohio Unemployment Compensation Law will be covered.

II. Eligibility for Unemployment Compensation

- A. A person may become eligible for unemployment benefits when:
 - 1. He or she has worked a minimum of 20 credit weeks, as set forth by the basic requirements of the Ohio Jobs and Family Service (JFS).
 - 2. The present unemployment is involuntary or not the fault of the person who is unemployed.
 - 3. He or she must be able to work and is actively seeking work, however, is unable to obtain full time employment.
- B. The determination of eligibility for benefits is made by the JFS and not by the City of Cleveland

III. Process

- A. Employees who have been laid off for lack of work or lack of funds may apply for unemployment compensation at a local JFS Office.
- B. Employees who have resigned or have been terminated from their position may apply for unemployment compensation at a local JFS Office, but the JFS Office will determine if the employee is eligible.
- C. The JFS Office mails a Wage and Separation Information form to the Department of Human Resources, Division of Employee Relations/Benefits.
- D. The Department of Human Resources, Division of Employee Relations/Benefits, reviews the claim, completes the Wage and Separation Form and returns it to JFS within ten days of the date it was mailed. If the City does not respond within the prescribed time set by law, it is subject to penalties. It is essential that the prescribed timetable be followed to ensure that eligibility and benefit rights are determined fairly.

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- E. The Department of Human Resources, Division of Employee Relations/Benefits, sends the payroll representative in the claimant's division a worksheet to be completed. (See form A-16-1) This worksheet contains vital information that is needed to respond to the Unemployment Office. The payroll representative should immediately submit this information to the Department of Human Resources, Division of Employee Relations/Benefits. It is very important that accurate information be submitted to determine eligibility of the claimant. It is essential that the payroll representative state if the claimant was working under a Federal program so that the City will not be charged for his or her benefits.
- F. This information is recorded on the JFS form and returned to the JFS
- G. From this form the JFS will determine the claimant's eligibility for compensation. Eligibility is determined by the claimant's reason for separation and length of service.
- H. If the City disagrees with the JFS determination, an appeal will be filed within 21 days of the determination.
- I. The City of Cleveland is a reimbursing employer, and each department will be charged for the direct cost of benefits paid. All information relative to claims must be forwarded to the Department of Human Resources /Division of Employee Relations/Benefits immediately.

This policy has been issued under the authority of:
Signature
Director of Personnel & HR
Title
March 17, 2008
Date

Section A Page 80 of 94

DATE SENT	DATE REC'D IN HR

CITY OF CLEVELAND UNEMPLOYMENT COMPENSATION WAGE AND SEPARATION INFORMATION

THE INFORMATION YOU FURNISH WILL BE USED TO DETERMINE A CLAIMANT'S ELIGIBILITY FOR UNEMPLOYMENT COMPENSATION BENEFITS. COMPLETE THIS FORM IMMEDIATELY OR FAX TO THE DEPARTMENT OF HUMAN RESOURCES (216) 664-3489.

NAME	SS#				
DEPT/DIVISION	CLASSIFICATION				
ENTER DATE OF HIRE AND LAST DAY WORKED					
During the period you entered:					
a) Did the employee work six or more weeks either If "No", how many weeks did he/she we					
If No , now many weeks did ne, site w	Number of Weeks				
b) Did the employee earn \$1200 or more? If "No-, how much did he/she earn?	Yes No				
11 No , now much did ne/she earn:	Amount of Earnings				
Reason for Termination					
Laid Off	_ Effective Date				
a) Lack of Funds Yes No	_ b) Lack of Work Yes No				
Suspended Pending Discharge	_ Effective Date				
Discharged	_ Effective Date				
Resigned	_ Effective Date				
Retired	_ Effective Date				
Other Reason	_ Effective Date				
PLEASE SUBMIT A COPY OF THE TERMINATION, SUSPENSION, DISCHARGE OR RESIGNATION LETTER.					
Signature of Payroll representative:					
Telephone #	Date				

A-16-1

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VOLUNTARY SICK LEAVE CONTRIBUTUION

I. Introduction

Eligible employees may voluntarily contribute accumulated paid sick leave for the use of another eligible employee who is unable to work due to illness. Every effort must be made by the division to ensure that all donations are received and processed before the employee's status changes to inactive.

II. Eligibility to participate in Sick Leave Contribution

- A. The director or appointing authority may, at her/his discretion, authorize any employee in his/her department to contribute accumulated paid sick leave to another employee as follows:
 - 1. An employee may contribute up to a maximum of 40 hours of accumulated sick leave to specified other employees in any one calendar year. The employee contributing paid sick leave shall have the contributed time deducted from her/his accumulated sick leave balance.
 - 2. Both the contributing employee and the receiving employee may not be on the absence abuse list or tardy abuse list and the contributing employee must retain 100 hours of accumulated leave after any contribution.
 - 3. Contribution of sick leave must be based upon a serious health condition of the receiving employee or a member of her/his immediate family.
 - 4. To be eligible to receive a contribution of sick leave, an employee must have first exhausted his/her own accumulated sick leave, vacation time, personal days, and comp time.
 - 5. Sick leave contribution is for approved leaves of absence for illness, not for daily use of sick leave.
 - 6. The contributing and the receiving employee must be in the same bargaining unit or must both be non-bargaining unit employees.

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III. Procedure

- B. The contributing employee must complete a Voluntary Sick Leave Contribution (VSLC) form and submit it to his/her divisional payroll representative.
- C. The departmental/divisional payroll representative reviews, signs, and forwards the VSLC form to the appointing authority for approval. The appointing authority reviews, signs, and forwards the form to the Director of Human Resources for approval.
- D. The Director of Human Resources reviews, signs, and forwards the VSLC form to Central Payroll in the Division of Accounts. The Department of Human Resources will make a copy of the agreement and place in both the contributing and receiving employee files.
- E. The receiving employee must submit medical documentation supporting the leave with the estimated duration of the leave stated.

This policy has been issued under the authority of:
Trudy Hutchenson
Signature Signature
Director of Personnel & HR
Title
March 17, 2008
Date

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VOLUNTARY SICK LEAVE CONTRIBUTION FORM

Name	of Contributing Employee:	Please print
Name	of Receiving Employee:	Please print
I wish	to contribute	_hours from my accumulated sick leave balance to
Re	ceiving employee's name	<u>.</u>
		permanently deducted from my accumulated sick receiving employee's sick leave balance.
100 h	ours in order for this transac	d sick leave balance must be equal to or more than ction to be processed. Once this transaction is lated sick leave balance will be
		Signature of Contributing Employee/Date
		Signature of Payroll Officer/Designee/Date
		Signature of Appointing Authority/Date
		Signature of Dir. of HR/Designee/Date
Cc:	Department of Human Reso Contributing Employee's Fil	

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A-17-1

Receiving Employee's File

VACATION POLICY

The current Vacation Policy can be located under the New Policy Section of Human Resources (HR) Policies and Procedures.

The current
Vacation Request Form
can be found on the City's HUB.

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PRIOR SERVICE CREDIT POLICY

I. Purpose

To provide incentive for people who have worked for a governmental employer in the State of Ohio in the past to work for the City of Cleveland. It is a desire of the City to retain employees who are skilled in multiple facets of working within a government entity. It is also intended, by the City, for the existence of prior service credit to be apparent within the policy manual in order to be easily referenced.

II. General Information

- a. The City of Cleveland allows for the transfer of sick time for qualified employees who have worked for governmental employers in the State of Ohio.
 - Qualified employees may request transfer of service credit by completing an authorization form available within this policy (A-20-1) as well as in the Department of Human Resources (City Hall, Room 121).
- b. Service credit will be accepted at a rate equal to the amount that would have been earned if the employment had been with the City of Cleveland, up to a certain limit, depending on the type of time benefit time.

III. Transfer of Accumulated Sick Time

- a. Prior service credit for sick leave may be transferred to the City by an employee
 of the City previously employed by an Ohio County, Municipal or State
 government agency.
 - i. Up to 500 hours of sick time may be transferred
 - ii. Transferred sick time may not be used until the employee has satisfactorily completed their probationary period.

IV. Exclusions

- a. Not all employees are eligible for prior service credit. Below, you will find a list of types of accrued employment time excluded from prior service credit:
 - i. Retirees from any governmental employer in the State of Ohio
 - ii. Federal or military service time
 - iii. Any time for service while classified as a student
 - iv. Any part-time employment
 - v. Any time during which the employee was on extended, unpaid leave, except military time.

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b. In most cases, a transfer from one department of the City to another department does not affect an employee's vacation accrual. The employee transfers with the vacation earned from the previous year.

This policy has been issued under the authority of:
Mycoled West
Signature
Director of Human Resources Title
December 27, 2020



City of Cleveland Prior Service Form

The City of Cleveland has a service credit policy for employees previously employed in Ohio by a County, Municipal, or State government agency.

This policy allows credit to be transferred for use towards vacation accrual

PLEASE NOTE: A separate form is needed for each agency from which the employee is requesting prior service credit.

Section I: To Be Completed by Employee:			
First Name:	Last Name:		
Last Four of SS#:	Employee ID:		
Email:	Phone:		
Signature	Date		
Section II: To be Completed by Previous Employer:			
Agency Name:	Address:		
City:	State, Zip:		
The City of Cleveland only allows for the transfer of Credit and Sick time if employee to accrue Vacation and Sick time. Please only provide Full Time			
Employment Excluded From Prior Service Credit: 1. Retirees from any Ohio government employer 2. Federal or Military service time 3. Any time classified as a student 4. Any Part-Time employment 5. Anytime the employee was on an extended unpaid leave (except Military Leave)			
Do any of the above listed exclusions apply to the previous employ	ment? Please list the #		
Date of Hire:	Date of Separation:		
Employment Status:	Job Title:		
Was the employee receiving vacation and sick benefits at the time	of employment:	☐ Yes	□ No
Was this employment covered under by an Ohio Public Retirement	t System:	☐ Yes	□ No
If yes, please identify the retirement system: Sick Hour Balance	Please Note: The City of	f Cleveland onl	
Were the hours listed above ever transferred to other Agencies?		Yes	□ No
Section III: Verified by:			
Print Name	Signature		
Email Address:	Phone Number:		
Comments			

Please return completed form to HR@Clevelandohio.gov or via fax 216 664 3489

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PUMP FOR NURSING MOTHER'S ACT (PUMP) POLICY

The current PUMP Policy can be located under the New Policy Section of Human Resources (HR) Policies and Procedures.

*Upon review of all HR Policies and Procedures a newly user-friendly manual will be generated and distributed.

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