

Resident Emergency Resources

Locations	Water/Ice <i>(if medicine needs to be refrigerated)</i>	Food <i>(if food is needed)</i>	Cooling <i>(if A/C is unavailable)</i>	Power/Wi-Fi <i>(medical, personal, etc. devices)</i>
Collinwood	✓	✓		✓
Zelma George	✓	✓	✓	✓
Cudell	✓	✓	✓	✓
Michael Zone	✓	✓	✓	✓
J Glen Smith Health Center				✓
McCafferty Health Center				✓
Cleveland Public Library Branches			✓	✓
Cuyahoga County Public Library			✓	✓

Ice and food available starting August 9, may be subject to change.

Additional Resources

Call 9-1-1 for emergencies only—serious medical issues, fires, life-threatening situations, or crimes in progress. **Call 3-1-1** for non-emergencies or power outage updates.

Never touch downed power lines. Keep children and pets away. Stay clear and call 9-1-1. If a line falls on your vehicle, stay inside until help arrives.

Prevent carbon monoxide poisoning. Use generators, stoves, and grills outdoors, at least 20 feet from buildings. Never use gas appliances to heat your home.

Stay fire safe. Use battery-powered lights, not gas stoves or candles, to heat your home. Use fireplaces, heaters, and stoves safely. Don't run vehicles in garages, even with doors open.

When in doubt, throw it out. Discard refrigerated food exposed to 40°F+ for over 4 hours or showing unusual odor, color, or texture.

Replace refrigerated medications if power is out for 24+ hours unless instructed otherwise. Consult your doctor or pharmacist for guidance.

Cleveland Public Power | cpp.org

Customer Care: 216-664-4600

Power Outage: 216-664-3156

Streetlights: 216-621-5483

First Energy | firstenergycorp.com

Report By Text Message:
"OUT" to 544487

Call: 1-888-544-4877

Call the United Way Help Center

at 2-1-1 for resource information for food, clothing, housing, healthcare, and more.