

City Hall

AT YOUR SERVICE

A Resident Guide to City of Cleveland Programs, Resources & Support

What you will find inside:

Aging & Senior Services

Housing, Home Repair & Utility Assistance

Youth Programs & Diversion Resources

Street Outreach & Public Safety

Careers at the City

and more!



Welcome

TO YOUR CLEVELAND CITY HALL RESOURCE GUIDE

CLEVELAND CITY HALL IS HERE TO SERVE YOU.

This guide connects you to the programs, services, and people working every day to support our residents, neighborhoods, and future.

DID YOU KNOW?

Cleveland City Hall has been serving residents for over 100 years.

1916

CITY HALL WAS BUILT

15

DEPARTMENTS
(combined Enterprise and General Fund)

~8,000

EMPLOYEES WORK FOR THE CITY

~60

DIVISIONS
(combined Enterprise and General Fund)



From the streets you walk on to the parks where children play, to the emergency responders who answer calls day and night, city services are the backbone of our neighborhoods. The new City of Cleveland Resource Catalog is designed to connect you to the programs, services, and people who help make our city a place where families thrive, seniors live with dignity, and young people grow safely and confidently.

Inside this guide, you will find information on public safety services; health and wellness programs that support residents; and resources for housing, utilities, and financial empowerment. You can also explore opportunities for recreation, community engagement, senior services, and youth programming.

Whether you need help with a

water bill, want to sign up for a recreation center program, or are looking to get involved in your neighborhood, this catalog puts essential information within reach. It is a practical tool designed to help residents navigate city services and take full advantage of available support.

As Mayor and as a proud Clevelander, I am grateful to the public servants who make these programs possible and keep our city running each and every day. I encourage you to explore and share the information in this catalog and join us in building a stronger, more connected community.

Warmest regards,

Mayor Justin M. Bibb



OUR PURPOSE STATEMENT

To inspire confidence by delivering reliable, efficient city services and creating the conditions for all members of our community to thrive.

STAY CONNECTED WITH THE CITY

-  CITY OF CLEVELAND-CITY HALL
-  @CITYOFCLEVELAND
-  @CITYOFCLEVELAND
-  CITY OF CLEVELAND-CITY HALL

STAY CONNECTED WITH THE MAYOR




-  MAYOR JUSTIN M. BIBB
-  @MAYORBIBB
-  @CLEMAYORSOFFICE

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Need Help? Start Here.

City of Cleveland

Justin M. Bibb
Mayor

Blaine A. Griffin
Council President

Cleveland City Council Members

Joseph T. Jones
Ward 1
Office: 216.664.4944

Blaine A. Griffin
Ward 6
Office: 216.664.4234

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Tanmay Shah
Ward 12
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Ward 3
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Jasmin Santana
Ward 14
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Richard A. Starr
Ward 5
Office: 216.664.2309

Michael D. Polensek
Ward 10
Office: 216.664.4236

Charles J. Slife
Ward 15
Office: 216.664.4239

City Directory

City Hall - Main Line (311)	(216) 664-2000	City Council	(216) 664-2840
Department of Aging	(216) 664-2833	Division of Water	(216) 664-2444
Division of Animal Care & Control	(216) 664-3069	Division of Waste	(216) 664-3711
Department of Building & Housing	(216) 664-2282	Division of Streets	(216) 664-2510
Department of Community Dev.	(216) 664-4000	Department of Public Health	(216) 664-6256
Community Relations Board	(216) 664-3290	Department of Economic Dev.	(216) 664-2406
Division of Recreation	(216) 664-2570	Emergency Medical Service	(216) 664-2555
Mayor's Office of Prevention, Intervention, and Opportunity (MPIO)	(216) 664-7268	Division of Fire	(216) 664-6800
		Division of Police Non-Emergency Line	(216) 621-1234

Report concerns or give feedback by calling 311.



Cleveland 311

Wants You to Make the Right Call

311 CITY SERVICES

City non-emergency services and general city information.

—just one call or click away

311 or 216-664-2000
clevelandohio.gov/311

911 EMERGENCY

Needs immediate attention from police, fire, or medical services.

Focus on life-threatening and urgent situations.

211 HEALTH AND HUMAN SERVICES

Referrals, including assistance with basic needs and crisis support.

Connects individuals with essential community resources like food and shelter.

988 SUICIDE AND CRISIS LIFELINE

24/7, free and confidential support for people in distress.

Prevention and crisis resources and best practices for professionals in the US.

Get Connected

CONNECTING CLEVELAND'S COMMUNITIES

The City of Cleveland works alongside residents, neighborhoods, and community organizations to build stronger, safer, and more connected communities.

In this section, we explore the:

- Community Relations Board (CRB)
- Mayor's Office of Prevention, Intervention, and Opportunity (MPIO)

Community Relations Board

The Community Relations Board (CRB) strengthens relationships across Cleveland's diverse communities and connects residents to City services.

MISSION & PURPOSE

The Community Relations Board works to promote positive, cooperative relationships among residents. They strengthen collaboration between residents and police to improve safety and trust.

WHAT THEY DO:

- Host trainings, neighborhood meetings, and support block clubs
- Organize court watches to encourage civic engagement
- Partner with Safety Forces, CDCs, and community groups for events and safety fairs
- Lead National Night Out Against Crime

GET INVOLVED!

Make a difference in your neighborhood by attending District Policing Meetings, connecting with your Community Relations Representative, or volunteering at local events.

DID YOU KNOW?

Every Cleveland neighborhood has a dedicated Community Relations Representative!

Specialty Liaisons

Asian Liaison.....	(216) 664-2319
Hispanic Liaison.....	(216) 664-3991
Faith-Based Liaison.....	(216) 664-3893
LGBTQ+ Liaison.....	(216) 857-7528

Find your Community Relations Representative

CRB 1st District Representative (216) 664-6634	D1 Commander (216) 623-5105	Meets 1st Thursday of the month at 6:00PM Various locations; contact CRB Rep
CRB 2nd District Representative (216) 664-2525	D2 Commander (216) 623-5205	Meets 2nd Tuesday of the month (Except Jan.) at 6:00PM, OneHope NEO 3202 Fulton Rd.
CRB 3rd District Representative (216) 664-3861	D3 Commander (216) 623-5305	Meets 3rd Tuesday of the month at 6:00PM 3rd District Police Station 4501 Chester Ave.
CRB 4th District Representative (216) 664-3578	D4 Commander (216) 623-5405	Meets 4th Wednesday of the month at 6:00PM Covenant Community Church of Cleveland
CRB 5th District Representative (216) 664-3482	D5 Commander (216) 623-5505	Meets 3rd Wednesday at 6:00PM Various locations; contact CRB Rep

Youth Diversion Program

The Youth Diversion Program, a partnership between the City of Cleveland and the Cuyahoga County Juvenile Court, diverts youth who commit non-violent, low-level offenses from the formal court process. The program holds youth accountable while addressing behavior through community-based interventions.

SUPPORTING YOUTH IN LEADING RESPONSIBLE LIVES.

HOW DOES IT WORK?

When a youth faces a complaint in Juvenile Court, they're screened for eligibility for diversion services. Then, a caseworker contacts the family by mail or phone. Participation in the program is voluntary but requires the consent of the youth and parent or guardian.

If a parent or guardian chooses to participate, an intake is completed and the youth attends a diversion meeting. The youth is assigned activities such as community service, written apologies, or structured programs, with a caseworker monitoring completion. Failure to complete assignments or committing additional serious offenses may result in the case being returned to Juvenile Court for formal action.



THE YOUTH DIVERSION PROGRAM BENEFITS ALL PARTIES: THE CHILD, THE FAMILY AND THE COMMUNITY.

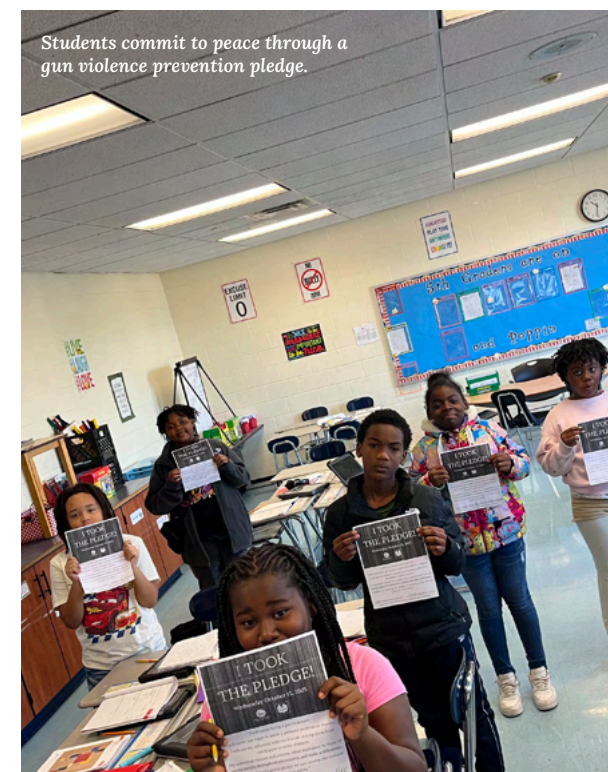
BENEFITS OF THIS PROGRAM

- Divert youth offenders from official court proceedings.
- Address the needs of youth and family
- Connect youth and families to community resources and services
- Hold youth accountable, while promoting community safety
- Provide another level of support for youth and families
- Foster community collaboration
- Reduce inequities in the juvenile justice system

For more information on this program, please call (216) 664-6250, leave a message and a team member will follow up with you.



Street Outreach Program



The CRB Outreach Specialist Team responds to critical incidents with the potential for further violence, working to stabilize situations and reduce impact in the community. The team also takes a proactive approach to neighborhood concerns to prevent escalation and reduce the need for police intervention.

DID YOU KNOW? The Outreach Specialist Team works directly in neighborhoods to de-escalate conflicts, support residents, and strengthen community safety.

Their work includes violence interruption, community engagement, mediation, de-escalation, and critical incident support across neighborhoods, schools, and recreation centers. Outreach specialists mentor youth and young adults, connect them to employment and training opportunities, coordinate reentry services, and refer individuals to trauma-informed care when needed.

Violence interruption efforts include direct mediation with individuals and groups, conflict resolution sessions, and partnership with trusted community voices to de-escalate tensions and prevent further harm.

FRESH START PROGRAM

Launched in 2021, the Fresh Start Reentry Program provides one-on-one and group mentoring for youth ages 12-21 and their families, in partnership with City, state, and county agencies.



Mayor's Office of Prevention, Intervention & Opportunity

The Mayor's Office of Prevention, Intervention, and Opportunity (MPIO) connects Cleveland residents to safe, supportive spaces and essential resources through trauma-informed programs and a network of trained professionals. Serving youth, adults, and families, much of this work takes

place in Neighborhood Resource and Recreation Centers (NRRCs) and other trusted community spaces. By focusing on prevention, engagement, and connection, MPIO helps residents navigate challenges, build resilience, and access the support they need to thrive.

Social Support Services

WHO THEY ARE

The Mayor's Office of Prevention, Intervention, and Opportunity (MPIO) Social Support Services are available at Neighborhood Resource and Recreation Centers and other trusted community spaces, where trained Social Support Specialists assist youth, adults, and families. Working with staff and community partners, they connect residents experiencing trauma or stress to appropriate resources and services, helping them access care, navigate challenges, and improve overall well-being.

HELP IS AVAILABLE!

Connecting and referring individuals to appropriate services!

- Food support
- Housing assistance
- Emotional support and trauma counseling referrals
- Help with IDs, benefits, and other documentation
- Birth certificates
- Connection to community organizations
- Personal hygiene items
- Public assistance
- Medical/hospital

HOW RESIDENTS CAN ACCESS SERVICES:

- Visit any NRRC to connect directly with on-site Social Support Specialists
- Call the hotline at 216-664-2223, leave a message, and a team member will follow up
- Be referred through NRRC staff, schools, or community partners



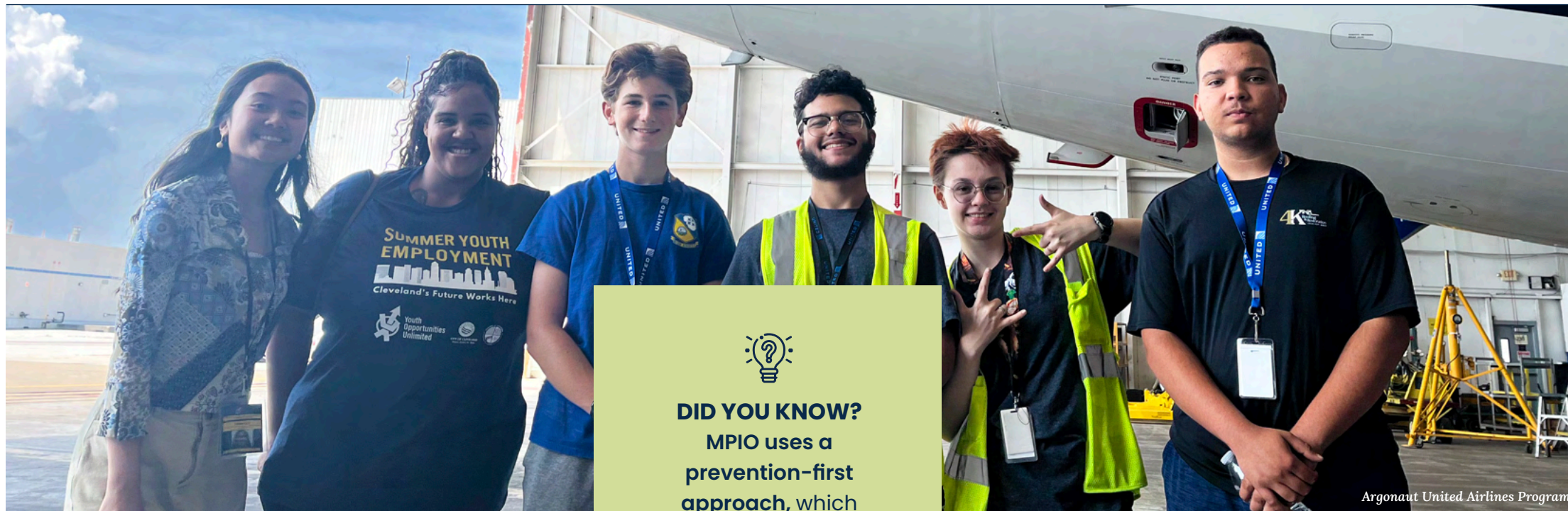
Social Support Services Team

Eugenia Cash
Unit Director
(216) 857-7052

Rhonnetta Robinson
Unit Supervisor
(216) 857-3137

Michele Princeton
Unit Supervisor
(216) 857-1213

To access the message line and leave a message, please call:
(216) 664-2223



DID YOU KNOW?

MPIO uses a **prevention-first approach**, which focuses on early support to reduce trauma and improve long-term outcomes.

Argonaut United Airlines Program

MPIO Programs, Services, and Opportunities

CITY-WIDE INITIATIVES

MPIO leads city-wide initiatives that bring together city departments, community partners, and local organizations to better align services and improve outcomes for youth and families. This work focuses on breaking down silos, using data to guide decisions, and strengthening coordination across systems to build a more connected and responsive network of support across Cleveland.

Key efforts include the Municipal Cabinet for Children and Youth, which works to align strategy, resources, and systems across the city, as well as the Youth Congress, a youth leadership initiative that brings young people into decision-making spaces to share their voice, shape programs, and influence policies that impact their lives.

MPIO also supports coordinated, citywide initiatives such as Summer Soundtrack, Thriving Youth Series, and the Youth Leadership Summit, creating opportunities for engagement, leadership development, and access to resources for youth and families across Cleveland.



MAGNET Manufacturing Academy

YOUTH EMPLOYMENT

MPIO partners with Youth Opportunities Unlimited (Y.O.U.) and other community partners to provide summer and year-round work experiences for Cleveland youth ages 14–19. Youth are placed in a range of career pathways and gain hands-on experience in real work settings.

Participants also receive job readiness training and financial literacy education to build skills that support long-term success.

CLEVELAND THRIVE

Cleveland Thrive is a city-led, community-informed initiative launched in 2022 through a U.S. Department of Justice grant to reduce youth violence, gun violence, and violence against women and girls. The initiative brings together a cross-sector network of more than 150 community-based, faith-based, nonprofit, and private-sector partners to align resources, elevate resident voice, and strengthen community-led violence prevention strategies in Cleveland's highest-impact neighborhoods.

WORKFORCE DEVELOPMENT SERVICES

MPIO provides workforce development support to help residents prepare for and access employment opportunities. Services include resume and cover letter assistance, job search support, career exploration, and job readiness skill development.

Support is available through one-on-one assistance at Neighborhood Resource and Recreation Centers and Cleveland Public Library locations, as well as by appointment or walk-in. MPIO also connects residents to job training programs, employment opportunities, and additional career readiness resources to support long-term success.

EXPANDED PROGRAMMING

MPIO offers seasonal and year-round programs at NRRCs, including arts, sports, education, career readiness, and wellness. These programs provide engaging opportunities to build skills, stay connected, and support overall well-being.

Residents can register through CivicRec or visit their local NRRC for assistance, and view the Program Guide for more details.

PROGRAM REGISTRATION



Support & Assistance

SUPPORT WHEN YOU NEED IT

From financial guidance to utility assistance, Cleveland offers programs to help residents stay stable and plan for the future.

In this section, we explore:

- Community Development Programs
- Cleveland Public Utilities
- Aging and Senior Services

Community Development Programs

Office of Financial Empowerment

Cleveland is taking action to help residents manage money, reduce debt, build credit, and grow long-term financial stability.

BUILDING A STRONG FINANCIAL FUTURE

We connect residents to tools, resources, and support for:

- Opening a bank account
- Finding the right financial empowerment resources
- Finding an answer to a financial FAQ
- Saving and planning for your future, including end-of-life planning
- Navigating bank products and loans



DID YOU KNOW? Free one-on-one financial help is available!

YOU'RE NOT ALONE

Money stress is real. No matter your situation, there are resources available to help you move forward.

Call **2-1-1** for immediate support or visit clevelandohio.gov/financial-empowerment



Office of Community Engagement

The Office of Community Engagement improves housing conditions and increases residents' access to critical resources by fostering strong relationships between the City, Community Development Corporations (CDCs), and other stakeholders. Through outreach, education, and direct assistance, the office empowers residents to navigate home repair programs, connect with available resources, and address housing challenges.

We can help with:

- Navigating homeownership
- Connecting to City Hall and neighborhood resources
- Strategic engagement on Community Development priorities
- Bringing resident input to Cleveland City Hall
- Collecting data on property conditions and resident needs



Resident Engagement

Office of Fair Housing

The Office of Fair Housing promotes equal housing opportunity by providing education, guidance, and resources to help residents and housing providers understand their rights and responsibilities under fair housing laws.

Fair housing work focuses on the following protected classes in the City of Cleveland:

- Race
- Color
- Religion
- Sex
- National origin
- Familial status
- Disability
- Age
- Sexual orientation
- Gender identity
- Marital status
- Ethnic group
- Ancestry
- Veteran status (and military status)

Office of Consumer Affairs

The Office of Consumer Affairs investigates consumer complaints about any product or service that was not what you paid for.

Consumer complaints include (but are not limited to):

- Home improvement contractor complaints
- Used car purchases
- Car repairs
- Billing complaints (cell phone bills, energy bills, internet, cable and satellite bills etc.)
- Retail complaints (drug store, grocery store, etc.)
- Home mortgages

For more information, call (216) 664-4529 or visit clevelandohio.gov/consumer-affairs

For more information, call (216) 664-2018 or visit clevelandohio.gov/fair-housing

DID YOU KNOW?
It's illegal to be denied housing based on factors like race, disability, family status, or sexual orientation in Cleveland.



Fair Housing Event



Cleveland Public Utilities

Cleveland Public Power (CPP)

Cleveland Public Power (CPP) is the City of Cleveland's municipally owned electric utility, providing reliable and affordable electricity to more than 74,000 residential and business customers. CPP manages power generation, transmission, and distribution, along with streetlight services across the city.

PROGRAMS & SERVICES

CPP offers a range of customer support programs to help residents manage utility costs:

- **Home Energy Assistance Program (HEAP):** Seasonal financial assistance (up to \$750) to help cover heating and cooling costs
- **Catholic Charities Assistance:** Emergency financial support for eligible residents
- **Veterans Service Commission:** Utility assistance for qualifying veterans facing financial hardship

HOW TO GET HELP

- **Apply for HEAP through Step Forward:** (216) 480-4327
- **CPP Customer Care:** (216) 664-4600
- **Power Outages:** (216) 664-3156

CPP is committed to delivering reliable, affordable energy while investing in modern infrastructure and sustainable solutions. [Visit cpp.org](http://cpp.org) to learn more!

Cleveland Division of Water

Cleveland Water is the City's public water utility, delivering safe, high-quality drinking water to approximately 1.4 million people across 80 communities in Northeast Ohio. The division operates a large regional system that includes water treatment plants, miles of water mains, and critical infrastructure to ensure consistent service.

PROGRAMS & SERVICES

Cleveland Water offers income-based programs to help reduce monthly water costs:

Homestead Discount Program: Reduced rates for eligible seniors (65+) and permanently disabled homeowners who meet income guidelines.

Water Affordability Program: Discounted rates for households at or below 200% of the federal poverty level.

HOW TO APPLY

- **Customer Service:** (216) 664-3130
- **Visit:** clevelandwater.com/discount-programs

HOW TO APPLY

- **CHN Housing Partners:** (216) 774-2349
- Applications available by mail or through partner organizations

Cleveland Water prioritizes public health, reliability, and affordability while maintaining and improving essential infrastructure. [Visit clevelandwater.com](http://clevelandwater.com) to learn more!



Quick Tip. Apply early for assistance programs; funding may be limited.



Did You Know?

Programs like HEAP can help reduce your energy costs during extreme seasons.

Aging and Senior Services



Supporting Seniors and Adults with Disabilities

The Department of Aging is committed to helping older adults and residents with disabilities live safely, independently, and with dignity. Through advocacy, service coordination, and community partnerships, the City works to create a more age-friendly Cleveland—a place where residents can thrive at every stage of life.

HOW THE DEPARTMENT OF AGING CAN HELP

The Department of Aging connects residents to services that support health, housing stability, and everyday needs. From benefits assistance and transportation to home repairs and safety programs, services are designed to help residents remain independent and supported in their homes and communities.

Residents can also receive personalized guidance through case management, resource navigation, and long-term planning support for themselves or their loved ones.

Check out the programs and resources available to you! »

PROGRAMS & SERVICES

Support to help residents navigate daily needs and access essential resources:

Aging & Disability Resource Center (ADRC):

One-on-one help connecting to services, benefits, and long-term care options

Benefits Assistance: Help applying for programs like HEAP and Medicare Savings

Homelessness Prevention: Support for residents at risk of losing housing

Supportive Services: Assistance with food, utilities, personal care, and more

Senior Transportation: Rides for medical appointments, errands, and daily needs



HOME REPAIR & MAINTENANCE

Programs that help residents maintain safe, stable housing:

Age-Friendly Home Investment Program: Grants for critical home repairs like roofing, plumbing, electrical and other improvements that support accessibility and aging in place

CHORE Program: Help with cleaning, yard work, and snow removal

Tree Assistance Program: Removal of hazardous trees or branches

Bed Bug Assistance Program: Extermination support for eligible homeowners



SAFETY & HEALTH

Programs focused on wellness, safety, and peace of mind:

Senior Power: Education on crime prevention, fire safety, and fall prevention

Cleveland Care Calls: Daily check-in calls with wellness follow-up if needed

Health & Wellness Classes: Programs focused on chronic disease management, fall prevention, and staying active

COMMUNITY & EVENTS

Opportunities to stay active, engaged, and connected:

Cleveland Senior Day: Annual celebration with resources, food, and entertainment

Senior Walks: Group walks promoting health and wellness

Disability Awareness Day: Programs focused on inclusion and accessibility

Outreach Events: Resource fairs, health events, and community engagement



DID YOU KNOW? Many of these programs are available to residents with disabilities between the ages of 18-59.

Get Connected!

(216) 664-2833

aging@clevelandohio.gov

clevelandohio.gov/aging

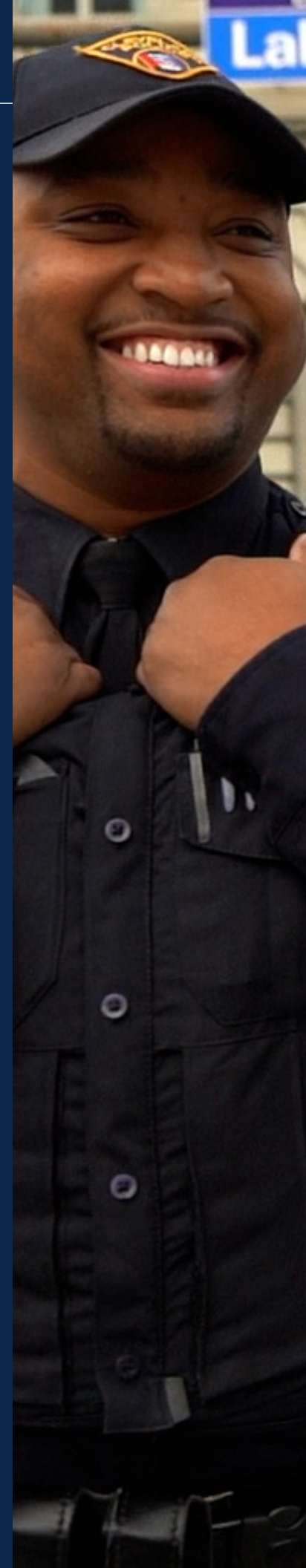
Public Safety

KEEPING CLEVELAND SAFE

The City of Cleveland's Public Safety departments work together to protect residents, prevent emergencies, and respond when help is needed. From police and fire services to emergency medical care and community safety programs, resources are available to keep you and your neighborhood safe.

In this section, we explore:

- Division of Police
- Division of Fire
- Emergency Medical Service (EMS)
- Animal Care and Control



Division of Police

The Cleveland Division of Police works to protect residents, prevent crime, and build safer neighborhoods through community partnerships and responsive policing. Officers provide emergency and non-emergency services across the city while working closely with residents to address local concerns.

WHAT THEY DO

- Respond to emergency and non-emergency calls
- Patrol neighborhoods and business districts
- Investigate crimes and support victims
- Manage traffic safety and major events
- Partner with the community on crime prevention efforts

WHEN TO CALL FOR HELP

Emergency vs. Non-Emergency

Call 9-1-1 if you are experiencing:

- A crime in progress or medical emergency
- Fire or smoke
- Immediate danger to people or property

Call 3-1-1 for:

- Non-emergency City services or concerns
- General City questions or service requests

Call 2-1-1 for:

- Social services, housing help, or crisis support

Police Non-Emergency Contact: (216) 621-1234

SEE SOMETHING. SAY SOMETHING.

If you notice suspicious activity, **report it**. Community awareness plays a key role in preventing crime and keeping neighborhoods safe.

SAFE SMART CLE

Safe Smart CLE is a public safety program enabling the people of Cleveland to help keep their community safe.

A community safety initiative that uses technology and partnerships to assist Police with criminal investigations. Your participation will greatly enhance emergency preparedness by enabling police, fire, and public safety professionals to better assess and rapidly respond to criminal activity and emergency situations.

Sign your camera up or learn more at www.connectcleveland.org.



POLICE ACCOUNTABILITY TEAM (PAT)

The Police Accountability Team (PAT) works to strengthen accountability and ensure constitutional policing within the Cleveland Division of Police. The team reviews policies, analyzes data, and evaluates operations to recommend improvements aligned with national best practices and support progress toward ending the consent decree.

Established by Mayor Justin M. Bibb, PAT partners with oversight agencies, community stakeholders, and the Division of Police to advance transparency, accountability, and continuous improvement in policing across Cleveland.

CRISIS INTERVENTION TEAM (CIT)

The Crisis Intervention Team (CIT) is a specialized unit within the Cleveland Division of Police that responds to individuals experiencing mental health or behavioral crises. CIT officers are trained in de-escalation and crisis response, helping ensure situations are handled safely and with care. They work closely with local service providers to connect individuals to appropriate support and resources.

Need help? Call 9-1-1 and request a CIT officer for a mental health-related situation.

FIND YOUR POLICE DISTRICT

Each neighborhood is served by a local police district. Refer to the chart below for yours!

Cleveland Police Districts		
First District (West Side)	(216) 623-5100	3895 West 130th Street
Second District (West Side)	(216) 623-5200	3481 Fulton Road
Third District (Central)	(216) 623-5300	4501 Chester Avenue
Fourth District (Southeast Side)	(216) 623-5400	9333 Kinsman Road
Fifth District (Northeast Side)	(216) 623-5500	881 East 152nd Street

REPORT A CRIME

The Cleveland Division of Police **Online Crime Reporting System** makes it easier and more convenient to file a police report without leaving home. However, not every crime can be reported using this system.

In the event of an emergency, such as a crime in progress or if someone is hurt or in danger, call or text 9-1-1 immediately.



Get connected with the Cleveland Division of Police

-  CLEVELAND DIVISION OF POLICE
-  @CLEPOLICE
-  @CLEPOLICE

VISIT CLEVELANDOHIO.GOV/POLICE FOR MORE ON THE CLEVELAND DIVISION OF POLICE

Division of Fire

The Cleveland Division of Fire protects lives, property, and neighborhoods through emergency response, fire prevention, and public education. In addition to responding to fires, motor vehicle accidents, medical and other emergencies, the Division works proactively to help residents prevent hazards and stay safe.

FIRE PREVENTION & SAFETY PROGRAMS

Free Smoke Alarm Program

Through a partnership with the American Red Cross, eligible Cleveland residents can receive:

- Free smoke alarms
- Batteries and installation

This program helps ensure every home has working smoke detectors—one of the most important tools for fire safety.

Call (216) 361-5535 to schedule an installation.

Fire Safety Education

The Division of Fire offers educational programs for:

- Schools and daycare centers
- Senior centers
- Community groups and workplaces

Firefighters can visit your organization to teach fire safety, prevention, and emergency preparedness.



Did You Know? Working smoke alarms can significantly increase your chances of surviving a home fire, and installation is **FREE** for Cleveland residents.

Juvenile Fire Setters Program

This program provides education and counseling for youth who have been involved in fire-setting behavior, helping prevent future incidents and promote safety awareness.

Fire Investigation Unit

The Fire Investigation Unit determines cause and origin of fires and investigates suspected fire-related crimes. Residents are encouraged to report suspicious activity. Calls are confidential, and rewards may be available in some cases.

Call (216) 664-6380 or email CDFIU@clevelandohio.gov.

Arson Unit

The Arson Unit investigates suspected fire-related crimes. Residents are encouraged to report suspicious activity—calls are confidential, and rewards may be available in some cases.

Senior Power Program


A collaborative program with Police, EMS, and Aging that helps older adults stay safe by providing education on:

- Fire prevention
- Crime prevention
- Emergency preparedness
- Fall prevention

Get connected with Cleveland Division of Fire

Fire Prevention Bureau:


- Request Fire Reports
- Report Fire Code Violations

 (216) 664-6664

 fireprevention@clevelandohio.gov

Public Education:

- Request school/meeting presentations
- Request a fire truck to visit an event

 (216) 664-6387

 cfdpubliceducation@clevelandohio.gov

QUICK SAFETY TIPS

Install smoke alarms on every level of your home

Test alarms monthly

Create and practice a home escape plan

FOLLOW ON SOCIAL

 CLEVELAND FIRE

 @CLEFIREDIVISION

 @CLEVELANDFIRE

VISIT OUR WEBSITE
CLEVELANDOHIO.GOV/FIRE



Emergency Medical Service (EMS)

Cleveland EMS provides rapid, life-saving medical response across the city. Highly trained paramedics and EMTs respond to 9-1-1 calls, deliver on-site care, and transport patients to local hospitals.

In addition to emergency response, EMS works in the community to provide education, training, and preventive health services.

CPR TRAINING & EDUCATION

Cleveland EMS offers CPR and AED training for organizations, businesses, and community groups. These trainings help residents learn how to respond in emergencies and potentially save lives.

Programs also include education on:

- Proper use of 9-1-1
- Stroke awareness and response
- Basic emergency preparedness

Trainings can be scheduled for workplaces, schools, and community organizations.

HEALTH SCREENINGS

EMS provides free or low-cost health screenings at community events and partner locations.

Screenings May Include:

- Blood pressure checks
- Glucose (blood sugar) testing
- Cholesterol screening

Organizations can request EMS staff to provide screenings at events, helping residents stay informed about their health.



Did You Know?

Learning CPR can double or even triple a person's chance of survival during cardiac arrest. Training is available right here in Cleveland!

Get Connected with Cleveland EMS!

 For Education & Training, call: (216) 664-6010  clevelandohio.gov/EMS

Animal Care & Control

The City of Cleveland's Animal Care & Control helps protect both residents and animals by responding to stray animals, enforcing local laws, and working to reunite lost pets with their owners.

SERVICES

- ✓ **County License:** Required for dogs 3+ months. Helps identify your dog if lost. \$21 (Dec 1–Jan 31); price increases after.
- ✓ **Microchipping:** Available for \$25. Helps identify your pet if they lose their collar (not a tracking device). Keep your contact info updated: mypethealth.com
- ✓ **Free Collar Tags:** Engraved tags available in the Animal Care & Control lobby.

LOCATION AND HOURS

Animal Care and Control

9203 Detroit Ave Cleveland, OH 44102

Mon/Wed/Fri/Sat/Sun 10:00AM – 3:00PM

Tues/Thurs 10:00AM – 6:00PM

Animal Control Officers are on duty 7:00AM – 7:00PM daily!

Call (216) 664-3069.

FOUND A DOG?

All dogs found in Cleveland will be held at the Cleveland Kennel (9203 Detroit Avenue) for a mandatory stray hold. Dogs are scanned for a microchip, checked for tags, and posted on our website in hopes to reunite the dog with its owner. **Found dogs can be dropped off during open hours or an animal control officer can pick up the dog.**

LOST A DOG?

Check the shelter in person daily. Visit our lost dog page daily, new impounds are posted immediately upon arrival to the kennel.

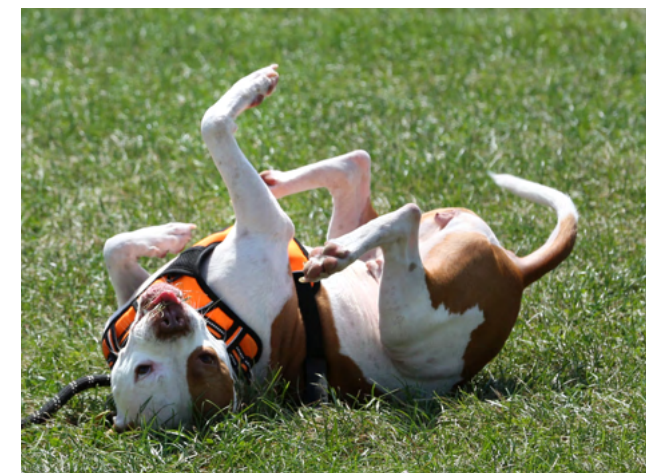
SEE A STRAY? CALL US! (216) 664-3069

No answer? Leave a message! Messages are checked frequently. Give as much detail as possible!

Description: color, size, breed, number of dogs

Last location: address, intersection, direction the dog(s) are headed

Have you seen this dog before? If so, where do they live or hang out?



Nuisance Wildlife Program

The City of Cleveland partners with a licensed contractor to address nuisance wildlife impacting residential properties from May 1 through October 31.

IMPORTANT TO KNOW

- Residents should not use their own traps
- Relocating wildlife is illegal in Ohio
- Services are only provided when wildlife is actively damaging a home

ELIGIBILITY

You may not qualify if there is:

- No active damage to your home
- Bird feeders/outdoor animal feeders present
- Unsecured trash or debris on property
- Property is near Metroparks or wooded areas
- Active gardens on the property

PROGRAM OVERVIEW

The program focuses on animals such as groundhogs, raccoons, and skunks, with trapping conducted outside the home only. Traps are placed and managed by the contractor, monitored regularly, and requests are handled in the order received. When possible, animals are released safely on-site; if not, they are humanely handled off-site. Services are only provided when wildlife is actively damaging a home, and eligibility requirements apply.

WHAT TO EXPECT

Requests are handled in the order received, with traps placed at ground level when appropriate. Wildlife is released on-site when safe and possible; if not, animals are humanely handled off-site. Limited repairs may also be available on a case-by-case basis.



BEFORE YOU APPLY

Wildlife removal is not always a long-term solution. Simple changes like securing trash and removing food sources can help prevent future issues.

REACH OUT FOR HELP

Call **(440) 647-8772** or visit clevelandohio.gov/animal-care-control

Other Wildlife Concerns:

- **Injured or orphaned animals:** (216) 664-3069.
- **Vacant property issues:** Call 3-1-1.

Health & Housing

HEALTHY HOMES, STRONG COMMUNITIES

Access to safe housing and health services is essential for every Cleveland resident.

In this section, we explore:

- Department of Building & Housing
- Cleveland Department of Public Health (CDPH)

Department of Building & Housing

Come to us for permits, inspections, and code enforcement to ensure homes and buildings are safe and up to standard. The Department of Building & Housing can help with rental registration, lead-safe certification, reporting property concerns, and navigating construction or renovation projects. Whether you're a homeowner, renter, or contractor, the team provides guidance and services to maintain safe, compliant, and quality housing across Cleveland.

The New Permit Portal is Here!

Your new digital front door for construction permits.

- Apply for permits
- Submit Plans
- Pay for permits
- Track permit progress
- See permit history at a specific address



CLEVELAND IS WORKING TO MAKE IT EASIER TO BUILD IN OUR CITY

Our Improved Permitting Process

A new, user-friendly permit system makes it easier to navigate the process from start to finish. Applicants can clearly see what's required, who will review their project, and how long it may take, improving predictability and transparency. With upgraded technology and better coordination across departments, projects can move through the process more efficiently.

HOW TO GET STARTED

- Scan the QR code
- Visit clevelandohio.gov/constructionpermits
- Use the kiosks on Floor 5 Room 505 at Cleveland City Hall



Residents First: Rental Registration

The City of Cleveland requires all rental properties to be registered to ensure safe, quality housing for residents.

WHAT'S REQUIRED

To legally rent a property, owners must register each rental property with the City, pay all required fees, and obtain a Certificate of Rental Occupancy.

BEFORE YOU REGISTER, MAKE SURE THE FOLLOWING REQUIREMENTS ARE MET

Before a certificate can be issued, owners must submit documentation, including a local agent affidavit, proof of current taxes or a payment plan, and lead-safe certification.

Property & Compliance

- No open housing or building code violations
- Lead Safe Certification (2-year or 20-year)
- All City fees paid in full

Local Agent in Charge

- Owners living outside Cuyahoga or neighboring counties must designate a local agent
- Signed affidavit and valid photo ID required

Additional Requirements

- (4+ Unit Properties)
- Utilities must be current (if paid by owner)
 - Annual HVAC inspection required
 - Certification form must be submitted each year required

Ownership Requirements

- Property taxes are current or on a payment plan
- LLCs must be in good standing with the State of Ohio

Get Connected!

- ☎ Call (216) 664-2825 to learn more
- ✉ Email: Bhrental@clevelandohio.gov



DID YOU KNOW? You can track permit history for any property online. Visit clevelandohio.gov/constructionpermits and navigate to "Check the Status of your Permit"



DID YOU KNOW? Rental registration helps ensure safe housing conditions and protects both tenants and property owners.



Cleveland Department of Public Health (CDPH)

Get Connected!

(216) 664-2324

75 Erievue Plaza, 2nd Floor
Cleveland, Ohio 44114

Programs & Services

The Cleveland Department of Public Health (CDPH) is committed to protecting and improving the health and well-being of all Cleveland residents. Through a wide range of programs and services, CDPH works to prevent disease, promote healthy lifestyles, and ensure access to essential public health resources.

COMMUNITY HEALTH PROTECTION

CDPH safeguards the community through prevention, monitoring, and response efforts, including:

- Communicable disease investigation and control
- Immunization programs for children and adults
- Emergency preparedness and response
- Lead poisoning prevention and healthy homes initiatives

VITAL RECORDS SERVICES

CDPH provides access to official birth and death records for individuals born or deceased in the City of Cleveland:

- **Birth Certificates.** Certified copies for legal, identification, and personal use
- **Death Certificates.** Certified copies for family, legal, and estate purposes
- **Online Requests Available.** Convenient online ordering reduces wait times and improves accessibility



ORDER HERE

ENVIRONMENTAL HEALTH & SAFETY

CDPH ensures safe and healthy environments where residents live, work, and play through:

- Food safety inspections for restaurants and retail food establishments
- Air quality monitoring and pollution control
- Housing and sanitation inspections
- Vector control (mosquitoes, rodents, and other pests)

CLINICAL & PREVENTIVE HEALTH SERVICES

CDPH provides direct care and resources to support healthier communities, including:

- Sexual health services and testing
- Tuberculosis (TB) testing and treatment
- Health screenings and referrals
- Maternal and child health services

HEALTH EDUCATION & OUTREACH

CDPH empowers residents with knowledge and resources to make informed health decisions through:

- Community workshops and health promotion campaigns
- School and neighborhood-based programming
- Partnerships with local organizations to address health disparities



WHY IT MATTERS

The Cleveland Department of Public Health plays a critical role in building a healthier, safer, and more equitable city. By combining direct services, education, and community partnerships, CDPH ensures every resident has the opportunity to live a healthy life.

City Services

SERVICES THAT KEEP CLEVELAND RUNNING

From waste collection to recreation programs, these services support daily life across our neighborhoods.

In this section, we explore:

- Waste Collection and Recycling
- Parks and Recreation

Waste Collection & Recycling

The City of Cleveland's Division of Waste Collection and Disposal provides weekly trash and recycling services to residents, helping keep neighborhoods clean, safe, and sustainable. Services include curbside collection, recycling, yard waste pickup, and seasonal programs.

Common Mistakes to Avoid


- Bagging recyclables
- Overfilling carts
- Blocking carts



DID YOU KNOW? Bulk items are collected once per month at no additional cost.




CITY GUIDELINES



Set cart(s) out the night before or by 6:00AM



Place carts at least 3 feet apart and facing the street




All trash must fit inside your cart



ARE YOU ENROLLED IN OUR RECYCLING PROGRAM?

Enroll today! Scan the QR code or call Cleveland 311.



Waste Collection

WHAT TO KNOW


Collection runs Monday–Friday

Weekly curbside collection for single-family homes and buildings up to 4 units

City provides 96-gallon trash carts (and recycling carts upon request)

Other Services

- **Bulk Pickup:** Up to 3 large items collected monthly (first full week)
- **Missed Pickup:** Call 3-1-1 after 4:30 PM if not collected

 **QUICK TIP.** Set your cart out the night before collection day.

Recycling Program

OVERVIEW

Cleveland offers an opt-in curbside recycling program for eligible households.

Accepted Items

- Paper and cardboard
- Glass bottles and jars
- Metal cans
- Plastic bottles and containers

How It Works

- Materials must be empty, rinsed, and placed loose (not bagged)
- Residents must enroll to receive a recycling cart

Drop-Off Options

- East Side: 5600 Carnegie Ave
- West Side: 3727 Ridge Rd

Additional Services

HOUSEHOLD HAZARDOUS WASTE

GUIDELINES

Oil, cleaners, solvents, pesticides, and other household chemicals can be flammable, toxic, or corrosive.

The Division of Waste accepts household hazardous wastes like these on the first Friday of the month, at two locations:

- Carr Center (5600 Carnegie Ave.)
- Ridge Road Transfer Station (3727 Ridge Road).

CONSTRUCTION & DEMOLITION DEBRIS

IMPORTANT DETAILS

The Division of Waste **does not collect any waste resulting from the construction, renovation, or demolition of a building.** This includes concrete, wood, brick, dirt, drywall, shingles, siding, toilets and sinks.



YARD WASTE

WHAT TO KNOW

Yard waste is collected as part of regular waste service.

Accepted Items

- Grass clippings and plant debris
- Tree branches and brush

Guidelines

- Branches must be tied in bundles (max 3 ft. long, 2 ft. wide)
- Limit of 20 bags and 20 bundles/week
- Grass and leaves must be bagged

CALL 3-1-1 OR (216) 664-2000 FOR:

- Missed pickups
- Cart requests or replacements
- General service questions
- Report illegal dumping
- Tree-related issues

To speak with an Urban Forestry representative, call (216) 664-3104.

For more information, please visit clevelandohio.gov/waste-recycling

Parks & Recreation

Something for Everyone

Neighborhood Resource & Recreation Centers offer free programs, fitness, and community spaces for all ages.



QUICK TIP!

Lifeguard certification can lead directly to summer job opportunities.



Pools & Lifeguards (Aquatics)

Cleveland Parks & Recreation offers a range of aquatic programming focused on safety, skill-building, and recreation, with lifeguards on duty during all public swim times.

LIFEGUARD OPPORTUNITIES

- American Red Cross Lifeguard Certification
- Teaches CPR, AED, first aid, and rescue skills
- Completion qualifies participants for employment as a lifeguard
- Lifeguard Prep Classes
- Build swim endurance and confidence
- Designed to prepare participants for certification

WHERE CLASSES ARE OFFERED

- Fairfax NRRC
- Gunning NRRC
- Michael Zone NRRC
- Stella Walsh NRRC
- Alexander Hamilton NRRC (prep + spring break sessions)

POOL PROGRAMMING

- Public Swim (youth, adult, family, lap swim)
- Learn to Swim (youth + adult, beginner through advanced)
- Aquacise (low-impact water fitness)
- Water Games (youth recreation)

Recreation Centers (NRRCs)

Neighborhood Resource & Recreation Centers (NRRCs) are free, community-based hubs offering:

- Fitness spaces (cardio rooms, weight rooms)
- Sports leagues and open gym
- Aquatics (pools, swim lessons)
- Youth development programs (after-school, camps, mentoring)
- Arts and cultural programming
- Senior programming
- Technology access (computer labs)
- Social support connections

NRRCs ARE DESIGNED TO SUPPORT HEALTH, RECREATION, EDUCATION, AND COMMUNITY CONNECTION IN ONE PLACE.

HOW TO SIGN UP FOR PROGRAMS

Residents can register in two ways:

Online

- CivicRec platform (interactive catalog of all programs)
- Browse, select, and register digitally

In Person

- Visit any local Neighborhood Resource and Recreation Center



SCAN HERE TO REGISTER FOR NRRC PROGRAMS!

Check out the Neighborhood Resource and Recreation Center map on the next page!



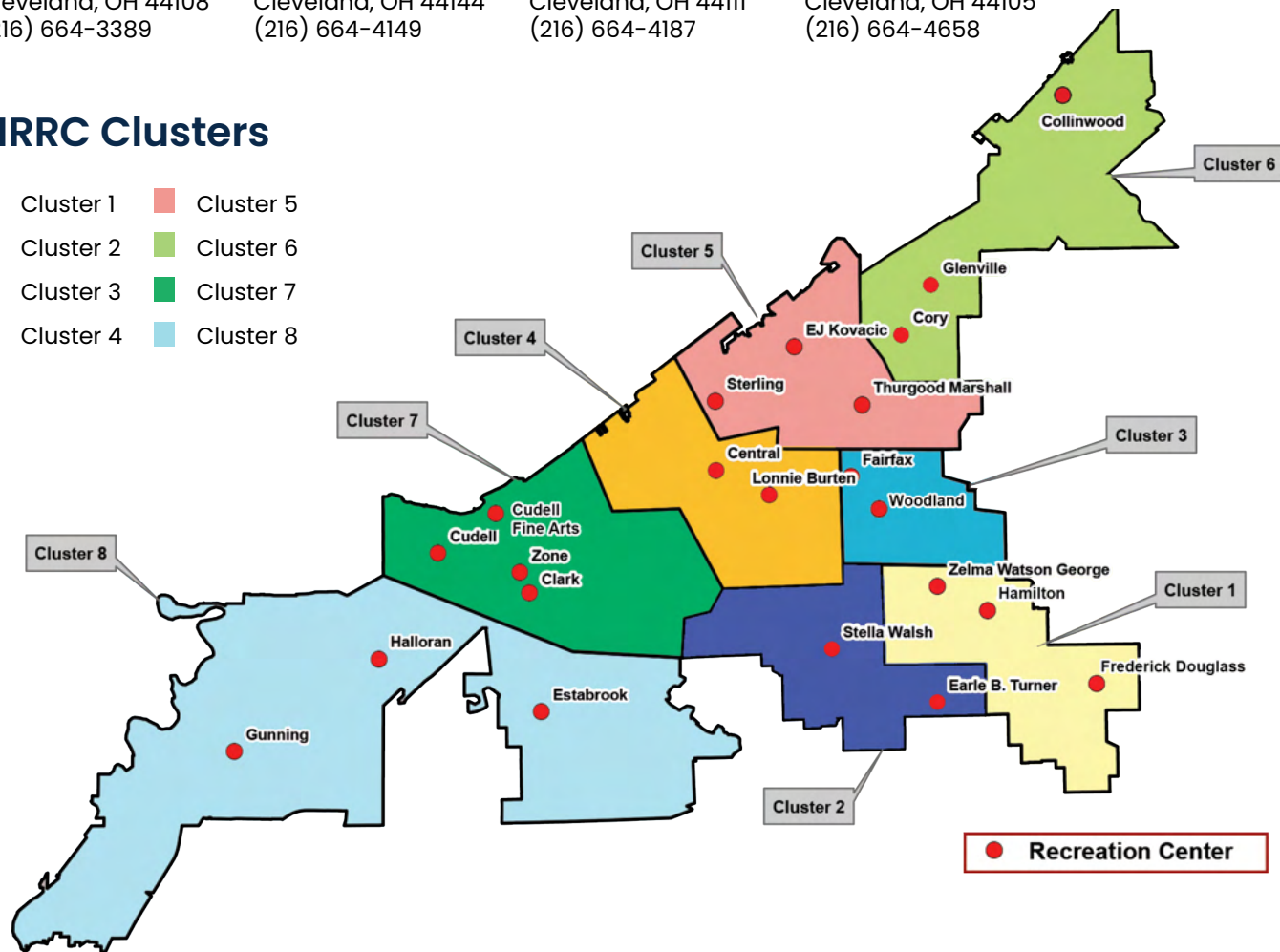
DID YOU KNOW? Recreation Centers are free and open to all Cleveland residents.

Neighborhood Resource & Recreation Centers (NRRCs)

Camp George Forbes 25440 Harvard Ave Highland Hills, OH 44122 (216) 263-5325	Cudell Fine Arts 10013 Detroit Ave. Cleveland, OH 44102 (216) 664-4183	Fairfax 2335 East 82 nd St. Cleveland, OH 44104 (216) 664-4142	Hamilton 13200 Kinsman Rd. Cleveland, OH 44120 (216) 664-4121	Sterling 1380 East 32 nd St. Cleveland, OH 44114 (216) 664-2573 <i>CLOSED FOR RENOVATION</i>
Clark 5706 Clark Ave. Cleveland, OH 44102 (216) 664-4657 <i>CLOSED FOR RENOVATION</i>	Cudell Recreation 1910 West Blvd. Cleveland, OH 44102 (216) 664-4137	Frederick Douglass 15401 Miles Ave. Cleveland, OH 44128 (216) 664-6882	Woodland 9206 Woodland Ave. Cleveland, OH 44104 (216) 664-4124	Thurgood Marshall 8611 Hough Ave. Cleveland, OH 44106 (216) 664-4045
Central 2526 Central Ave. Cleveland, OH 44115 (216) 664-4241 <i>CLOSED FOR RENOVATION</i>	Earle B. Turner 11300 Miles Ave. Cleveland, OH 44105 (216) 420-8358	Glenville 680 East 113 th St. Cleveland, OH 44108 (216) 664-2516	Lonnie Burten 2511 East 46 th St. Cleveland, OH 44104 (216) 664-4139	Zelma George 3155 MLK Jr. Dr. Cleveland, OH 44104 (216) 420-8800
Collinwood 16300 Lakeshore Blvd. Cleveland, OH 44110 (216) 420-8323	EJ Kovacic 6250 St. Clair Ave. Cleveland, OH 44103 (216) 664-4140	Gunning Park 16700 Puritas Ave. Cleveland, OH 44135 (216) 420-7900	Michael Zone 6301 Lorain Rd. Cleveland, OH 44102 (216) 664-3373	
Cory 10510 Drexel Ave. Cleveland, OH 44108 (216) 664-3389	Estabrook 4125 Fulton Ave. Cleveland, OH 44144 (216) 664-4149	Halloran Park 3550 West 117 th St. Cleveland, OH 44111 (216) 664-4187	Stella Walsh 7245 Broadway Ave. Cleveland, OH 44105 (216) 664-4658	

NRRC Clusters

- Cluster 1
- Cluster 2
- Cluster 3
- Cluster 4
- Cluster 5
- Cluster 6
- Cluster 7
- Cluster 8



Our Future

BUILDING A MORE SUSTAINABLE CLEVELAND

Cleveland is investing in sustainability, transparency, and long-term growth.

In this section, we explore the:

- Climate Action Plan
- Open Data Portal

Climate Action Plan

Building a Greener Cleveland

Cleveland is advancing a cleaner, healthier, and more resilient future through its Climate Action Plan (CAP)—a community-driven roadmap to reduce pollution, create jobs, strengthen neighborhoods, and prepare for climate impacts through 2029. The plan prioritizes public health, environmental equity, and expanded opportunities for residents.

CLEVELAND IS WORKING TOWARD NET-ZERO EMISSIONS BY 2050, WITH MEASURABLE GOALS ALONG THE WAY.

The CAP is supported by the Cleveland Municipal Action Plan (MAP), which embeds sustainability across City operations—creating a unified, community-led climate strategy.

WHAT THE PLAN'S ACTIONS WILL DO

- Reduce air and climate pollution
- Lower energy, transportation, and long-term health costs
- Prepare communities for extreme weather
- Create jobs and support a clean energy economy
- Improve air quality, green space, and neighborhood health

FOCUS AREAS:

- **Built environment:** Buildings and infrastructure
- **Clean energy:** Renewable power
- **Clean transportation:** Efficient, accessible travel
- **Nature-based solutions:** Parks and green space
- **Circular industry:** Waste reduction and pollution
- **Resilient People:** Affordability and health

GET INVOLVED

Residents, businesses, and community groups can take action through local programs, neighborhood initiatives, and everyday choices. Stay connected through SustainableCLE and explore the Community Climate Action Toolkit.

Learn more about CAP:



Get Connected!
 (216) 664-2455
Sustainability@clevelandohio.gov



Open Data Portal

Explore Our City Through Data

The City of Cleveland's Open Data Portal gives residents free, easy access to information about how the city operates—from public safety and housing to transportation and infrastructure.

This online platform helps make City government more transparent, accessible, and responsive.

WHY IT MATTERS

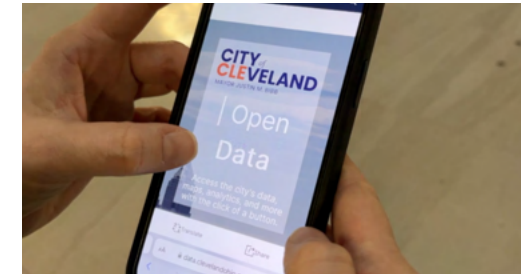
Open data helps:

- Increase transparency and trust in City government
- Empower residents to make informed decisions
- Support community organizations, researchers, and businesses
- Encourage innovation and problem-solving across Cleveland

The goal is to give Clevelanders the tools to better understand and help shape the future of their city.

WHAT YOU CAN DO

- Explore data about City services and operations
- View interactive maps, dashboards, and charts
- Download datasets for personal, academic, or professional use
- Track trends and better understand your neighborhood



DESIGNED TO BE EASY TO USE AND ACCESSIBLE TO ALL RESIDENTS.

WHAT YOU'LL FIND

The Open Data Portal includes information across many areas, such as:

- Public safety
- Housing and development
- Transportation
- City services and operations

Data is regularly updated to provide the most current information available.

Explore the Portal:



Careers with *the City*

WORK WITH US

Make an impact in your community while building your career.

In this section, we explore:

- Our Workforce and Our Employees
- CLE Total Rewards (*Employee Benefits Package*)



APPLY TODAY AT
www.governmentjobs.com/careers/cleveland

What We Offer at the City

OUR WORKFORCE

The City of Cleveland is committed to creating a positive and empowering workplace culture that embraces diversity and promotes inclusivity and collaboration. We are actively working to cultivate a thriving workforce that is not just capable but inspired to exceed expectations and is motivated by a shared sense of purpose to make a meaningful impact in the lives of Clevelanders.

OUR EMPLOYEES

Working for the City gives you the opportunity to explore a variety of career paths while earning a competitive wage and receiving excellent benefits, work/life integration, and access to resources to enhance your professional development and marketability. We can offer you employment that combines what you love to do, what you are good at, what the community needs, and what you can be paid for.

CLE TOTAL REWARDS

(Employee benefits package)

- Medical Insurance
- Dental/Vision Coverage
- Life Insurance
- 13 Paid Holidays
- Professional Development Opportunities
- Paid Parental Leave
- Paid Sick Leave
- Paid Vacation Leave (*after 30 days of continuous service*)
- Flexible Spending Accounts
- Retirement Pension Plans
- Ohio Deferred Compensation (*457(b) plan*)
- Prior Service Credit
- Commitment to Diversity, Equity, Inclusion and Belonging



LEARN MORE
www.clevelandohio.gov/cle-total-rewards



City Ordinances and Penalties

SOUND DEVICES / NOISE VIOLATIONS (Ord. 683.01)

Prohibits the use of radios, speakers, or other sound devices at a volume that is plainly audible to others or disrupts the peace and quiet of nearby residents.

- **First Offense:** Minor misdemeanor; minimum fine (non-waivable)
- **Second Offense (within 12 hours):** Third-degree misdemeanor; minimum fine (non-suspendable)
- **Conditions:** Fines cannot be suspended, waived, or reduced

CURFEW VIOLATIONS – PARENT/GUARDIAN RESPONSIBILITY (Ord. 605.14)

Holds parents or guardians accountable when they fail to reasonably supervise a minor who violates the City's curfew laws.

- **First Offense:** \$250 fine
- **Subsequent Offenses:** \$500 fine
- **Child Violator:** Subject to juvenile court as an unruly child

Additional Requirements:

- Family support programs (court-ordered)
- Supervised community service

ILLEGAL DUMPING (Ord. 551.26; Penalties under 551.99)

Prohibits the unlawful disposal of waste, debris, or materials on public or private property, including dumping from vehicles.

Commercial Vehicle Dumping:

- \$1,000 fine
- 60 days to 6 months jail
- **Other Vehicle Dumping:**
- \$500–\$1,000 fine and/or up to 6 months jail

Additional Provisions:

- Violators responsible for cleanup costs
- Reward (up to 50% of collected fine) for tips leading to conviction

NUISANCE CONDITIONS – ANIMALS/FOWL (Ord. 205.02)

Prohibits maintaining animals or fowl in a manner that creates unsanitary conditions, strong odors, or other neighborhood nuisances.

- **1st Offense:** \$50
- **2nd Offense (within 4 months):** \$75
- **3rd/Subsequent:** Removal or impoundment of animals

Additional:

- May be subject to general penalties (up to \$150 under § 201.99)

DOG NUISANCE VIOLATIONS (Ord. 603.04)

Addresses dogs that create a public nuisance through aggressive, dangerous, or disruptive behavior.

- **1st Offense:** \$50
- **2nd Offense (within 4 months):** \$75
- **3rd Offense (within 4 months):** \$100
- **4th Offense:** Possible impoundment and additional penalties

Examples of Nuisance Behavior:

- Biting or injuring people or animals
- Chasing vehicles
- Excessive barking
- Jumping on or harassing individuals

ABANDONED VEHICLES (Ord. 451.25)

Defines vehicles left unattended on public streets, alleys, or grounds for more than 72 hours as abandoned.

- **Penalty:** \$50 fine

Additional Consequences:

- Vehicle subject to impoundment
- Owner responsible for towing and storage fees

JUNK MOTOR VEHICLE ABANDONMENT (Ord. 451.251)

Prohibits leaving inoperable or dismantled vehicles (junk motor vehicles) on public or private property.

- **Penalty:** Minimum \$300 fine (non-suspendable)

Additional:

- Owner responsible for removal and disposal costs

ETHNIC INTIMIDATION (Ord. 623.16)

Prohibits acts of intimidation, harassment, or harm directed at individuals based on race, ethnicity, religion, or other protected characteristics.

Penalty:

- Minimum \$250 fine
- Minimum 30 days imprisonment
- Classification: First- or second-degree misdemeanor

Conditions:

- Minimum penalties cannot be suspended
- More severe penalties apply if physical harm is involved

STAY CONNECTED. STAY INVOLVED.
Cleveland works best when we work together.

GET HELP ANYTIME
3-1-1 • 2-1-1 • 9-1-1

FOLLOW US AND STAY UP TO DATE



CITY OF CLEVELAND-CITY HALL



@CITYOFCLEVELAND



@CITYOFCLEVELAND



CITY OF CLEVELAND-CITY HALL



CITY OF CLEVELAND
Mayor Justin M. Bibb



CLEVELANDOHIO.GOV