

## **AMANDA DEMPSEY**    *Profile*

Amanda has spent over 20 years in the private and public sectors building solutions for complex problems from the ground up. Most recently, Amanda served as the Managing Director of Operations for Mitchell's Ice Cream focused on improving the operations of nine retail locations and a central production kitchen located in Ohio City. During her time at Mitchell's, she streamlined processes and introduced modern technology so leaders could make smart, data-driven decisions. When Covid closed all retail shops, she designed and implemented a pivot to online operations, allowing the business to re-open and 300+ team members to return to work.

Amanda spent five-years working directly with the West Side Market, as the Market District Director at Ohio City Incorporated, and within the Market, as the Manager of Markets for the City of Cleveland. She led a year-long celebration of the West Side Market's Centennial in 2012, which raised funds for the Market and built momentum for future investment. As the Manager of Markets, she focused on building relationships with vendors and managed day-to-day operations. She developed strategies to increase the presence of local food vendors and implemented a plan to enforce lease agreements, improving product quality and customer experiences. Amanda also worked in Councilman Joe Cimperman's office, whose ward included the West Side Market and surrounding community. Her loyalty to the Market—as both an advocate and a customer—began when she moved to Ohio City in 2004 after graduating from the University of Cincinnati.

Amanda is excited to be returning to public service, accepting a position working for the Chief of Staff to the newly-elected Cuyahoga County Executive.