How to Pay a Civil Ticket Online
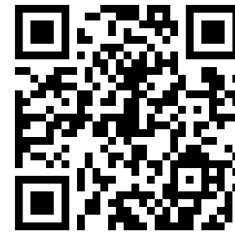
1. Access the City of Cleveland Permit Portal.
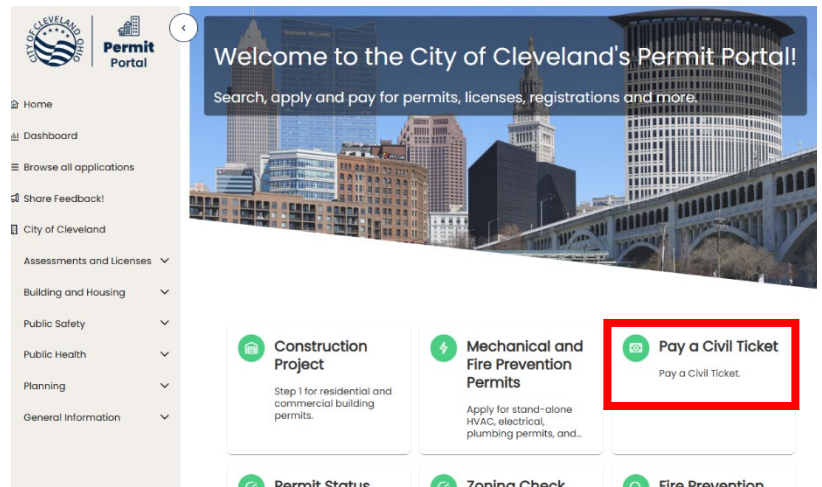
- Scan the QR code to the right.
- Or visit https://coc-prod-publicportal.accela.com
- You do NOT need to log in.

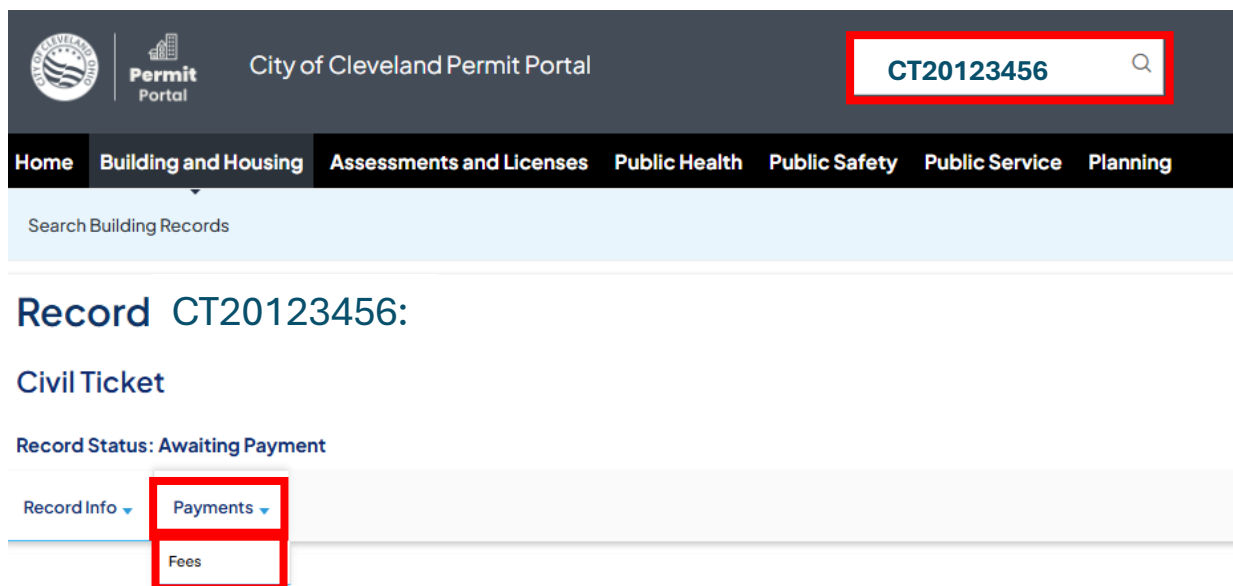2. Locate the CT number on your ticket.

- Ex: CT26000126

3. Click Pay a Civil Ticket.

4. Enter your CT number in the Search field.

5. Click Payments

6. Click Fees

7. Click Pay Fees

On smaller screens, you may need to scroll right to see "Pay Fees"

Fees

Outstanding:

Date	Invoice Number	Amount	
02/10/2026	2611022	$200.00	Pay Fees

Total outstanding fees: $200.00

8. Click Continue Application

Application Fees

Fees	Qty.	Amount
Initial Fine	1	$200.00

TOTAL FEES: $200.00
Note: This does not include additional inspection fees which may be assessed later.

Continue Application »

9. Select Pay with Credit Card or Pay with Bank Card.

10. Click Submit Payment.

Payment Options

Amount to be charged: $200.00

🔘 Pay with Credit Card
⚪ Pay with Bank Account

Submit Payment »

11. Enter payment information and complete payment.